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CNCF

ANNUAL REPORT 2017



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VISION

A united world where children are free from suffering, poverty, exploitation, fear, and oppression. Where children are aware of their fundamental human rights.



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MISSION

Our Foundation is committed to helping alleviate child poverty and giving all children the right to a happy and safe childhood by providing them with the necessary care and protection for them to live in peace and surrounded by love.



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VALUES

Our Values represent our beliefs and guide how we behave. They are: Love, Compassion, Respect, Honesty, and Integrity.

Christ- Noble

MESSAGE FROM FOUNDER

CHRISTINA NOBLE



“

After 28 very successful years of operating as a founder/family organisation, 2017 was the year we looked to our future and addressed the long term sustainability and security of our Foundation. My family and I made the decision that if we are to secure our legacy successfully, then organisation reform was required so it may continue well in to the future delivering holistic grassroots humanitarian services to some of our most vulnerable members of society.

The global landscape of charity has changed considerably since I started my foundation in 1989 and most significantly in more recent years with, and quite rightly so, increasing expectations to provide clear evidence of robust governance, greater transparency, and more financial propriety to all those who very generously support charitable causes.

My family and I therefore decided 2017 was time to embark on a new journey with the formation of a CNCF International Board of qualified directors to become the future governing body of our Foundation. My family and I will continue being the heart and soul of the Foundation, and with this new board formation

in place, this will allow us even greater focus on the children and the projects whilst knowing the running of the organisation is in safe and capable hands. In taking all the correct recruitment procedures throughout 2017 with the very generous pro-bono assistance of leading executive recruitment agency Heidrick & Struggles to ensure good due diligence, our core members were identified. We look forward to bringing you further updates in our 2018 report on our new CNCF International Board and its developments.

It is with my heartfelt thanks and deep appreciation to you all for your continuous support. It is only because of our donors and supporters that my Foundation has been able to continue for almost 30 years successfully delivery humanitarian services to those in desperate need, and in doing so, as now one of the longest serving and highly respected NGO's in both Vietnam and Mongolia.

Thank you for being a part of our incredible human journey.

”

MESSAGE FROM CEO

HELENITA NOBLE



CNCF provides crucial holistic grass roots humanitarian services to populations in Vietnam and Mongolia that have been profoundly affected by years of poverty and lasting effects of war. Our Foundation's programs help vulnerable underprivileged children and their communities by giving them access to education, healthcare and community development programmes.

In 2017, CNCF continued to serve the most vulnerable members of society by offering them an international standard of life-enhancing and life-saving care. Most importantly we remain committed to focusing on long term sustainability by enabling the children and their communities to become self-sufficient with long term objectives to help lift them out of poverty permanently and thus breaking the cycle for future generations – and CNCF have been very successful over the years in achieving this.

However, there remains a great continuing need for Foundation's such as ours, as too many children continue to live in desperate circumstances, and for some, barely surviving in the most appalling and inhuman living conditions that no human being let alone a child should be subjected to.

The countries that we work in continue to need our help, however we can only do this with the support of our friends and partners around the globe. CNCF is for many, their only life-line, and without our collective efforts, it remains unimaginable what would and could happen to what are some of our most vulnerable members of society in our world today I am pleased to present our 2017 report which I hope you will find inspiring and will encourage you to support our still critically needed work with the children and their communities that we serve.

THE SUSTAINABLE DEVELOPMENT GOALS (SDGS), LAUNCHED AT THE UN GENERAL ASSEMBLY IN 2015, COMMIT TO TACKLING INEQUALITIES THROUGH THE PRINCIPLE OF 'NO TARGET MET UNLESS MET FOR ALL'. YET ON CURRENT TRENDS,

SOME  **69** MILLION CHILDREN WILL DIE FROM PREVENTABLE CAUSES

 **124** MILLION CHILDREN WILL NOT HAVE ACCESS TO AN EDUCATION BY 2030

CNCF ARE PRESENTLY ACHIEVING 12 SDG'S. GOING FORWARD OUR AIM IS TO ENSURE CLEAN ENERGY (SDG7) THROUGH THE INTRODUCTION OF SPONSORED SOLAR PANNELLING ON CONSTRUCTION BUILDS AND SOLAR LIGHTING FOR BENEFICIARIES WHO CURRENTLY HAVE NO ACCESS TO ELECTRIC.

CHRISTINA NOBLE



OUR FOUNDER



Christina Noble OBE was born in to abject poverty in Dublin Ireland 1944. Due to the early death of her mother when she was 10 yrs old, Christina was made a ward of the state and sent to industrial institutions where she suffered endemic childhood abuse and denied her basic human rights. Christina subsequently suffered periods of homelessness living on the streets in her teenage years. Her difficult beginnings fuelled in her a passion for children's rights, to which she has dedicated her life.

Christina Noble formally established the Christina Noble Children's Foundation (CNCF) in 1991 in Ho Chi Minh City after arriving in Vietnam in 1989 and seeing first-hand the deprivation faced by local children living in poverty.

In 1997, Christina travelled to Mongolia and saw first-hand the deprivation and poverty left behind after the withdrawal of the Soviet Union and the socio-economic collapse of the country. Christina expanded CNCF's operations to help the thousands of children forced to live in the dilapidated, freezing streets of Ulaanbaatar.

Christina and CNCF have received over one hundred awards for their work on behalf of children's rights. Some examples are; Time magazine "Most Inspiring Heroes of our World," OBE - Order of the British Empire, and the prestigious Albert Schweitzer Humanitarian Award., Christina has also received the Order of Friendship Medal from the Vietnam Government (2012) and the Mongolia Government (2009). This award is the highest honour given to foreigners by the President and people of these countries. <https://www.cncf.org/awards-list.html>

Christina is the author of two international best-selling autobiographies, *Bridge Across My Sorrows* (1994) and *Mama Tina* (1997). She was also the subject of two award-winning documentaries, *Mama Tina* (1997) and *In A House That Ceased To Be* (2014), and the biopic feature film *NOBLE* (2014), which won seven international film awards.

CNCF

The Christina Noble Children's Foundation (CNCF) is dedicated to serving vulnerable children in need and those at risk of commercial, criminal and sexual exploitation and trafficking, by providing emergency and long term shelter, medical care, nutritional rehabilitation, educational opportunities, vocational training, and job placement. CNCF seeks to maximise the potential of each child. This is accomplished within the context of the family and the community whenever possible and always with love and respect for the dignity of each child as an individual. CNCF also empowers poor communities with sustainable futures through community development projects. Our programmes address poverty at a grassroots level with a long-term focus on providing a nurturing environment for personal development.

GRASS-ROOTS

CNCF's programmes address poverty at a grassroots level with a long term focus on providing a nurturing and stimulating environment for all round personal development.

OUR HISTORY

CNCF is one of the longest serving NGOs in Vietnam and Mongolia. Christina and her Foundation's efforts to highlight the plight of the children globally, has assisted in motivating social change and reform in Vietnam and Mongolia and has in turn promoted the need for cross cultural understanding, communication and shifts in individual attitudes from government representatives to street and working children.

HOLISTIC

CNCF's holistic approach to childhood development is at the core of our work and inspires a depth of care that goes beyond fulfilment of basic physical needs. Our programmes are designed to nurture all of our incredible young people in a way that recognises them as individuals with different needs, both physical and emotional, and values their very special human spirit.

169 PROJECTS

SINCE INCEPTION, CNCF
HAS ESTABLISHED OVER



PROVIDING SERVICES TO
VULNERABLE CHILDREN
AND THEIR FAMILIES.
THESE PROJECTS HAVE
DIRECTLY ASSISTED OVER



867,567

CHILDREN

AND IMPACTED THE LIVES OF OVER ONE MILLION CHILDREN AND
ADULTS COLLECTIVELY.

ABOUT US

CHRISTINA NOBLE CHILDREN'S FOUNDATION

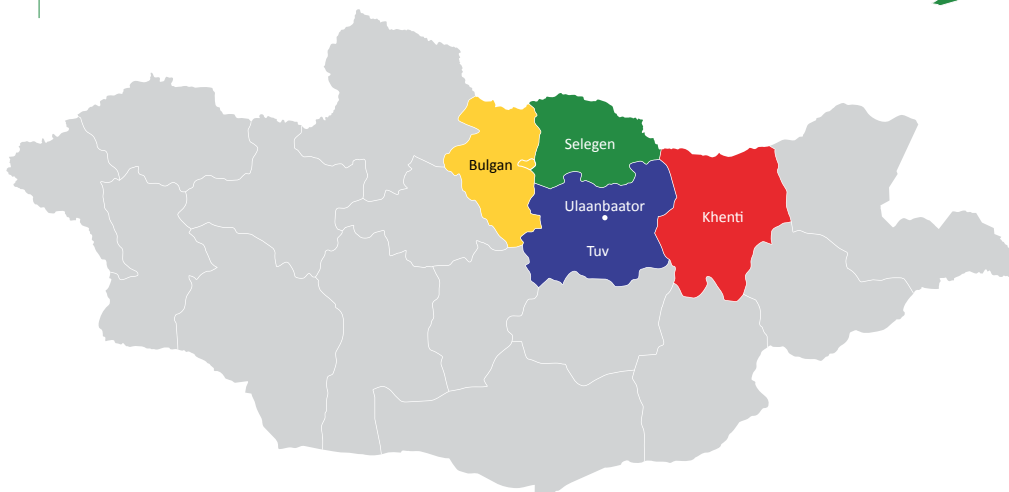
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WHERE WE WORK



MONGOLIA

In Mongolia, in 2017, we worked in nine districts in the capital city of Ulaanbaatar and other cities including Erdenet, Darkhan, Nalaikh, and Baganuur. We also worked in the following provinces: Bulgan, Tuv, and Selenge.

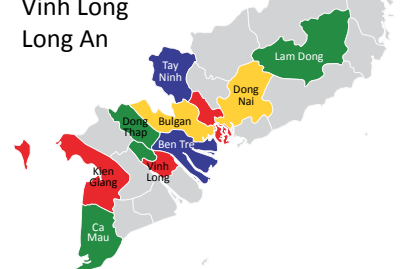


VIETNAM

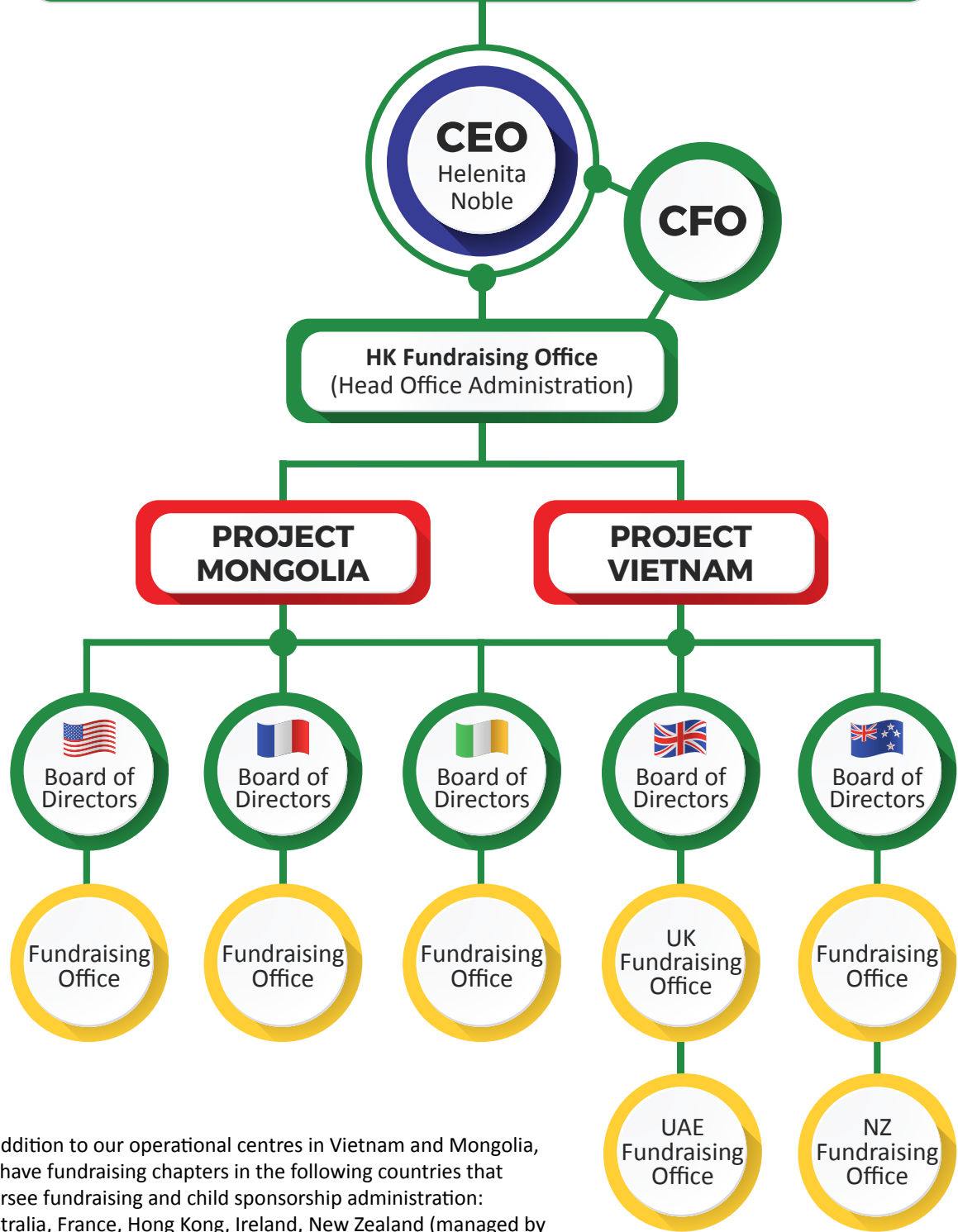
In Vietnam, in 2017, we worked in Ho Chi Minh City and the surrounding districts.

We also worked in the following provinces:

Lam Dong	Ben Tre
Dong Nai	Ca Mau
Tay Ninh	Vinh Long
Kien Giang	Long An
Dong Thap	



CNCF INTERNATIONAL BOARD



In addition to our operational centres in Vietnam and Mongolia, we have fundraising chapters in the following countries that oversee fundraising and child sponsorship administration: Australia, France, Hong Kong, Ireland, New Zealand (managed by Australia chapter), United Arab Emirates, United States, and the United Kingdom.

