



Visitor Guidelines

Christina Noble Children's Foundation Vietnam

Please take a moment to read these guidelines which have been designed to make your visit a pleasant and positive experience whilst ensuring the respect of the children under our care.

Welcome to the Christina Noble Children's Foundation

We look forward to introducing you to the invaluable work undertaken by Christina and her Foundation

GENERAL INFORMATION

The Christina Noble Children's Foundation (CNCF) is an international partnership of people dedicated to serving children in need of emergency and long-term medical care, nutritional rehabilitation, educational opportunities, vocational training and job placement, as well as children at risk of sexual and economic exploitation. The Foundation seeks to maximise the potential of each child. This is accomplished within the context of the family and the community whenever possible and always with love and respect for the dignity of each child as an individual.

The Foundation in Ho Chi Minh City was established in 1991 and in 1997 Christina extended the Foundation's work into Mongolia, where during an investigative trip, she was shocked to discover thousands of sick and destitute street children, many living in the city's sewers.

CNCF focuses on education, healthcare and community development through its many projects in Vietnam. Since its inception the Foundation has established more than 100 projects in Vietnam assisting hundreds of thousands of the poorest and most vulnerable children and their families.

VISITING CNCF

The main facility open to visitors is the Centre for Social Assistance for Disadvantaged Children. This Centre provides an international standard of healthcare, free of charge, to children from poor families or local orphanages who would otherwise be unable to afford treatment and therapy services.

VISITING HOURS

Due to the high volume of visitors to the Centre we encourage all visitors to schedule their visit well in advance to avoid disappointment. A normal visit would take 30 – 45 minutes. Two visits are arranged every week day, morning and afternoon **Monday to Friday**, according to the following schedule:

	Visiting at 10:00 am	Visiting at 3:00 pm
Maximum number of visitors	6	6
Time of Arrival *	08:50 am	2:50 pm
Time the visit starts **	9:00 am	3:00 pm

* Please plan to arrive 10 minutes before the start of the visit.

** If you arrive late we will try to accommodate you for another visit but this will depend on the numbers of visitors already scheduled and the time of day you arrive.

SCHEDULING YOUR VISIT

To schedule a visit please contact us directly. We do not arrange visits through travel agents.

Telephone: +84 8 3932 6484

Local mobiles from within Vietnam 083932 6484

Foreign mobiles 83932 6484

Email: visits@cncf.org

Our address: 38 Tu Xuong St, Ward 7, District 3, Ho Chi Minh City

Our reception is on the first floor once you have got inside into the courtyard.
(a 5 -10 minute taxi ride from the centre of town)

We suggest you using either Vinasun or Mailinh Taxi's as they are the most consistently priced.

While we do not charge for our visits, any donations will be highly appreciated. Monetary donations can be made in the in the Reception area. Please check the wish list on our website if you wish to make a donation in kind.

IMPORTANT CONSIDERATIONS

The Centre is the children's home: When visiting our Centre it is important to keep in mind that this is a social and medical facility and to many of the children, it is also their home.

Dress code: Please kindly ensure that your clothing is conservative in nature. We request visitors to wear shirts that cover their chest, upper arms and trousers or long shorts to the knee. We also recommend that you do not wear jewellery.

Photographs and videos: Whilst we appreciate that you may wish to have memories of your visit, photos and videos are generally not permitted. This is to protect the privacy of each child. If you wish to have a photo souvenir of our children, complimentary photo cards are available at the reception.

Your belongings: When visiting the Centre we recommend that you do not bring any items of value with you to avoid any damage or loss of these items.

Expressing affection: The children are amazing and are very affectionate but we do ask that visitors refrain from picking up or displaying affection to the children unless you have permission to do so. This is to avoid any potential health or emotional issues that may arise. If you are not sure how to react in a specific situation, please ask the accompany CNCF representative in charge of the visit.

Expressing your emotions: Being in close contact with young children may be emotionally challenging. Whilst you may feel sad knowing that many of the children you are visiting are orphans you will see that our children are very happy. A display of emotion can be very confusing for the children and we ask you to be prepared. If you feel emotional we may ask that you take a moment to compose yourself.

Presents: Presents and/or donations for the children will be registered with the receptionist prior to visiting the centre and will be distributed to the children in later time. So as not to cause any turmoil amongst the children you will not be able to give presents directly to the children.

Cancellation: Please note that a visit may be cancelled without notice particularly in the case of severe illness amongst the children in the centre. We recommend that you reconfirm your visit prior to arriving at the Centre to avoid any unexpected disappointment.

Sickness: For the safety of the children in our care, particularly as many are in poor health and undergoing medical treatment, we kindly ask that you let us know if you are sick or feeling unwell when you come for a visit. We may request you wear a medical mask or for more serious cases we may have to cancel your visit

Visitor Guidelines: Please kindly read the visitor guidelines before your visit. At your arrival, please sign on the Declaration form at the reception to acknowledge that you have read, understood and accept full responsibility of the terms in the Guidelines.

LIABILITY

Christina Noble Children's Foundation (CNCF) Vietnam

"CNCF is not liable for any acts or omissions including without limitations any disputes, negligence reckless or criminal activity of the visitor. Each visitor hereby releases and indemnifies CNCF against all cost actions claims loss or damages arising as a result of or in relation to any act or omission undertaken by a visitor (whether within the designated visiting hours or otherwise). Such loss or damage shall include intangible loss such as loss of goodwill and/or reputation of CNCF"