In 2017, CNCF began transitioning from a Founder/ Family run organisation to a long-term sustainable NGO with the formation of a new International independent governing board based in Hong Kong. Christina and her daughter Helenita Noble (CEO) and her grand son Thomas Minter (Director of Operation Mongolia) continue to be the driving force of the Foundation.



YEAR

OUR

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AWARDS LIST 2017

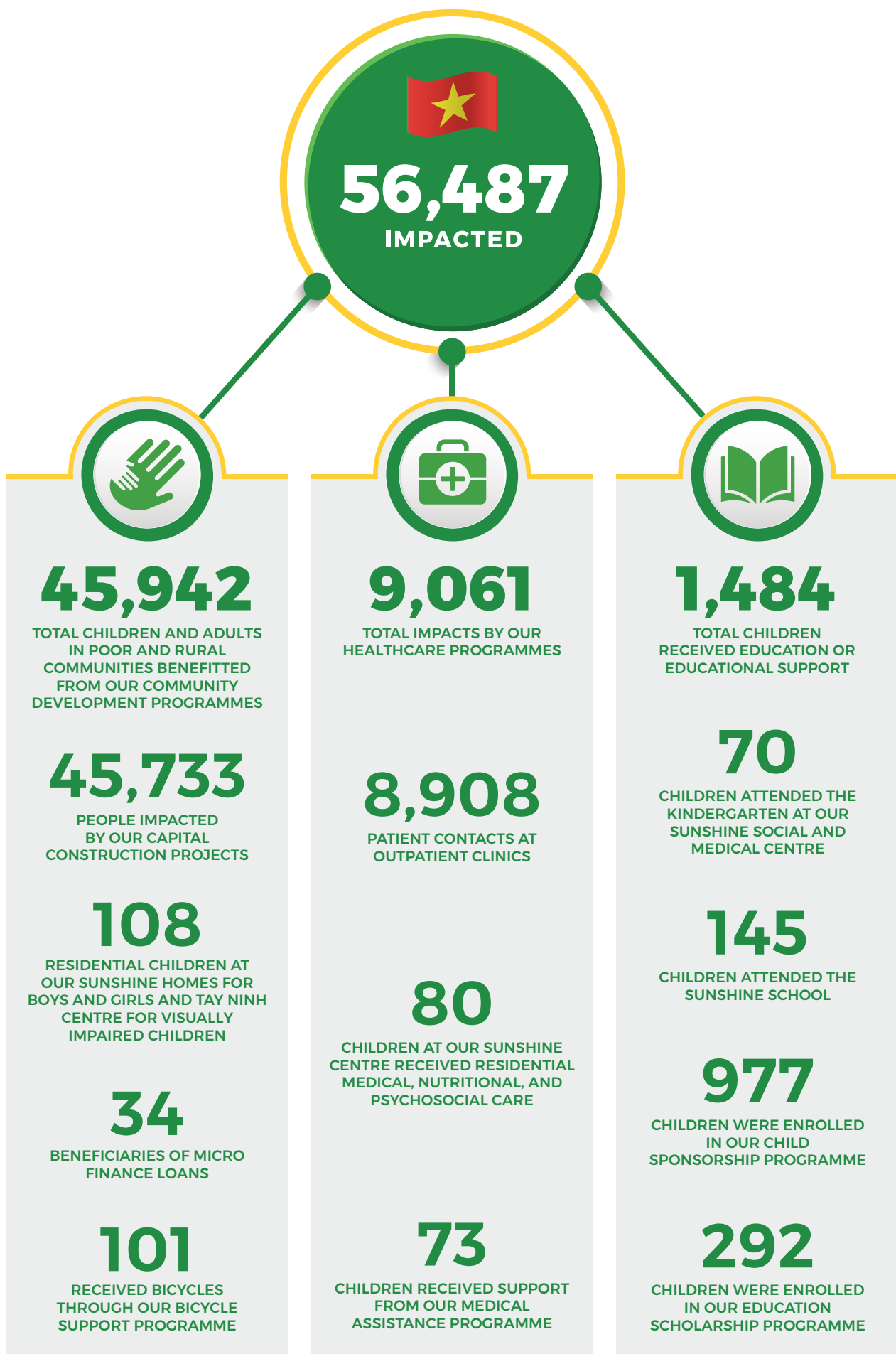
- Certificate of Merit from People Committee of Dong Nai Province for the Christina Noble Children's Foundation's excellent contribution in Social Assistance in five-year period (2012-2016)
- Certificate of Merit from Ho Chi Minh City Union Friendship Organization [HUFO] for CNCF's positive contribution and effective implementation of humanitarian projects in Ho Chi Minh City from 2014 to 2016. Decision number: 12/QĐ-LH.
- Certificate of Merit from People Committee of Vinh Long Province for CNCF's contribution in implementing social assistance in Vinh Long Province from 2015 to 2016.
- Recognition of appreciation from the People Committee of Thap Muoi District, Dong Thap Province for supporting 416 water tanks for poor and disadvantaged households in My Hoa, Tan Kieu, Doc Binh Kieu, Thap Muoi, Dong Thap Province.
- Certificate of Merit from People Committee of Long An Province for supporting the building of rural transportation and implementing social works in Long An Province.
- Cooperation Certificate from the Family, Child and Youth Development Agency.
- Cooperation medal from General Court of Mongolia
- Recognition from the Children, Family and Youth Authority as a "Children friendly humanitarians".
- Recognition of great contribution to children's work from Songino Khaikhan District's Agency for Children, Family and Youth Development.

For the full list of awards:

<https://www.cncf.org/awards-list.html>

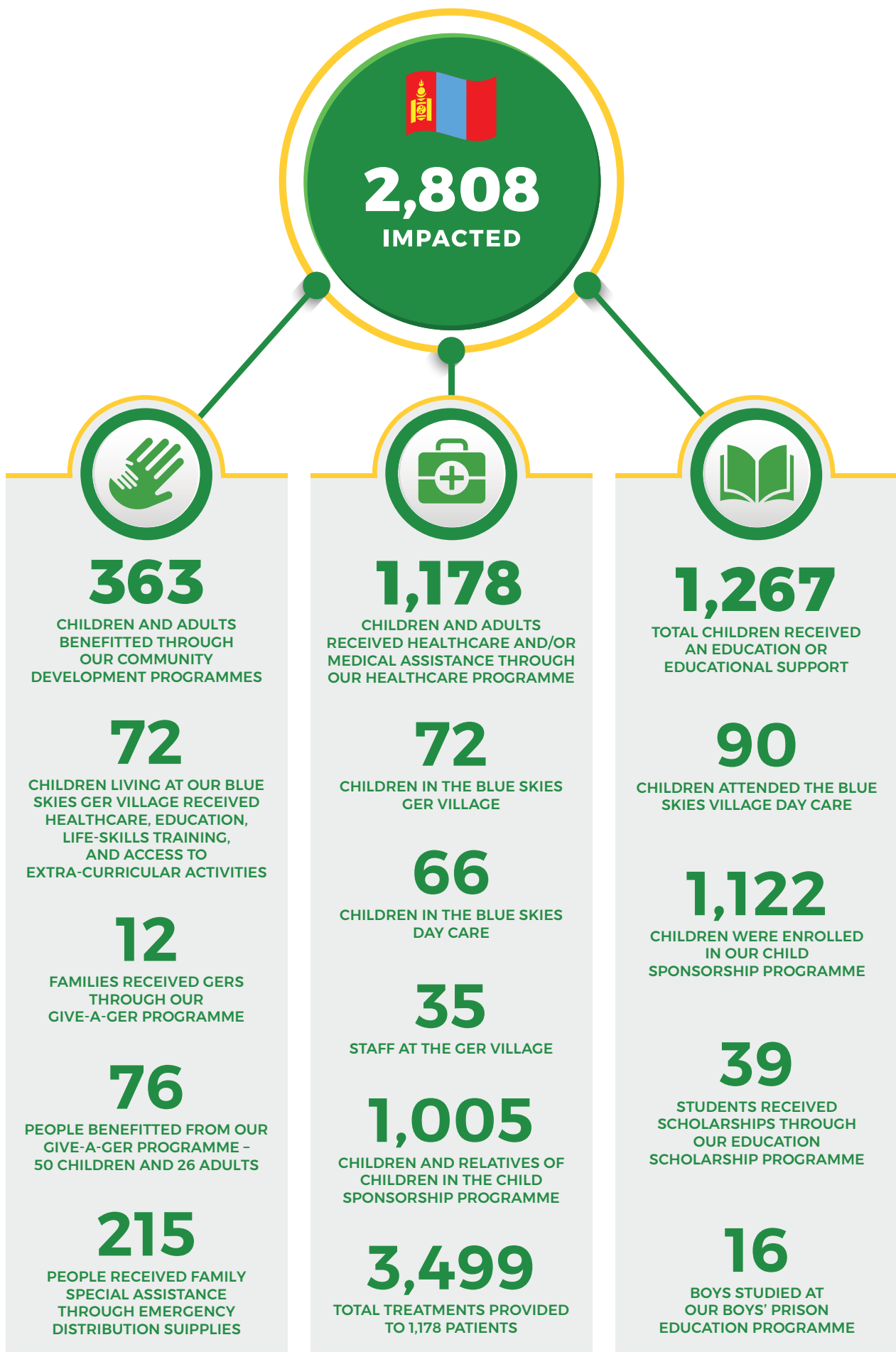
OUR YEAR IN VIETNAM





OUR YEAR IN MONGOLIA







MESSAGE FROM THE DIRECTOR OF OPERATIONS

Recent economic growth has allowed Vietnam to move from low income to lower middle income, but economic disparities persist. The rural poor are most affected by increasing inequality. Rural and ethnic minority populations are emerging from poverty at a much slower pace than their urban counterparts and they continue to experience high rates of poverty, limited access to healthcare, high infant mortality, and poor access to education. In addition, children with disabilities have not been fully integrated into the community and do not have adequate access to healthcare, education, and opportunity.

Such disparities underscore a broader concern in Vietnam that, despite strong aggregate economic growth, indicators that measure holistic human development suggest that the country's progress has faltered in recent years.

Our work at CNCF over the past quarter century has sought to reduce inequalities and expand the capabilities of the children of Vietnam by providing high-quality educational, healthcare, and community development solutions. We are proud of the part we have played in helping to make a difference for some of the poorest and most vulnerable members of society.

As we move forward into 2018, our important work continues. We will continue to provide free medical care at our Sunshine Centre in Ho Chi Minh City and outpatient services to marginalised communities. We will also continue to provide educational support, healthcare, and life skills training to visually impaired children at our Tay Ninh Centre.

Our Child Sponsorship Programme and Education Scholarship Programme will continue to provide children with access to all levels of the educational system so that they can learn and grow as individuals and be prepared to enter the workforce of the future.



To ensure that the children in our care develop all aspects of their mind and body, our Sports and Arts and Music Programmes will continue to provide children the chance to express themselves through motion and creativity.

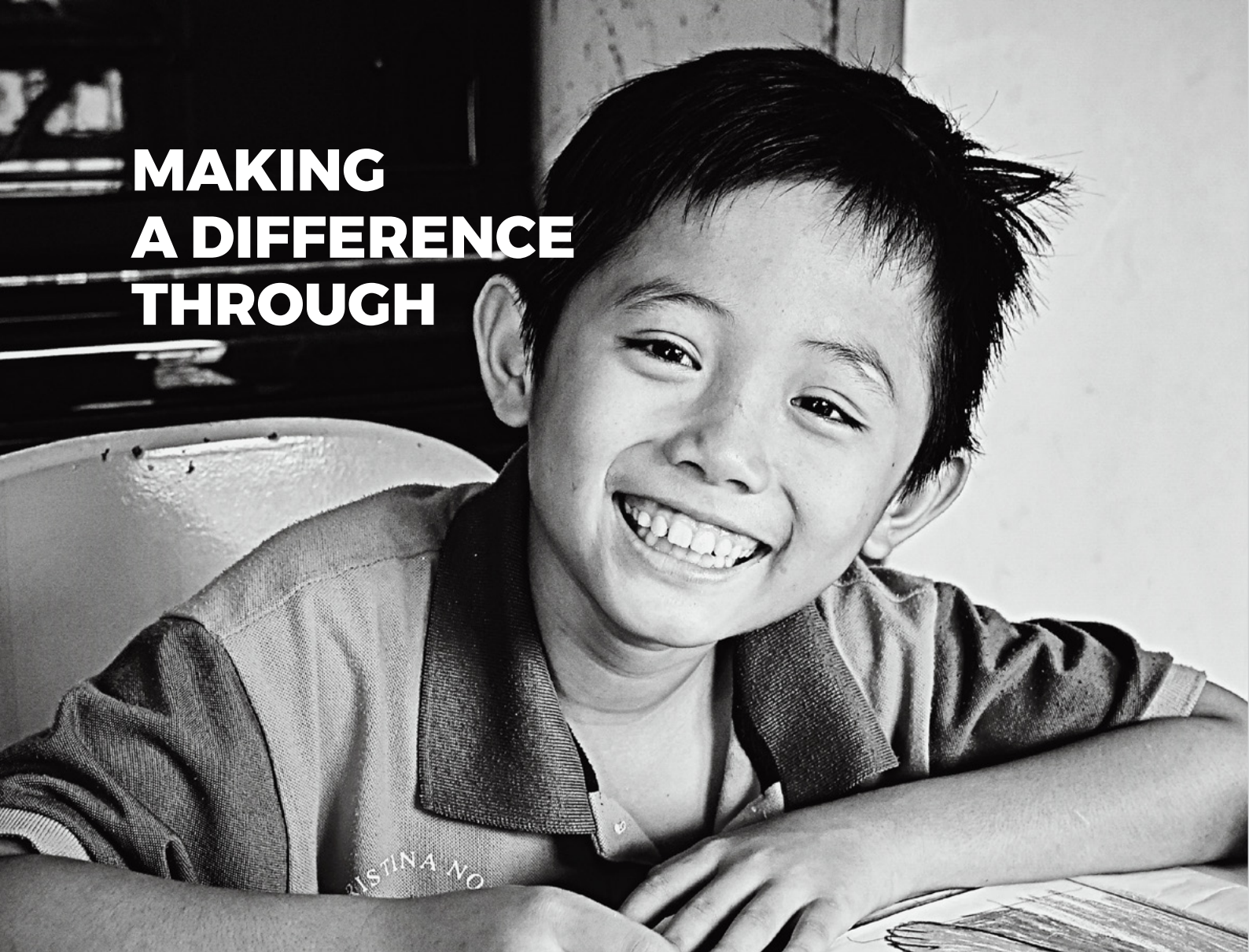
And, because children are products of their community, we will continue to support communities and families in need by providing multi-faceted support. Our capital projects will continue to provide clean water solutions to impoverished families living in rural areas and new construction builds, especially kindergartens for young children excluded from the early educational system.

In 2017, it is with heartfelt thanks and deep appreciation to our committed supporters, that we have been able to continue assisting some of the most destitute people on our planet today.

On behalf of Vietnam's children and their communities, thank you for making a difference in their lives.

Ms Trinh Son,
Director of Operations CNCF Vietnam

**MAKING
A DIFFERENCE
THROUGH**



EDUCATION



1,484
STUDENTS

145
CHILDREN

RECEIVED PRIMARY
EDUCATION AT OUR
SUNSHINE SCHOOL

70
CHILDREN

RECEIVED PRE-SCHOOL EDUCATION
AT OUR SUNSHINE CENTRE

977
CHILDREN

ENROLLED IN OUR CHILD
SPONSORSHIP PROGRAMME

292
CHILDREN

ENROLLED IN OUR EDUCATION
SCHOLARSHIP PROGRAMME



CNCF believes that education is essential to breaking the cycle of poverty and that every child has the right to attend school. While Vietnam's educational system has made great strides in the past several years, quality of education remains uneven and hidden costs for transportation, uniforms, and school supplies make school practically unaffordable for the poorest families. Our educational programmes seek to help children who have been excluded from the educational system.

The Sunshine School is our central educational facility located at our flagship centre in Ho Chi Minh City. The school provides primary education to children from underprivileged families, orphans, and street children in grades one through five. We believe that education is more than just basic academics and our programmes ensure that children receive a holistic education, which includes arts, music, and sports.

We also support the children's families, helping them understand the importance of educating their

children and ensuring that their children remain in school to attain the knowledge and skills they need to escape the poverty trap. Our aim is to prepare children for success in higher grades and beyond. We provide continuing support to many of our Sunshine School graduates through the Education Scholarship Programme to help them pursue higher education or vocational training.

In addition to the Sunshine School, we also operate a kindergarten and day care (called Son Ca) for underprivileged children that is housed in CNCF's flagship Sunshine Social and Medical Centre. At the Son Ca, children receive care and early childhood education in a safe and loving environment where their nutrition and health needs are monitored daily. Without CNCF's support, many parents would have no choice but to take their children to work or leave them home alone. Classes follow the Vietnam National Curriculum for early school education and we modify teaching methods to meet our children's learning needs.

70
CHILDREN
WERE NURTURED AT OUR
SON CA KINDERGARTEN



OVERALL, THE CHILDREN'S
PROGRESS DURING THE SCHOOL
YEAR WAS OUTSTANDING

67%
RECEIVING AN 'EXCELLENT'
PERFORMANCE RATING

33%
RECEIVING A 'GOOD'
PERFORMANCE RATING

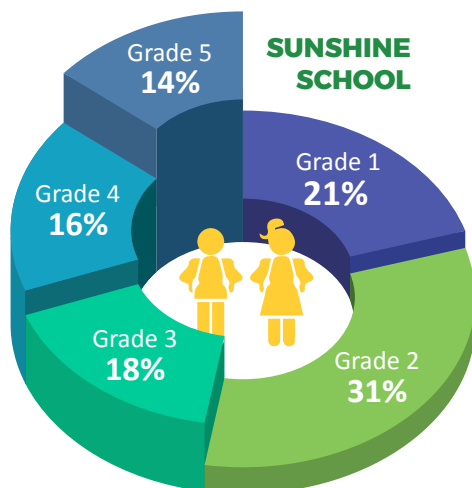


PRIMARY SECONDARY AND HOLISTIC EDUCATION

The first aim of our education programmes is to provide children who are typically excluded from the educational system access to high-quality early childhood education. Children who attend our Sunshine School are often over the maximum school age or otherwise excluded from mainstream schools because they lack the required legal documents to enrol. Most of the children are from extremely under-privileged families and migrant families who moved to Ho Chi Minh City for work. Many are street children who are exposed to crime and abuse. The Sunshine School prepares these children to integrate into the mainstream school system and pursue higher education. Sunshine School teachers and staff participate in regular training and continuing education activities provided by the local education

department to ensure that the school's high standards for instruction are maintained.

Students also participated in sports, music, and art activities and fun excursions. Students enjoyed extracurricular activities such as dance, photography, choir, advanced art, piano, taekwondo, and swimming. CNCF is committed to providing all the children in our care access to a range of activities and learning opportunities that allow them to enjoy their childhood and develop into well-rounded adults.



Number of students per grade level

IN 2017, OUR SUNSHINE SCHOOL PROVIDED HOLISTIC, PRIMARY EDUCATION TO

145 CHILDREN  **69**  **76**

80%

ACHIEVING ABOVE AVERAGE OR AVERAGE EXAMINATION RESULTS

16

FIFTH GRADE STUDENTS GRADUATED FROM PRIMARY SCHOOL HAVING PASSED THEIR PRIMARY LEVEL EXAMINATIONS.

To maximise academic performance, we hold tutoring classes three times each week. These extra lessons for children experiencing difficulties help prevent them from dropping out of school.

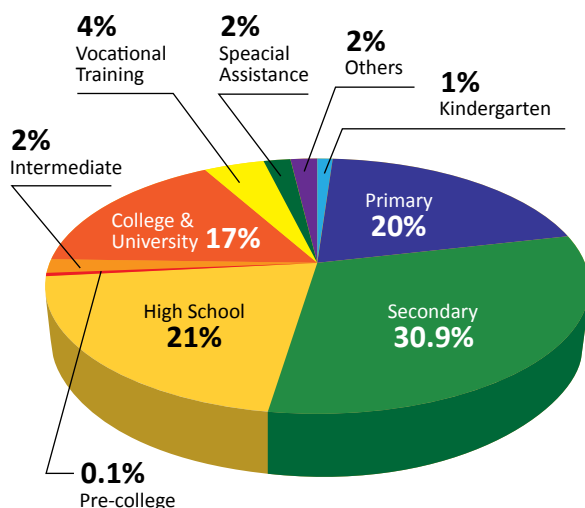
CHILD SPONSORSHIP & CONTINUING EDUCATION SCHOLARSHIP

In Vietnam, financial and geographic barriers continue to prevent many children and young adults from getting the education they need to compete for jobs in a rapidly modernising economy.

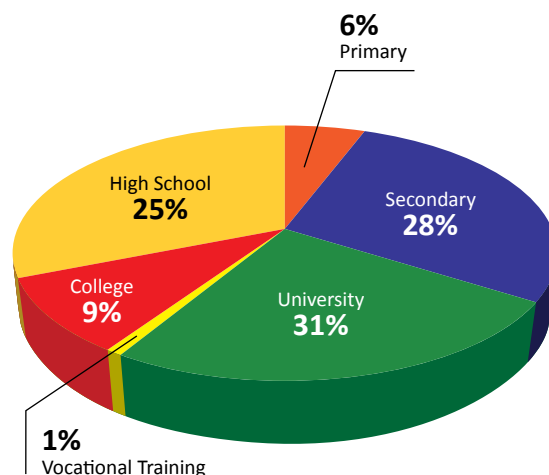
Our Child Sponsorship and Education Scholarship Programmes afford children access to all levels of the educational system. Through the Child Sponsorship Programme, individual sponsors support children at the primary, secondary, and vocational levels who need financial assistance to stay in school. In addition, the Education Scholarship Programme supports continuing education by providing scholarships to students pursuing secondary, vocational, or university education.

In 2017, 1,269 children and young adults received financial support through the Child Sponsorship and Education Scholarship Programmes.

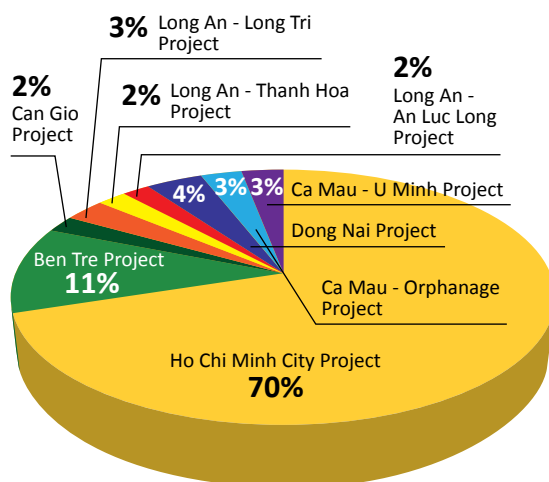
EDUCATION LEVEL OF CSP CHILDREN



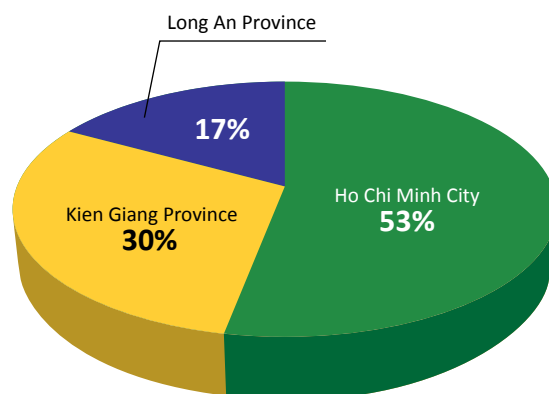
EDUCATION LEVEL OF ESP STUDENTS



GEOGRAPHICAL DISTRIBUTION OF CSP CHILDREN



GEOGRAPHICAL DISTRIBUTION OF ESP STUDENTS





SPORTS AND FITNESS

CNCF believes that sports and fitness activities are vitally important for children because they promote a healthy lifestyle and allow children to be children. In addition, sports afford children the opportunity to build self-esteem and develop into happy, fulfilled young adults. This year, we continued to provide our children the opportunity to learn and play two organised sports: taekwondo and swimming.



65
CHILDREN

PARTICIPATED IN THE
SPORTS PROGRAMME

ARTS AND MUSIC

Music and art play a crucial role in the growth and development of all children, allowing them to express themselves more freely and helping develop important social skills, self-confidence, and self-awareness. Children from the Sunshine School, Sunshine Homes, Child Sponsorship Programme, and local community attend classes and workshops in music (instruments and choir), dance, visual art, and photography.

In 2017, 201 children participated in music, art, photography, and dance classes. All Sunshine School children attend weekly general art and music classes that serve as an introduction to the arts. The curriculum is based on the National Arts and Music programme. In addition, we offer extracurricular courses to students who are interested in specific types of art, music, and dance. We are grateful to the Sovereign Art Foundation for their continued sponsorship and support.



201
CHILDREN

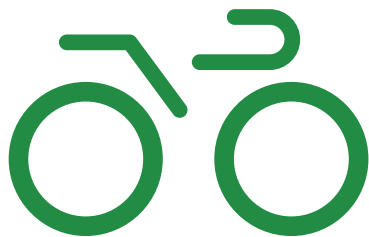
PARTICIPATED IN MUSIC,
ART, PHOTOGRAPHY, AND
DANCE CLASSES



101
CHILDREN

RECEIVED BICYCLE KITS

BICYCLE SUPPORT PROGRAMME



The Bicycle Support Programme provides bicycle kits—bicycles, safety helmets, and road safety training—to children from extremely poor families. Bicycles provide children, particularly those living in rural areas, a means of transportation to and from school. Thus, providing children bicycles can result in improved educational outcomes by increasing school attendance and reducing dropout rates.



OVERCOMING OBSTACLES WITH THE HELP OF A SPONSOR

Xuan* grew up in abject poverty in one of the poorest areas of Ben Tre province. Dreams of an education and the opportunity for a life beyond her meagre beginnings seemed out of reach. Before joining the Child Sponsorship Programme, all Xuan could see were barren coconut trees and a neighbourhood blighted by poverty. Xuan's father had passed away when she was very young and her mother sold fried cakes at the local market and did farm work to earn a small income to provide for Xuan and her ninety-year-old grandmother. Their primary concern was making ends meet.

The Child Sponsorship Program expanded Xuan's horizons, allowing her an education and to dream about a different life. For nearly seven years, the monthly support and the inspiration of Xuan's sponsored parent and counselling provided by CNCF staff during project visits helped Xuan overcome many obstacles to fulfil her dream of working in the tourism industry. When she completed high school, with the continuing support CNCF and her sponsored parent, Xuan secured a position at a university in Ho Chi Minh City majoring in Hospitality Management.

In 2017, Xuan graduated from university and secured employment solid foundation for her to build upon.

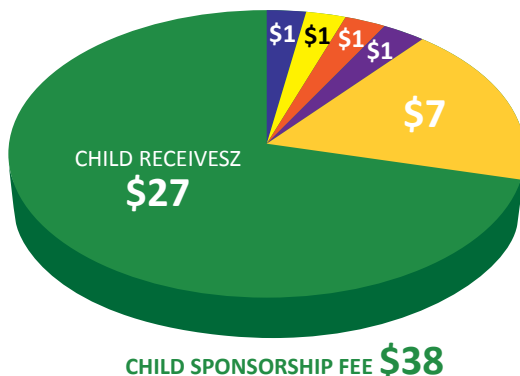
*Name changed for child protection.



SPONSOR A CHILD

For a little more than US\$1 a day, a sponsor changes a child's world by giving them access to nutrition, healthcare, and education. Our Child Sponsorship Programme connects children and their families with people from around the world who are eager to create lasting change in the lives of those most in need.

International office keep	CNCF Vietnam Claim
Int running cost	Enrichment programme
Exchange contingency	Emergency fund
	Vietnam running cost



CHILD SPONSORS TESTIMONIALS

“Having been a CNCF supporter for over 17 years and having visited projects in both Vietnam and Mongolia, I have seen first-hand the way in which the lives of so many children have been transformed through CNCF projects and the Child Sponsorship Programme. Today me and members of my local community now sponsor over 30 children between us! The best part of being a child sponsor is that you are able to visit your child and really have the chance to nurture your relationship with them.”

Jackie Pries, UK

“The part I like about CNCF is that it has got a really good programme of keeping me informed on how the children are doing during the year, if they have a problem, if they need more help, if they are in danger of dropping out of school. I've sponsored children that are married now, they have a good home, a good job and they're taking care of their parents who raised them in poverty with nothing. And now they are helping their parents and they're doing it on their own completely. If you're thinking about sponsoring a child with CNCF I can guarantee, you'll never regret it because it's so rewarding – just do it!”

Leonard Bernhardt, USA

“We have sponsored four children and our own children have a further five sponsored children between them! Our interest and involvement in the wonderful work of this great charity continues to be a rewarding and enriching experience for my family.”

Susan and Paul Lines, UK

“I find it hard to explain the feeling of sponsoring a child, being able to give another human being the opportunities in childhood that I took so for granted, it has enriched my life so much, especially having the opportunity to go and visit them. This is a child who I will care for, for the rest of my life”.

Tara Kelme, Australia

“Our relationship with CNCF began in 2004 after our first visit to Vietnam and our desire to sponsor one of the many needy children in Ho Chi Minh City. Our first sponsored child is now thriving at secondary school aged 15!”

Peter and Angela Ngu, Singapore



**MAKING
A DIFFERENCE
THROUGH**

HEALTHCARE



8,908
PATIENT CONTACTS
AT OUTPATIENT CLINICS

80
CHILDREN
RECEIVED
RESIDENTIAL MEDICAL
AND SOCIAL CARE


408
PEOPLE
ATTENDED
FOUR COMMUNITY
HEALTH TALKS

26 RECEIVED **5,129**
RESIDENTIAL CHILDREN
SESSIONS OF
PHYSIOTHERAPY

38
CHILDREN
RECEIVED LIFE
SAVING SURGERY
FROM OUR MEDICAL
ASSISTANCE
PROGRAMME

35
CHILDREN
RECEIVED MEDICAL
CONSULTATIONS
THROUGH THE
MEDICAL EXCHANGE
PROGRAMME





CNCF recognises the importance of health and wellness for individual and community development and well-being. Ensuring that more children have access to quality healthcare is critically important because giving children a healthy start in life lays the foundation for healthy growth and development. Conversely, children who are excluded from the healthcare system often find it difficult to catch up, placing untenable burdens on families and communities.

Despite nationwide progress, medical care in Vietnam remains uneven and the healthcare system is riddled with disparities. Many of the poorest citizens are effectively excluded because they do not have the means to access care. To help fight these persistent health care inequalities, CNCF provides multi-faceted health care at no cost to children and families most in need. Thanks to our generous supporters, our healthcare programmes continue to provide medical care, nutritional care, physiotherapy, psychosocial care, and public health solutions to the people of Ho Chi Minh City and surrounding provinces.

SUNSHINE SOCIAL AND MEDICAL CENTRE



The Sunshine Social and Medical Centre in Ho Chi Minh City is CNCF's flagship facility. Operated in partnership with Vietnam's Ministry of Labour, Invalids, and Social Affairs (MOLISA). The centre has been recognised for excellence in service and care and for providing an international standard of integrated programme of services for abandoned babies, street children, sick and malnourished infants, and their parents.

The Sunshine Social and Medical Centre provides international-standard, multi-faceted healthcare through its Intensive Monitoring Unit, Outpatient Clinic, and Residential Care facilities. Medical staff also provide high-quality nutritional care, and where needed, early intervention of physiotherapy-based rehabilitation. For children requiring more specialised treatments, referrals are made to the two main paediatric hospitals located in Ho Chi Minh City with which we have close working relationships.

SINCE 1991, THE CENTRE
HAS PROVIDED FULL-TIME
RESIDENTIAL CARE FOR

MORE THAN
3,000
ORPHANS



AND ALMOST
300,000
PEOPLE
HAVE RECEIVED FREE
EXAMINATIONS AND TREATMENT
AT THE OUTPATIENT CLINIC.





RESIDENTIAL CARE

The Sunshine Centre provides medical care to children who live in the Centre's Intensive Monitoring Unit (ages 0 to 2 years) and Residential Care Unit (ages 2 to 8 years). Most residential children have significant medical conditions—ranging from extreme malnutrition to cerebral palsy and Down syndrome—for which they receive ongoing treatment. In 2017, nearly three quarters of the residential children arrived at the centre from local orphanages. The remainder were brought in by disadvantaged families, around the world who are eager to create lasting change in the lives of those most in need.



IN 2017

80
CHILDREN

RECEIVED RESIDENTIAL CARE
IN THE INTENSIVE MONITORING
AND RESIDENTIAL CARE UNITS

Diem* was born in a poor province in the Mekong Delta and was abandoned at birth after she was diagnosed with severe cerebral palsy. When she was twenty months old, she was sent from her home orphanage to the Sunshine Social and Medical Centre for treatment. She was suffering from severe malnutrition and weighed only seven kilograms. She could not talk, stand, or sit up, and did not interact with other people. She was living in her own world. In the Sunshine Centre class for children with special needs, she has learned to speak and interact. In addition, she has received daily physiotherapy sessions to improve her motor skills and has been on a strict diet to remedy her malnutrition. Diem now can hold a cup by herself, use a spoon when eating, and walk independently. Her progress has been nothing short of remarkable.

*Names changed to protect privacy.

AN ORPHAN MAKES GREAT STRIDES



A PREMATURE BABY BLOSSOMS

Ngoc* is a very active girl. Those who meet her now would not believe where she was just three short years ago. Ngoc was born premature and was left at the hospital. She was later sent to a local orphanage with a diagnosis of severe malnutrition and cerebral palsy. When she was two years old, she was sent to the Sunshine Social and Medical Centre and was admitted to the Intensive Monitoring Unit. From the shy girl who was unable to walk or talk to the active young explorer who loves to run from one place to another, feed herself, and sing, Ngoc has come a very long way. She still attends regular speech lessons and physiotherapy sessions, but one thing is certain: she is well on her way to becoming an independent and successful adult.

*Names changed to protect privacy.



IN 2017, WE PROVIDE

4,142
TREATMENTS

TO CHILDREN AGES 0 TO 14 YEARS



CONDUCTED OUTREACH TRIPS TO DISTRICT 8,
DISTRICT 12, AND THE TAN PHU DISTRICT IN HO
CHI MINH CITY PROVIDING

3,430
TREATMENTS



1,336
TREATMENTS

DURING OUR TRIPS TO LONG AN
AND BEN TRE PROVINCES



OUTPATIENT CARE

The Outpatient Clinic located at the Sunshine Social and Medical Centre provides poor children and their families high-quality paediatric consultancy, treatment, and social support. The clinic is located on the first floor of the centre and is open three mornings per week. In 2017, we provided 4,142 treatments to children ages 0 to 14 years. In addition to health examinations, medicines, and nutritional supplements, we also provided consultations to parents focusing on topics such as malnutrition and physiotherapy.


In 2017, CNCF also conducted outreach trips to District 8, District 12, and the Tan Phu District in Ho Chi Minh City providing 3,430 treatments. These are some of the poorest districts in the city and are home to large numbers of migrants from all parts of Vietnam. Outreach trips to the Mekong Delta helped us reach poor communities that have very little access to public healthcare, particularly for infants and children. We provided 1,336 treatments during our trips to Long An and Ben Tre Provinces.



IN 2017

62

CHILDREN



IN OUR CARE SUFFERED WITH MALNUTRITION AND BY THE END OF THE YEAR, 30 CHILDREN HAD RECOVERED.

NUTRITIONAL CARE

Combatting malnutrition is often the first intervention our medical staff prescribes when children arrive in our care. We provide children with well-balanced meals, nutritional supplements (including Vitamin A), and careful monitoring to ensure they are gaining weight in accordance with their age and height.



26

RESIDENTIAL CHILDREN

WITH CEREBRAL PALSY, HYDROCEPHALUS, AND DEVELOPMENTAL DELAYS ATTENDED

5,129

PHYSIOTHERAPY SESSIONS

PHYSIO-THERAPY

The Sunshine Social and Medical Centre provides physiotherapy at an international standard and is well-known among Vietnamese orphanages and other social and medical centres as one of the leading physiotherapy-based rehabilitation centres in Ho Chi Minh City. The centre has two full-time physiotherapists who work closely with our medical staff and are included in all case discussions.



PUBLIC HEALTH & AWARENESS

Because the direct medical services we provide cannot bring about all the improvements in children's health we wish to achieve, the second prong of our public health strategy is health education.

IN 2017, WE HELD FOUR HEALTH AWARENESS WORKSHOPS FOCUSED ON HEALTHCARE AND PREVENTATIVE MEASURES FOR CERTAIN PREVALENT DISEASES THAT REACHED

The goal of these informal sessions was to make attendees more comfortable with and receptive to new ideas and give them the opportunity to ask questions.

408
PEOPLE



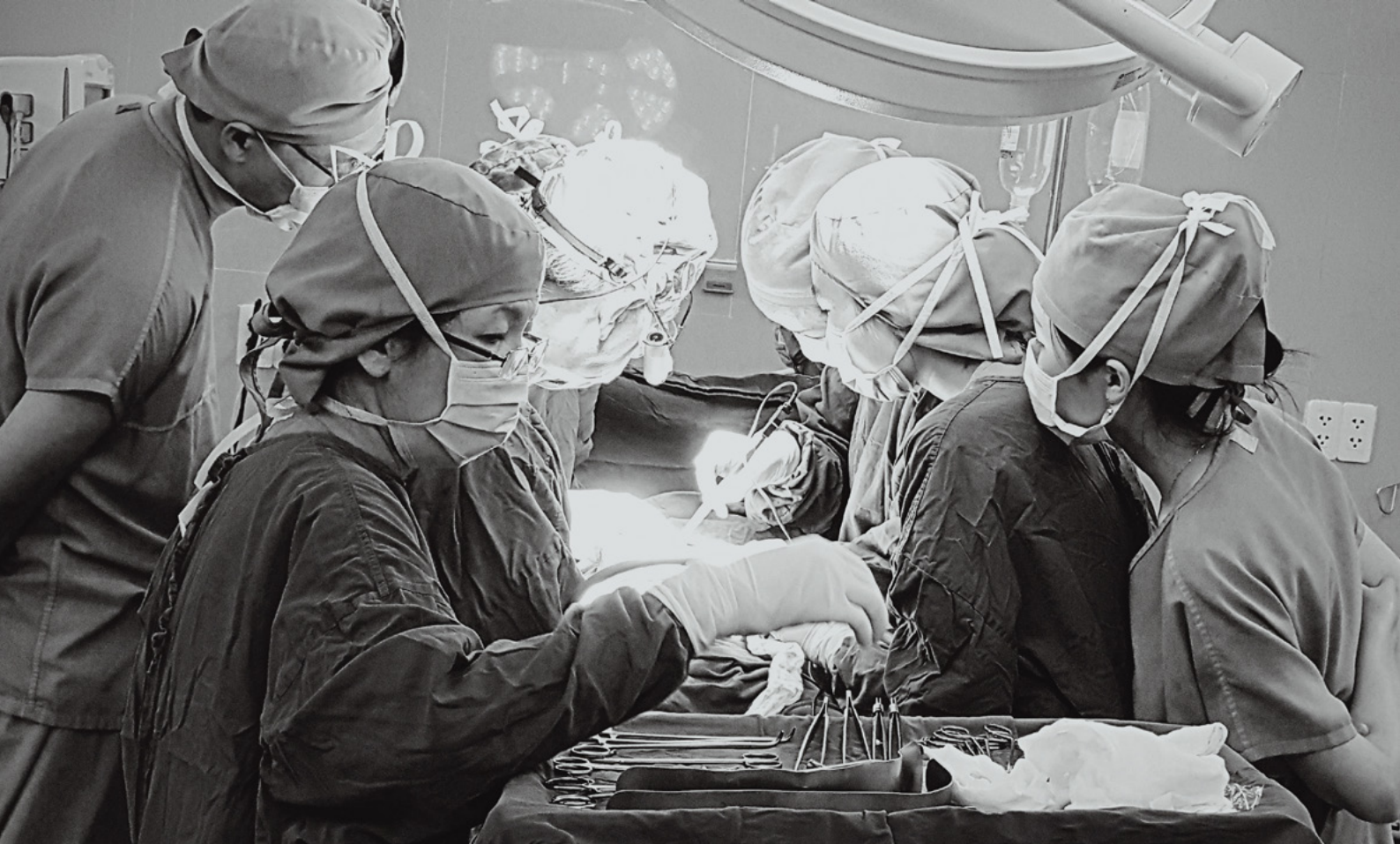
MEDICAL ASSISTANCE

Our Medical Assistance Programme (MAP) provides financial assistance to children (up to age 16) who cannot afford urgent medical care. Examples of services financed by MAP include life-saving surgeries, post-operative care, and hospitalisation.

SINCE ITS INCEPTION IN 1999,
13,291 BENEFICIARIES
HAVE BENEFITTED BY THIS
PROGRAMME. IN 2017, THE
MAP PROVIDED FINANCIAL
SUPPORT TO

38
CHILDREN





MEDICAL EXCHANGE PROGRAMME

The Medical Exchange Programme was established in 2003 in partnership with Operation Childlife and the Royal College of Surgeons in Ireland. The programme brings world-class medical expertise to Vietnam in the form of medical delegations that train Vietnamese medical staff, assess difficult medical cases, and perform surgeries otherwise unavailable in Vietnam.

The programme also brings key local Vietnamese medical staff to Ireland for intensive surgical training that they can apply in their home hospitals. The investments the Medical Exchange Programme has made in building capacity of Vietnamese surgeons and medical teams has greatly improved the quality of care for Vietnamese people.

In 2017, Irish specialists carried out

35 
**MEDICAL
CONSULTATIONS**

29 were treated for oncological conditions, 3 were treated for cardiac conditions, and 3 were treated for general diseases. Among these, 21 were operated on by Irish surgical teams: 17 children with oncological problems, 1 child with heart disease, and 3 children with general conditions. In addition, one Vietnamese doctor from the Intensive Care Unit at Children's Hospital No. 2 travelled to Ireland for a two-month training in Paediatric Intensive Care.



**MAKING
A DIFFERENCE
THROUGH**

COMMUNITY DEVELOPMENT



**BY THE
NUMBER**

**MORE THAN
2,400**

PEOPLE

BENEFITTED FROM
CAPITAL PROJECTS
(SCHOOL CONSTRUCTION
AND WATER TANKS)

55

CHILDREN

CHILDREN RESIDED
AT OUR TAY NINH
CENTRE FOR VISUALLY
IMPAIRED CHILDREN

599

WATER TANKS

WERE INSTALLED
BENEFITTING MORE
THAN 1,800 PEOPLE

52

CHILDREN

RESIDED AT OUR
SUNSHINE HOMES FOR
BOYS AND GIRLS

220

CHILDREN

RECEIVED BICYCLES
SO THEY COULD
GET TO AND FROM
SCHOOL SAFELY

2

KINDERGARTENS

UPGRADE AND
MAINTENANCE
PROJECTS BENEFITTED
389 STUDENTS

CAPITAL PROJECTS



In 2017, our Capital Projects continued to provide communities in poor and remote rural areas of southern Vietnam with fully-equipped kindergartens and water supply solutions.

CNCF is committed to empowering poor children and their families. Over the past two decades, our generous donors, sponsors, and partners have helped create a sustainable future for thousands of families and their children.

CAPITAL PROJECTS IMPLEMENTED
IN 2017 BENEFITTED MORE THAN

2,400

CHILDREN AND ADULTS
BRINGING THE TOTAL
PROJECT BENEFICIARIES
TO MORE THAN 52,000
SINCE INCEPTION.



RURAL KINDERGARTENS



CNCF established the Rural Kindergarten Construction Programme to promote early childhood education in underserved areas of the country. Our kindergartens allow parents and guardians of young children to go to work knowing that their children are happy and safe and are being cared for in a way that gives them the best possible start to life.

In 2017, construction of the two-classroom Trung Nghia kindergarten in Vinh Long province was completed. The kindergarten now provides quality early childhood education for up to 64 children. In addition, this year we also completed two upgrade projects: installation of a latrine, playground, and fence at the Phu Long kindergarten in Dong Thap province and construction and out-fitting of a kitchen at the Hoa Sen kindergarten in Ben Tre province. The new kitchen at Hoa Sen allows the school to meet the students' needs for the entire school day and eliminates the need for parents to pick up their children at lunch time.



RURAL CLEAN WATER PROGRAMME

Contaminated water and poor sanitation are linked to transmission of diseases such as cholera, diarrhoea, dysentery, hepatitis A, typhoid, and polio. Vietnam has made progress in recent years in improving its water supply. However, due in large part to climate change, Vietnam has been severely impacted by reduced rainfall and high salinity in freshwater. Our Rural Clean Water Programme was established with the goal of eradicating waterborne diseases.



IN 2017, WE PROVIDED

599
WATER TANKS



FOR RAINWATER COLLECTION THAT GAVE OVER

2,400
PEOPLE

IN VINH LONG, DONG THAP, AND BEN TRE PROVINCES ACCESS TO CLEAN WATER. WATER TANKS AND WELLS PROVIDED BY CNCF IN PREVIOUS YEARS CONTINUED TO BENEFIT

MORE THAN
3,000
PEOPLE

MICROFINANCE LOAN PROGRAMME

Poor families in Vietnam often lack the collateral necessary to qualify for bank loans. In addition, commercial banks are reluctant to lend to poor families involved in farming because of the high risks associated with crops and livestock. Consequently, these communities have no means to develop their small business activities to improve their living conditions.

CNCF established the Microfinance Loan Programme in 1997 to support impoverished communities by providing access to financing for small businesses. The programme's aim is to help poor people help themselves. Recipients use the loans to start, maintain, and expand micro-enterprises such as rice farming, cash crop farming, livestock breeding, and retail businesses. At the end of the three-year loan cycle, the loan is recovered and recycled to help other poor households in the community.

To date, loans provided have helped increase the income of poor households, empowered women, and ensured that children from recipient families remain in school, which is one of the criteria for receiving a loan.



34

FAMILIES

IN KIEN GIANG PROVINCE WERE ENROLLED IN THE PROGRAMME. LOANS DISPERSED RANGE IN AMOUNT FROM \$227 TO \$455 USD (\$10,000 USD IN TOTAL ACTIVE LOANS).





The Sunshine Homes provide a haven where children (ages 5 to 16) are cared for in a nurturing and loving environment. All the children living in our Homes receive health insurance and regular health check-ups. Our staff closely monitor the children's health and personal hygiene, arrange medical assistance when necessary, and conduct health education sessions. To help the children process past traumas, we arrange sessions with trained counsellors and social workers.

All children attend local schools and/or receive vocational training, depending on their age and ability. To support our children's education, we provide transportation to and from school, school supplies, and extracurricular support in the form of tutoring and study groups. In addition to their academic studies, children are encouraged to develop their athletic and artistic abilities in our Sunshine Arts & Music Programme and Sunshine Sports Programme. We also provide life skills training and personal and social skills development.



SUNSHINE HOMES

Children are often disproportionately affected by the multi-dimensional burdens of poverty, including malnutrition, insufficient health care, domestic violence, and diminished access to education. Despite attempts by the Vietnamese government to curtail domestic violence, violence against children remains widespread.

Our Sunshine Home for Boys opened in 1994 to provide a safe and caring environment for young street boys who were at risk of starvation, exploitation, and violence. The Sunshine Home for Girls opened in 1997.





TAY NINH CENTRE FOR VISUALLY IMPAIRED CHILDREN

Our Tay Ninh Centre for Visually Impaired Children provides housing, healthcare, education, rehabilitation, and vocational training. In addition, children learn life skills that allow them to integrate into the community.

Tay Ninh, a rural province in the Mekong Delta, was the scene of extensive military action during the American-Vietnam War. The use of defoliants such as Agent Orange and inadequate access to medical care contributed to high levels of visual impairment,

which persist within the province. Many children who are born with these impairments come from families that are already facing serious economic hardships. We built the Tay Ninh Centre in 1999 to serve this vulnerable population.

Our residential centre, which is run in partnership with the Department of Labour, Invalids, and Social Affairs Tay Ninh, is the only facility in the province that offers holistic services to visually impaired children and young adults.



55

CHILDREN

RECEIVED CARE AT THE CENTRE

One of CNCF's core values is that education is fundamental to breaking the cycle of poverty. This is particularly true when children face physical and mental challenges. Thus, we fully support and advocate integration of children with disabilities into mainstream education. In addition, the centre provides supplementary educational support to all children. Furthermore, all children participate in extracurricular activities including art and sports and have access to the centre's in-house library and the speaking library in Ho Chi Minh City.

Thanks to the Dorothea Haus Ross Foundation, the centre's computer room was equipped with fourteen new computers with software designed for the visually impaired. In addition, a new curriculum was put in place to help children develop their computer and IT skills.



RISING STAR

Quynh's* parents were unable to care for her and left her with her grandmother when she was a young child. After several years spent moving between the homes of her grandmother and aunt, the local Tay Ninh Centre staff approached her because she had vision problems and persuaded her to move to the centre so she could receive better care.

Despite some early struggles, after a couple years living in the centre, attending school, pursuing favourite activities like dancing and singing, and having adults and peers she trusted and could share her feelings with, Quynh has become a lovely and confident girl.

Last year, Quynh earned the incentive award at the Hoi Thi Sang Tao Khoa Hoc KyThuat - Creativity in Science and Technology Contest. Not only was this a great honour, it allowed her to enter a well-known high school without taking entrance exams.

Thanks to her hard work and the support provided by Tay Ninh Centre, Quynh's future is bright.

TAY NINH BENEFICIARY TESTIMONIALS



A NEW LIFE THROUGH MUSIC

Khuong has been blind since birth. He was sent to the Tay Ninh Centre when he was five because his parents, manual labourers, did not know how to care for a blind child, let alone help him integrate into the community.

During the past ten years at the centre, Khuong has not only learned academics, daily living skills, social skills, and road safety awareness, but has also been given the opportunity to discover and explore his passions. He loves music and it fills his life. He likes singing and especially playing the drums, however he enjoys learning to play all instruments. In addition to

drums, guitar, and keyboard, he is skilled at all kinds of percussive instruments. He loves performing and often volunteers to sing and accompany others on guitar, especially for special events and festivals.

In 2017, as the centre representative, Khuong attended many music contests and earned multiple awards. He received a first rank at the district level and second rank at the province level in the Junior Talent 2017 contest. For Teacher's Day, In addition to his music, Khuong is doing well at school and is well on his way to becoming a successful and independent adult.

“

I thought that everything I can feel and experience in my life was just through compositions in Braille and songs from the radio. But since I came to the Tay Ninh Centre in 2000, I can experience real life through excursions and field trips. It is like magic when I can live alongside my peers and staff who are my second family.”

Resident, Tay Ninh Centre

“

I was moved to tears when some of the centre staff came to my house to help my daughter. You brought her out of darkness and gave light to our soul. When I visited her in the centre, once again I knew I had made the right decision to place her here. She is taken care of from basic needs such as food, clothes, and a cosy place to live, to higher needs of equal opportunity to learn and play. That is my dream come true.”

Parent of Tay Ninh Centre resident



MONOGOLIA

MESSAGE FROM THE DIRECTOR OF OPERATIONS

With each year I work with the Foundation I am overwhelmed by the beautiful children that we care for and the incredible capacity that they have within them to overcome such horrific childhood experiences.

When I learn about the backgrounds of the children that we receive it is often incomprehensible to me the immense neglect, abuse and suffering that they have gone through – I cannot put it into words; yet every time I hear these stories and I meet these little children I am overwhelmed by their spirits and capacity to enjoy life, and let go of pain that is inconceivable to the majority of us. Their desire to learn and grow and leave their hurt behind them is something which has personally inspired me, and I feel honoured to be part of their journey.

However, for children who have often experienced the worst of humanity it is not surprising that the process of healing and rebuilding trust in an adult world which has previously caused them so much sadness can often take time and requires a great deal of patience, unconditional love, and understanding from those around them. Our team is dedicated to serving each child's individual needs and helping them to establish new beliefs and patterns of thinking and behaviour that enable and empower many of these special young people to break their psychological chains and go on to live emotionally stable and independent lives.

Mongolia as a nation is at an incredibly precarious time in its development. It now faces a situation where its capital Ulaanbaatar has 1.4 million residents, even though the city was originally designed and engineered to support a mere 400,000. This immense overpopulation and its subsequent large-scale unemployment are at the root of many systemic and often incredibly complex societal dysfunctions. Alcoholism, domestic violence, child abuse and neglect, and families living in extreme destitution are just some of the many saddening and desperate realities that face our staff and social workers every day, as many residents of the ger district communities struggle to survive with very little support, scarce opportunities, and effectively no social welfare.



It is to many of these families – and to many children who have no family – that our Foundation is a vital lifeline. The ongoing work of the Christina Noble Children's Foundation and our committed supporters all around the world continues to make a crucially significant and fundamental difference to many thousands of Mongolian children by making it possible for them to go to school and receive an education, to be welcomed into a positive and supportive community, and to receive a safe and secure home for the first time in their lives.

Yet while our team in Mongolia is extremely dedicated to creating real and lasting change in the lives of these beautiful children, the practical reality is that without your support there is very little we could actually do. We are all very much on this journey together and it is only through your caring and compassion combined with our team's hard work and diligence on the ground that our shared commitment to humanity can be realised, and we can continue the Foundation's vitally important work of giving children back their childhoods.

With deepest respect, and ongoing gratitude...

Thomas Minter,
Director of Operations, CNCF Mongolia



**MAKING
A DIFFERENCE
THROUGH**

EDUCATION



1,267
STUDENTS

RECEIVED AN EDUCATION OR
EDUCATIONAL SUPPORT THROUGH
OUR PROGRAMMES

90
CHILDREN

ATTENDED THE BLUE
SKIES VILLAGE DAY CARE

1,122
CHILDREN

WERE ENROLLED IN OUR CHILD
SPONSORSHIP PROGRAMME

39
STUDENTS

RECEIVED SCHOLARSHIPS
THROUGH OUR EDUCATION
SCHOLARSHIP PROGRAMME

16
BOYS

STUDIED AT OUR BOYS' PRISON
EDUCATION PROGRAMME

Mongolia's educational system has made great strides in recent years. Attendance and completion rates continue to climb and although significant inequalities in access to education persist, Mongolia has made substantial progress in closing the rural/urban divide and increasing access across most

income levels. Despite excellent progress in many areas, however, educational access for children with disabilities still lags. In addition, the quality of education is uneven and inadequate and children from the very poorest families face challenges in accessing the educational system.



To fill these lingering gaps and serve children who are still marginalised, CNCF's education programmes in Mongolia focus on early childhood education (Blue Skies Day Care), primary and secondary education (Blue Skies Ger Village and Sponsorship Programmes), higher education (Education Scholarship Programme), and holistic education (Arts and Music and Sports Programmes and other activities). We also provide boys in Ulaanbaatar's Juvenile Detention Centre with a rehabilitation and education programme that enables them to receive the same education and qualifications as any other child in the city (Boys' Prison Education Programme).





EARLY CHILDHOOD EDUCATION

The Blue Skies Day Care was established in 2000 to support the educational, physical, and emotional development of children (ages 1 to 7) living in the Blue Skies Ger Village. Since, the day care has expanded to serve more disadvantaged and vulnerable children in the local area.

The Blue Skies Day Care is the only free-of-charge day care in the local district and without it, many parents would have no choice but to go to work and leave their young children at home on their own, locked inside their ger in unsafe, un-stimulating, and deprived conditions for hours at a time.

Day care children are assigned to one of three age groups, each with their own education programme. The preschool follows the national preschool curriculum.



ATTENDED THE BLUE SKIES DAY CARE. THE MAXIMUM CLASS SIZE DURING EACH TERM WAS 56 CHILDREN.

HOLISTIC SUPPORT LIFTS AN ENTIRE FAMILY

“We first met Batu* in 2016 when he was three years old after his case was referred to us by the district’s local social worker. Batu lives in a small hut with his large family of ten people. Batu’s living conditions were extremely poor, and the family struggled to survive on a limited income. Batu’s father has liver disease and is unable to find steady employment.

After hearing about Batu’s concerning situation, our team visited his home and immediately took steps to enrol him in the Blue Skies Day Care and our Child Sponsorship Programme. Prior to enrolling in the Day Care, Batu was often left at home with his elderly grandmother while his parents went to work. Due to her poor health, Batu’s grandmother was unable to care for him properly. Batu had two prominent scars from self-inflicted burns.

Batu often had no food, heating, or mental stimulation and, as a result, the little boy that initially came into our care was malnourished, lacked basic cognitive and social skills, and often got angry and upset.

Since Batu started attending the Day Care, our team has worked closely with him, providing the love, care, and stimulation that he needs to grow into a happy and healthy person.

Batu has shown significant improvements in a very short time. He is very bright and engaged and now takes part in activities and conversations with great interest and confidence. He has come a long way from the withdrawn and nervous little boy we first met.

Because of our day care and sponsorship programmes, Batu’s living conditions have also improved. Our social workers monitor the family and provide support and advice to help them improve their situation. The additional financial support provided by the sponsorship has also greatly benefited the family, allowing them to afford school supplies and living essentials”.





PRIMARY, SECONDARY, AND HOLISTIC EDUCATION

All children residing at our Blue Skies Ger Village attend school full-time. Children study at either the CNCF Blue Skies Day Care or the local public schools in Songino Khaikhan district. We employ a full-time teacher to help our children with their homework. Because many of the children have missed prolonged periods of schooling due to their living conditions, this additional support is particularly important. English lessons are also provided to all children.

In addition to the formal education children receive at local schools, our extracurricular programmes (Arts & Music and Sports) provide opportunities for the children to participate in fun activities that help them develop into well-rounded young people.

This holistic approach to childhood development is at the core of our work. Through providing a rich and varied range of extracurricular activities in areas such as art, music, dance, and sport, we help our children discover previously hidden aspects of themselves and

enable them to develop skills, talents, and important character traits that will benefit them into adulthood.

In August, we welcomed a new Manager of Education, Munkhbaatar Baatar, to our team to oversee the academic and personal development of the children. The Manager of Education communicates with the children's teachers, helps the children set goals and make plans to achieve them, organises activities for learning, and supervises the education team at the village.

The development of our educational team has already produced results; the children's average academic performance and attendance increased in 2017. We have also noticed a growing interest in reading in large part because of the beautiful new library that was generously funded by the Mahrberg Family Office. The children now carry library cards and receive awards based on the variety and number of books they have read.



ARTS PROGRAMMES

In 2007, a celebration was held at the Blue Skies Ger Village to mark CNCF's tenth anniversary in Mongolia. The highlight of the celebration was a concert put on by the children from our Blue Skies Ger Village and the Child Sponsorship Programme. Christina Noble's daughter, Helenita Noble who is now the Foundation's CEO (2016), and who had previously set-up the Arts, Music and Sports programme in CNCF Vietnam in 1997, was so impressed with the children's singing and dancing that she proposed the formation of a full-time arts, music and dance programme.

From this initial idea, the Blue Skies Arts & Music Programme has grown and developed. Over the past ten years, the programme has played a central role in helping us fulfil Christina's vision of giving Mongolia's most neglected and deprived children back their childhoods through the Arts.

Most of the young people in our care come from exceptionally disadvantaged and traumatic backgrounds. For these children, art can facilitate healing and give them tools to channel their emotions in a healthy and positive way.

We believe that encouraging our children to explore their imaginations and express themselves creatively in a safe and supportive environment is fundamental to their happy and healthy development.

The Blue Skies Arts & Music Programme offers introductory classes for children just beginning in the arts and more advanced classes so children can continue to develop their talents and interests. From making felt crafts to lessons in street dance, our programme provides a diverse range of creative activities to accommodate our children's unique characters and interests.

Since inception in 2008 over 1,500 children had access to the Arts & Music Programme.

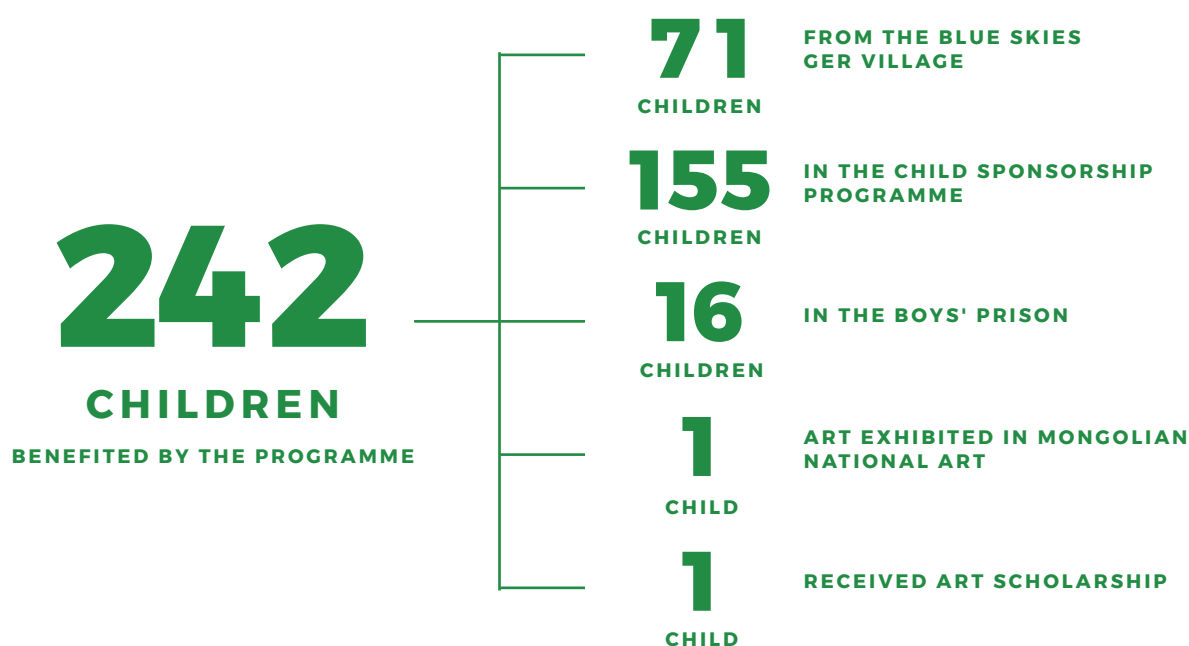




MUSIC PROGRAMMES

The Blue Skies Arts & Music Programme operates across three of our Foundation's projects: The Blue Skies Ger Village, Child Sponsorship Programme, and Boys' Prison Education Programme. In 2017, the programme included lessons in visual arts, craft making, dance, and music and benefited 242 children: 71 children from the Blue Skies Ger Village,

155 children in the Child Sponsorship Programme, and 16 children in the boys' prison. We also provided art therapy sessions for all children living in the Ger Village. In addition, the children participated in an exciting and enriching range of events, eld trips, performances, and exhibitions.



PROGRAMME INCLUDED LESSONS



ARTS THERAPY
SESSIONS



VISUAL ARTS



CRAFT MAKING



DANCE



MUSIC

SPORTS PROGRAMMES

We provide children with a range of sports and fitness activities. The objective of our Sports Programme is to provide the children within our care with opportunities to cultivate new interests and hobbies in activities that will help their physical, psychological, and social development. Initially, this was achieved by introducing taekwondo classes at our village: a popular sport in Mongolia which has proven benefits in improving fitness, focus, discipline, self-confidence, and respect for oneself and others. It is also a fun, team activity whereby our children can release built up emotions in a controlled and therapeutic way.



25
GOLD

30
SILVER

50
BRONZE

16
TOURNAMENTS

INTERNATIONAL AND NATIONAL

2
GIRLS

BLACK BELT MASTERS AND TRAINEE OLYMPIANS
ELIGIBLE FOR SELECTION PROCESS OF:
2018 ASIAN WORLD CHAMPIONSHIP YOUTH WORLD
CHAMPIONSHIP TOURNAMENT TOKYO 2020
OLYMPICS PARIS 2024 OLYMPICS

3
GIRLS

SELECTED TO REPRESENT MONGOLIA AT
TWO INTERNATIONAL TOURNAMENTS HELD IN KOREA;
KOREA OPEN G2 AND JEONJU OPEN

All of our young people come from extremely traumatic backgrounds, they often exhibit challenging behaviour and symptoms of emotional distress, including feelings of anger, sadness, and frustration. Through taking part in taekwondo and other sports, our children learn how to take ownership of their feelings in a controlled and healing way. They become better at understanding and managing their mental state, leading to a greater sense of peace, happiness, and fulfilment.

During 2017 our programme included lessons in taekwondo, cricket, archery, basket ball and general fitness, as well as incorporating a variety of fun, team-building sports days and competitions. The programme benefited all seventy-two children living at our Ger Village.

In 2017 our Taekwondo Ger Village team competed in national and international Taekwondo Tournaments winning 105 medals in Gold, Silver, Bronze. 2 of our Girls are now eligible for the Mongolian Taekwondo Association's selection process for the Mongolian National Team, who will be representing the country in the 2018 Asian World Championship in Vietnam, the Youth World Championship Tournament, the Tokyo 2020 Olympics, and the Paris 2024 Olympics.

These are incredible achievements for our young people and a testament to the potential that lies within all children if given the right encouragement, support, and opportunities.

For more details please see the Sports Programme Annual Report 2017.



CHILD SPONSORSHIP AND CONTINUING EDUCATION SCHOLARSHIP



921
CHILDREN
ENROLLED IN
SPONSORSHIP
PROGRAMME AT END
OF 2017

39
STUDENTS
RECEIVED
SCHOLARSHIPS TO
PURSUE HIGHER
EDUCATION

8
STUDENTS
GRADUATED
FROM UNIVERSITY
OR VOCATIONAL
PROGRAMMES

5,000
WARM KNITTED
ITEMS

1,000
BOOKS

1,000
TOYS
WERE DISTRIBUTED
TO THE CHILDREN
AND FAMILIES MOST
IN NEED



One of the primary outcomes of our Child Sponsorship and Education Scholarship Programmes in Mongolia is increased access to all levels of the educational system.

Sponsorship funds assist with costs of education such as school supplies, uniforms, and travel. Most children in the programme would be unable to stay in school without this monthly support. Furthermore, because we require that programme participants attend school, they are less likely to drop out to pursue low paying work on the streets. We believe that education plays a key role in helping these children break the cycle of poverty.

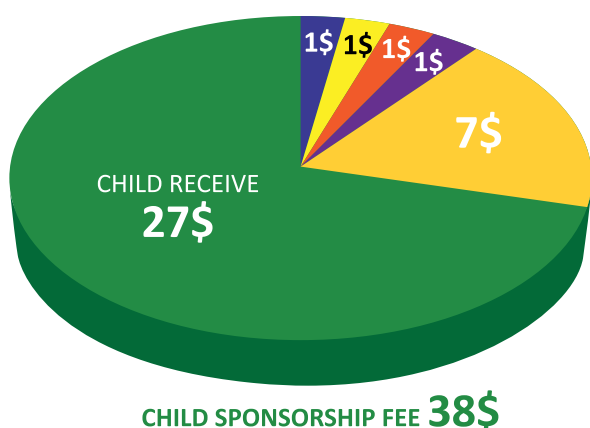
CNCF believes that higher education is critically important—both because it expands a person’s capabilities and enhances his or her earning potential. Our Sponsorship and Education Scholarship Programmes support students who wish to continue their studies beyond the secondary level.

If children in the Sponsorship Programme wish to continue their studies past age eighteen, we contact their sponsors to ask for their continued support to pay tuition fees. If the sponsor is unable to do so, the student then has the option to apply to the Education Scholarship Programme by meeting with our sponsorship team leader, outlining their motivations for continuing their education, and providing a record of their school grades and reports.

Life in rural Mongolia can be particularly challenging because many areas lack services, facilities, and educational and employment opportunities. Our Child Sponsorship Programme has allowed us to reach many of these struggling families and provide



them the assistance they need to improve their living standards and life prospects. In addition to educational support, the Sponsorship Programme helps provide children with warm clothes, toys, vitamins, monthly art lessons, and health check-ups.



CNCF Mongolia Claim

- Enrichment programme
- Emergency fund
- Mongolia running cost

International office keep

- Int running cost
- Exchange contingency



ACHIEVING DREAMS

Nomin* recently graduated from the Child Sponsorship and Education Scholarship Programmes.

When we first met Nomin, she was living in desperate conditions with her two older brothers, younger sister, mother, and severely epileptic father who has since passed away due. We have watched Nomin grow into a talented, charismatic, and focused young woman who, through her determination and with the support of CNCF, has overcome many challenges and is now making her dreams reality.

Nomin's Testimonial: "It is because of CNCF that I chose to become an actress. I wanted to help people emotionally in the same way that the Foundation has helped me. I wanted to touch their hearts and give them hope and happiness through my performances.

When I did not have enough money to continue my studies, I was awarded my university tuition fees through CNCF's Education Scholarship Programme. As a result, I have now completed my Bachelor's Degree in Acting.

I don't know how to explain how much I was blessed, supported, and loved by my generous sponsor and CNCF's kind workers. Thank you very much for helping me, giving me hope for the future, and making me a better person. Thank you very much for helping other vulnerable Mongolian children living in hardship and poverty. The words thank you do not seem like enough."

*Names changed to protect privacy.



BOYS' PRISON EDUCATION PROGRAMME

Soon after arriving in Mongolia for the first time in 1997, Christina Noble worked relentlessly alongside key forward-thinking members of the government and spearheaded the creation of Public School 110 within the walls of Ulaanbaatar's boys' prison. This was a monumental achievement that marked the fundamental shift of a penal system that had previously existed to punish and condemn to a more empowering and progressive system of education and rehabilitation. Since the school's inception, more than 2,000 boys have received the same education and credentials as children attending regular public schools. In addition, CNCF's work on behalf of this marginalised population has changed the way children in the juvenile detention system are treated

and perceived and provided them opportunities to achieve a brighter future.

A national amnesty law passed in November 2015 led to a significant reduction in the boys' prison population, which, in turn, reduced the number of beneficiaries in our programme. This commonsense measure that resulted in the release of many children incarcerated for petty crimes was certainly a step in the right direction. And while many NGOs withdrew support because the reduced beneficiary numbers did not meet their funding criteria, CNCF stayed true to our foundation's commitment to valuing each child as an individual.

Five students graduated from their educational level: 2 students completed year four (primary level), 2 students completed year seven (middle level), and 1 student completed year ten (higher level). All students participated in extracurricular art classes. In addition, students participated in personal development workshops, cultural events, a bakery training course, and a variety of sports activities and competitions.

IN 2017,

16 RECEIVED
AN EDUCATION
THROUGH OUR BOYS'
PRISON EDUCATION
PROGRAMME.
BOYS



A REHABILITATION SUCCESS STORY

Batzorig* was sentenced to two-and-a-half years in prison for theft in 2014 when he was fifteen years old. Batzorig experienced many challenges in his young life, which ultimately led to him stealing to support his elderly grandmother. Batzorig's mother abandoned him as a baby, and he was raised by his father in extremely difficult conditions. He was often left at home on his own with no food or mental stimulation in an unheated and squalid ger while his father went to work.

In 2013, Batzorig's father was killed in a car accident. Batzorig went to live with his grandmother who was struggling with bad health and barely had enough money to look after herself.

When we learned about Batzorig's history, it was clear to us that his crime was a result of his desperate circumstances, lack of parental guidance, and desire to support his elderly grandmother.

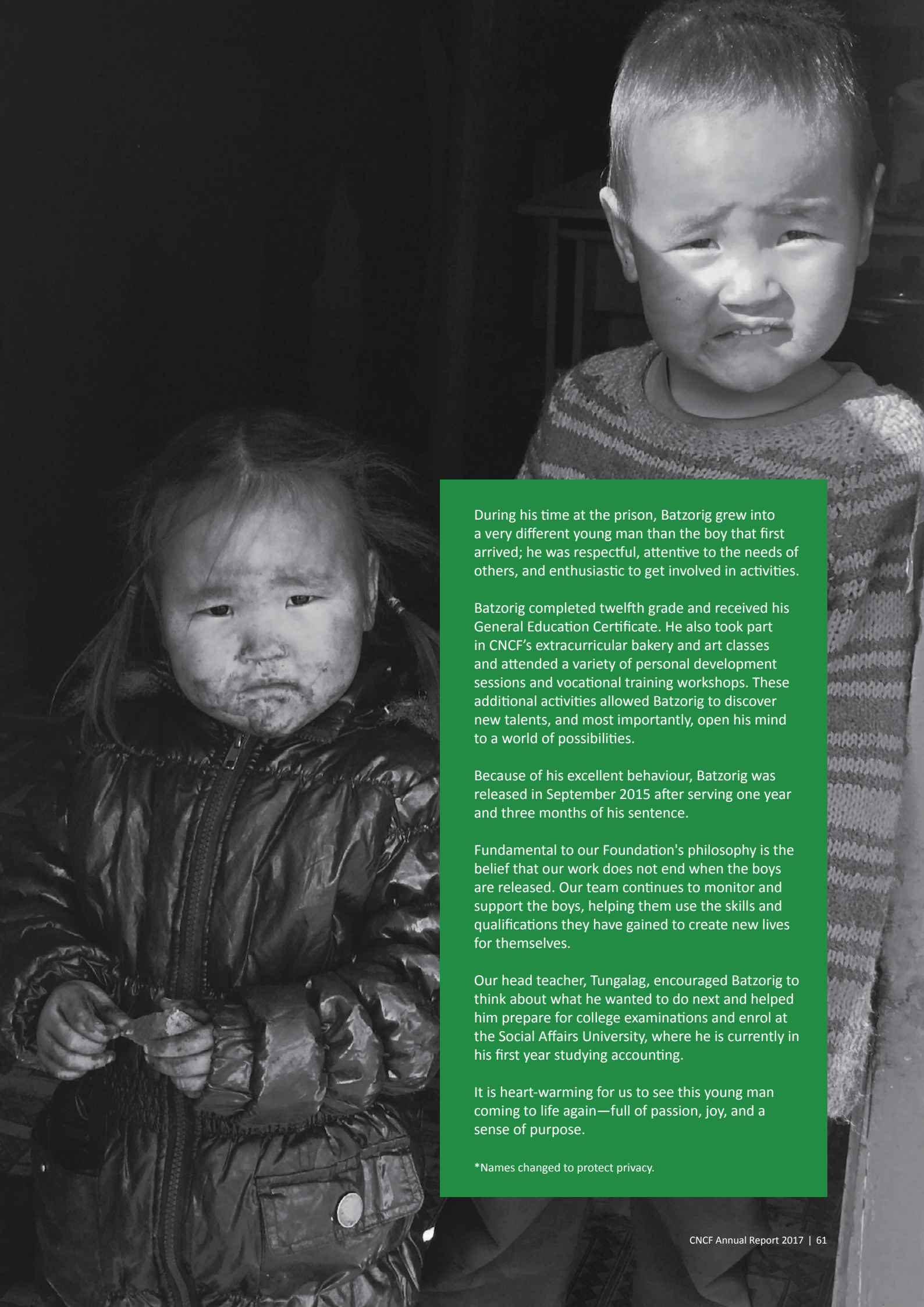
Our team vividly remembers Batzorig's first months in prison. He hated everything—life, people, and himself for being in jail and letting his grandmother down. He was incredibly frustrated that he couldn't be at home to look after his grandmother.

At first, the prison staff found it very difficult to interact with Batzorig. He was stubborn and refused to speak with anyone. During lessons, Batzorig acted disinterested, refused to engage in any group discussions, and would often challenge the teacher's authority.

Thanks to the love and support of our education team and the prison staff, Batzorig gradually began to settle into his new surroundings and make the most of the opportunities available to him. Our teachers helped Batzorig come to terms with being in prison and helped him understand that, while he couldn't change his situation, he could use his time there to cultivate new skills and gain the qualifications that would help him lead a successful life after release.

The prison's social worker also worked closely with Batzorig, helping him heal from the loss of his father and the trauma he experienced from being abandoned by his mother. Batzorig never had this safe and supportive space to explore his feelings and, for the first time, he could understand his emotions and learn to control his behaviour.





During his time at the prison, Batzorig grew into a very different young man than the boy that first arrived; he was respectful, attentive to the needs of others, and enthusiastic to get involved in activities.

Batzorig completed twelfth grade and received his General Education Certificate. He also took part in CNCF's extracurricular bakery and art classes and attended a variety of personal development sessions and vocational training workshops. These additional activities allowed Batzorig to discover new talents, and most importantly, open his mind to a world of possibilities.

Because of his excellent behaviour, Batzorig was released in September 2015 after serving one year and three months of his sentence.

Fundamental to our Foundation's philosophy is the belief that our work does not end when the boys are released. Our team continues to monitor and support the boys, helping them use the skills and qualifications they have gained to create new lives for themselves.

Our head teacher, Tungalag, encouraged Batzorig to think about what he wanted to do next and helped him prepare for college examinations and enrol at the Social Affairs University, where he is currently in his first year studying accounting.

It is heart-warming for us to see this young man coming to life again—full of passion, joy, and a sense of purpose.

*Names changed to protect privacy.



**MAKING
A DIFFERENCE
THROUGH**

HEALTHCARE



1,178
CHILDREN AND
ADULTS

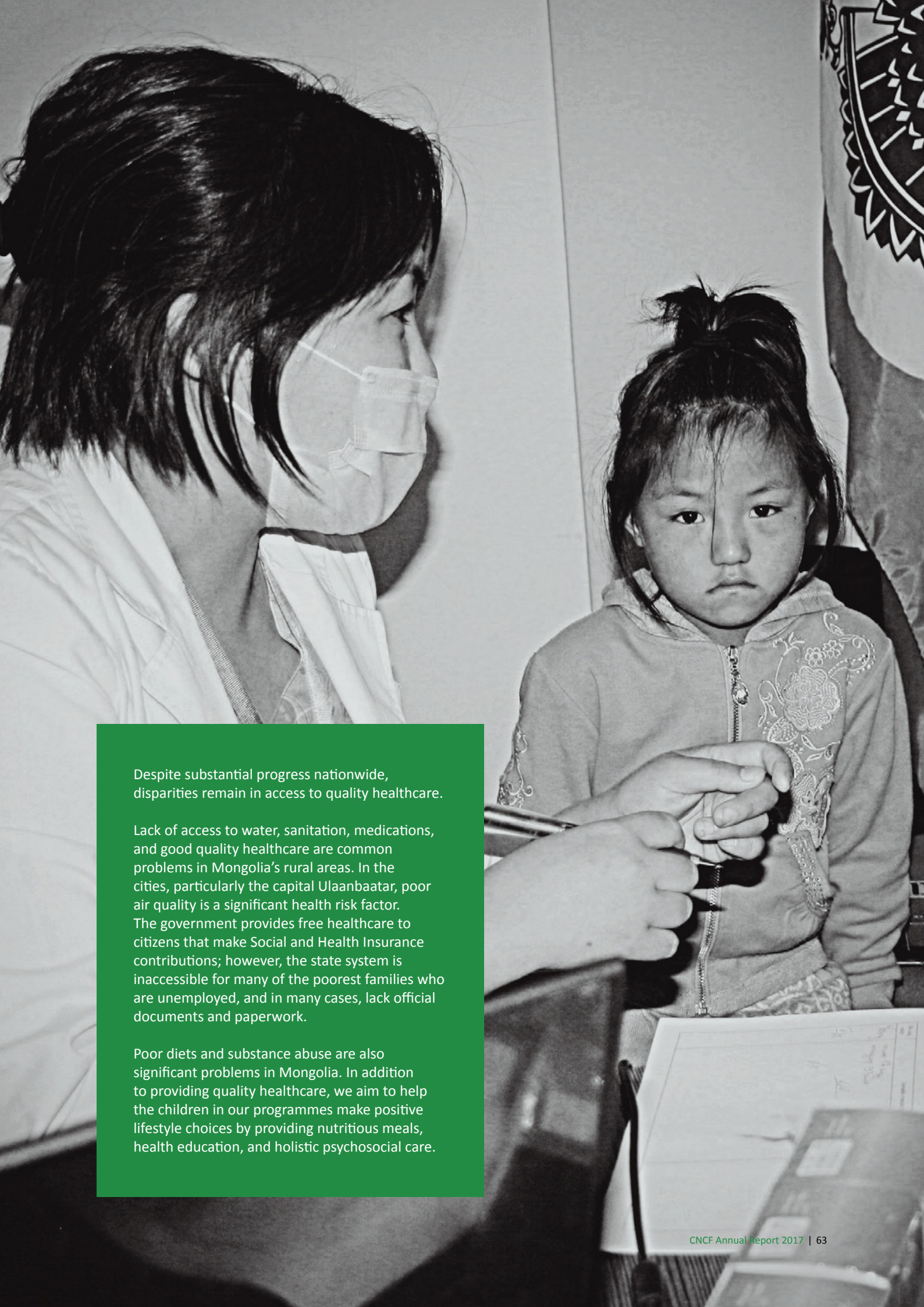
RECEIVED A TOTAL OF



3,499
MEDICAL
CHECK-UPS AND
TREATMENTS

71
CHILDREN

LIVING AT THE
BLUE SKIES GER
VILLAGE RECEIVED
PSYCHOLOGICAL
ASSESSMENTS AND
COUNSELLING



Despite substantial progress nationwide, disparities remain in access to quality healthcare.

Lack of access to water, sanitation, medications, and good quality healthcare are common problems in Mongolia's rural areas. In the cities, particularly the capital Ulaanbaatar, poor air quality is a significant health risk factor. The government provides free healthcare to citizens that make Social and Health Insurance contributions; however, the state system is inaccessible for many of the poorest families who are unemployed, and in many cases, lack official documents and paperwork.

Poor diets and substance abuse are also significant problems in Mongolia. In addition to providing quality healthcare, we aim to help the children in our programmes make positive lifestyle choices by providing nutritious meals, health education, and holistic psychosocial care.



MEDICAL CARE

Fundamental to our Foundation's philosophy is the belief that all children are entitled to high-quality healthcare. Helping our children develop strong and healthy bodies is one of our top priorities. We provide nutritious meals, opportunities for physical activity, and regular checkups at our Ger Village infirmary.

Most children who come into our care have grown up in unsanitary and often squalid conditions. It is therefore crucial that they all receive a full health check upon arrival and have their details recorded for future monitoring.

Our caring and sensitive medical team carry out these examinations. If they encounter any health issues that cannot be resolved on site, they refer the child to a paediatric specialist for further diagnosis and treatment. Some of the most common problems we see in our new arrivals are malnutrition, rickets, growth retardation, and severe dental issues.

Finally, in addition to providing medical care to residents of our Blue Skies Ger Village, our medical team also provides medical check-ups and routine treatments to children in the Child Sponsorship Programme and their relatives, children attending the Blue Skies Day Care, and members of our staff.

IN 2017,

1,178
PEOPLE

BENEFITTED FROM
OUR HEALTHCARE
PROGRAMME,
RECEIVING A TOTAL OF

3,499
CHECK-UPS AND TREATMENTS





PSYCHOSOCIAL CARE

Three full-time professionals comprise the Ger Village psychosocial team: one senior psychotherapist, one social worker, and one junior psychologist who is a former Ger Village child. This year, the psychosocial team added an intern who is shadowing the full-time staff and assisting where possible. All four members of the psychosocial department work to mitigate the emotional trauma that affects all the village children to varying degrees.

Our psychotherapist conducts individual and group sessions with all the children, using art therapy as one of her main therapeutic techniques. Each child has at least one session a month and those needing more attention meet one to five times a week depending on their specific needs.

In addition to individual meetings, our psychosocial team carries out regular group work with the children. In group sessions, children are encouraged to share their thoughts and experiences and discuss how they can be more supportive of themselves, each other, and the Ger Village community. We continue to see substantial improvement in the children's attitudes, behavior, and overall outlook on life thanks to the professional psychosocial care they receive.



IN 2017, **71**
CHILDREN

AND ALL OF THEM RECEIVED INDIVIDUAL COUNSELING TO HELP THEM PROCESS AND OVERCOME TRAUMA IN THEIR PASTS. IT IS LARGELY THANKS TO OUR PSYCHOSOCIAL TEAM THAT THE GER VILLAGE IS HOME TO SO MANY HAPPY YOUNG PEOPLE WHO ARE ENJOYING THEIR CHILDHOODS FREE FROM MUCH OF THE EMOTIONAL PAIN THAT COULD HAVE AFFECTED THEIR LIVES FOREVER.



OVERCOMING TRAUMA

Chimeg* came to live at the Blue Skies Ger Village in 2008 when she was nine years old, and despite tragic and traumatic events in her early life, she has grown into a strong and determined young woman who lights up the village with her kindness and energy.

Just before Chimeg came into our care, she witnessed the murder of her mother in a brutal domestic violence event. Chimeg and her sister were subsequently transferred to the Ger Village.

At first, Chimeg was extremely withdrawn and did not want to talk. Our team gave her the space to express her grief in her own way and at her own pace. Over the years, she has worked closely with our

psychosocial team who used a variety of techniques including art and play therapy to help her communicate and release some of the common feelings associated with grief, such as anger, sadness, fear, and guilt. In time, Chimeg began to open up and feel secure in expressing her emotions. She started to make friends and form emotional connections with our team.

In addition to providing emotional support, we encouraged Chimeg to express herself through a variety of activities. One of her favourite activities is dance, which she was introduced to through our Arts & Music Programme. She is incredibly talented and always lights up the stage with her radiant smile and captivating energy.

Chimeg has also developed a passion for taekwondo and is an active member of our CNCF team. She is incredibly focused and her passion and commitment is evident in each training session and competition.

This year, Chimeg completed high school and in September began to study hairdressing at the Rajiv Gandhi Art and Production School of Mongolia. Many of our Ger Village children have eagerly offered to serve as Chimeg's models and, as a result, there is now an exciting array of hairstyles and colours in the village!

We are sad to see Chimeg leave our village, but we know that she has everything she needs to lead a full and happy adult life. Chimeg will be living with her older sister who left the Ger Village in 2013 and now has a home and family of her own.

As with all our young people, we will continue to keep in touch with Chimeg and provide support whenever necessary. She will remain a cherished member of our Ger Village family who will always be welcomed with open arms when she returns to visit the home she grew up in.

*Names changed to protect privacy.



**MAKING
A DIFFERENCE
THROUGH**

COMMUNITY DEVELOPMENT



**BY THE
NUMBER**

72

CHILDREN

LIVING AT OUR
BLUE SKIES GER
VILLAGE RECEIVED
HEALTHCARE,
EDUCATION,
LIFE-SKILLS TRAINING,
AND ACCESS TO
EXTRA-CURRICULAR
ACTIVITIES

12

FAMILIES

RECEIVED GERS
THROUGH OUR
GIVE-A-GER
PROGRAMME

76

PEOPLE

BENEFITTED FROM
OUR GIVE-A-GER
PROGRAMME

50

CHILDREN

26

ADULTS

BLUE SKIES GER VILLAGE

THE BLUE SKIES GER VILLAGE, WHICH SERVES AS BOTH A TEMPORARY SHELTER AND PERMANENT HOME, HAS SUPPORTED OVER

833
CHILDREN



The Ger Village is made up of multiple gers, which are traditional Mongolian structures made from wood, felt, and horsehair, and several brick structures.



The Ger Village has grown and changed over the past twenty years, but its mission remains the same.

31
DEDICATED
STAFF
MEMBERS

CONTINUE TO PROVIDE
HIGH-QUALITY RESIDENTIAL
CARE TO CHILDREN WHO
HAVE EXPERIENCED A
CHILDHOOD SHAPED BY
POVERTY, ABUSE, AND
EXTREME NEGLECT.

The Ger Village provides a safe, happy, and supportive home for these children, one where they are surrounded by unconditional love and respect. The Ger Village is a loving community where the children receive nutritious meals, positive guidance from caring adults, and opportunities to develop their character and pursue their dreams.

Resident children receive healthcare, counselling, and attend local schools. They also receive age-appropriate vocational and life skills training and are encouraged to cultivate a wide range of hobbies and interests through the CNCF Arts & Music and Sports Programmes.



The Ger Village can currently support up to 60 children with a maximum of six children sleeping in each of the ten residential gers. Gers typically contain a mix of older and younger children who all contribute to the upkeep and maintenance of their homes. One of our goals at the Ger Village is to mirror traditional Mongolian family life whenever possible.

IN 2017,

72  **42**  **30**

CHILDREN

RESIDED AT THE BLUE SKIES GER VILLAGE. OF THESE, 67 WERE PERMANENT RESIDENTS AND 5 WERE TEMPORARY. DURING THE YEAR, 21 CHILDREN WERE REHOMED TO THE GER VILLAGE AND 21 CHILDREN LEFT.

21

**CHILDREN
WHO LEFT THE
VILLAGE**

16

**CHILDREN
REMAINED AS
PERMANENT
RESIDENTS**

Eleven were successfully reunited with family members after their living conditions had improved, including four older girls who left the village to pursue higher education; two were transferred to a different shelter more suited to their individual needs; two went to live with relatives, but later returned due to unforeseen challenges; and one went to study at college. The departing children will remain in the Child Sponsorship Programme, if needed, and we will continue to monitor their progress and provide support.

21

**NEW
ARRIVALS**

16

**REMAINED AS
PERMANENT
RESIDENTS**

The children came to the village for various reasons, but their stories all share common themes of difficult family lives and their parents' inability to take care of them. Five children stayed temporarily at the village at the request of the Family, Children and Youth Development Agencies of Ulaanbaatar and the Songino Khaikhan District. Temporary places were provided for children who were found wandering the streets without supervision.

AS OF THE END OF THE YEAR, THE BLUE SKIES GER VILLAGE WAS HOME TO

51
CHILDREN







MESSAGE FROM URNAA MAKHBURIAD, BLUE SKIES GER VILLAGE MANAGER

“2017 has been a year of change and many successes at our village. We have worked hard to improve our internal operations to improve our efficiency and be able to support our children with the highest level of care possible. We have built a new community centre where the children can go to study in a peaceful environment, practice their dance and taekwondo,

put on performances and celebrations, enjoy their meals, and most importantly, share time together as a family. We also now have a library and computer building, which gives our children the much-needed space to spend quiet time, developing their knowledge and imaginations.”



GIVE-A-GER PROGRAMME

Our Give-a-Ger Programme was established in 2001 to create real and lasting change for children and their families by providing them with a warm, safe, and beautiful home of their own. For many who apply to our programme, CNCF offers their only hope for escaping a lifetime of violence, abuse, and exploitation that often accompanies homelessness and extreme poverty.

IN 2017, THE GIVE-A-GER
PROGRAMME PROVIDED
NEW HOMES FOR

16
FAMILIES

TWELVE FAMILIES RECEIVED
FOUR-WALLED GERS AND
FOUR FAMILIES RECEIVED
FIVE-WALLED GERS.



THANKS TO THE SUPPORT OF OUR DONORS

50 **26**
CHILDREN ADULTS

NOW HAVE NEW HOMES TO
CALL THEIR OWN.



HELP A FAMILY RECEIVE A NEW HOME!

YOU CAN SECURE A MONGOLIAN GER FOR A NEEDY FAMILY THAT CONSISTS OF THE FOLLOWING:

4 OR 5

WALLED GER

FLOOR PANELS

DOUBLE FELT
COVERS FOR
THE ROOF

1

WATERPROOF
LINING

1

STORE AND
CHIMNEY

1

WARDROBE

1

CUPBOARD

1

SMALL TABLE

2

BEDS

4

SMALL
STOOLS





FROM TRAGEDY TO TRIUMPH

Fourteen-year-old Enkhbold* has lived a difficult life. Both his parents died before he was six, leaving him in the care of his four older siblings. Enkhbold lives with two of his siblings and their families in extreme poverty.

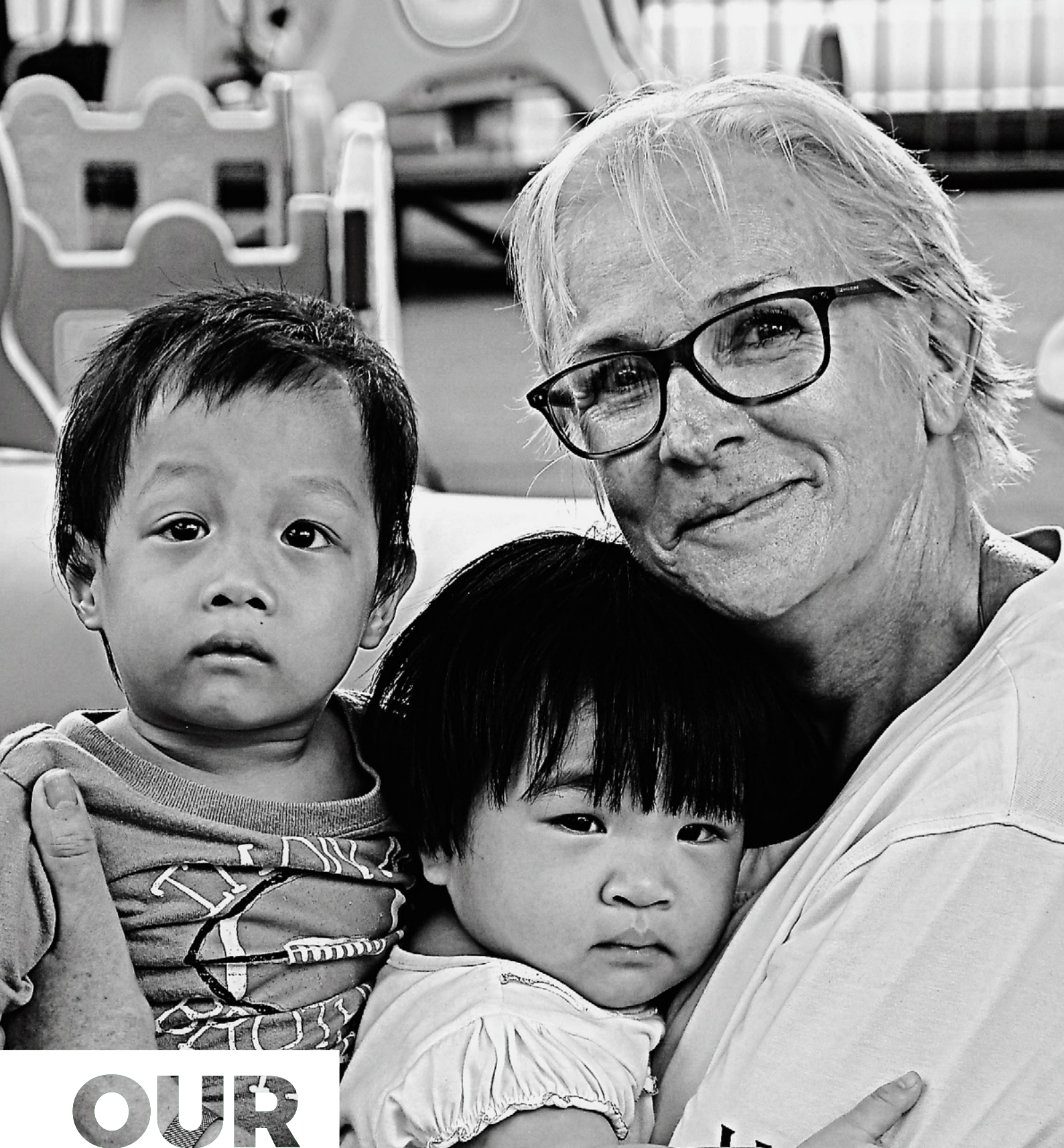
When our social workers learned about the family's desperate situation, they conducted a home visit and found that the family's ger was very old and in danger of collapsing because of many broken roof supports and torn tarpaulin. With the freezing winter fast approaching, our social workers were extremely concerned about the family's physical and emotional well-being.

Thanks to the generosity of one of our donors, we were immediately able to offer this family a fully-furnished four-wall ger, and in October, the CNCF team arrived to help them build their new home.

It was wonderful to see the family's joy as their ger began to take shape. Enkhbold and the two smaller children were particularly excited by all the furniture and had lots of fun bouncing around on their new sofa. Enkhbold couldn't believe that he now had a desk.

"I always used to do my homework on the floor," he told our team. "Now that I have a table to work at I am going to do my homework really neatly!"

This young family can now live together in warmth and safety; a massive amount of pressure has been lifted from them and they can move into the future with security and optimism.



OUR ACCOUNTABILITY TO CHILDREN



Réhahn photography

“

I understand the depths of pain that a child feels, the breaking heart of a child, and how precious childhood is.

”

CHRISTINA NOBLE



Réhahn photography

Our most important stakeholders are our beneficiaries - the children and young adults with whom we work. Protecting our children's safety, personal space and integrity is our number one priority.



SAFEGUARDING & PROTECTING CHILDREN

Because we work with some of the world's most vulnerable children, we uphold very stringent child protection policies. Safeguarding the children, we work with can be challenging because of the cultural context of the communities we work in where children's rights are sometimes considered less important. In addition, some of our children come from hostile environments. Thus, the measures we take to ensure their well-being have to be solid and relevant to the different settings in which our teams work.



HIRING PERSONNEL

The first step in keeping our children safe is ensuring that all those who work and volunteer with our Foundation place children's rights and needs above all else. Our employee recruitment process includes extensive vetting of all prospective hires in strict accordance with our policies and procedures. We have very stringent volunteer application and selection procedures consisting of several rounds of application phases and interviews.



TRAINING

Every employee and volunteer is required to read and sign our Child Protection Policies, which are part of their employment contract with CNCF. These policies are also covered extensively in the orientation programme attended by all staff and volunteers. All CNCF members are made aware of the actions they should take if they have concerns about child safety. All staff including board members, managers, staff, volunteers, and interns are encouraged to report evidence of misconduct to the appropriate people in charge or directly to our Head Office Board.



VISITORS POLICY

CNCF is committed to transparency, we welcome visitors to observe our work first hand. An important aspect of our programmes is personal and social development of our children, and thus, we encourage child interaction with people outside of their regular environment, such as visiting Foundation members from our partner offices, donors and supporters, local project partners, students from international and local schools, and members of the local community. All visitors are required to sign terms and conditions before visits are confirmed, and visitors when on-site are accompanied by authorised CNCF management staff at all times.



PHOTOGRAPHY POLICY

To protect our children, visitors and volunteers are not allowed to take photographs unless approved by authorised CNCF management. In addition, no images of our children may be made public without consent of CNCF. Images of our children and other beneficiaries cannot be disseminated if they interfere with a person's rights, privacy, bodily integrity, or dignity.



INCIDENTS

In 2017, no child safety concerns requiring investigation were reported. There were no dismissals or disciplinary actions taken against any employee or volunteer for not following our child safeguarding and protection policies.



Réinh photography

PROGRAMME ACCOUNTABILITY

We believe that the voices of the children and communities we work with are of the utmost importance and we actively seek to learn directly from them how they are being impacted, what else we need to do, and how we can improve our services. Our monitoring and evaluation activities include regular home visits where we talk with children and their families about their experiences with our programmes. During these visits, our programme managers and social workers gain an in-depth understanding of the family background and environment of each and every child. These observations offer insights into the lives of our children and allow for appropriate planning. Consulting, counseling, and referral services are

provided in a timely manner to help the children stay in school. During our child sponsorship disbursement days and rural field visits, we share information about our organisation and projects, educate people on how they can get involved, and proactively listen to and act on feedback. For our residential programmes, we organise regular meetings between our children and residential staff so concerns or complaints can be addressed in a timely and efficient manner. Furthermore, our children are aware that they can speak with any staff member or social worker at any time if they have concerns. Our children are also encouraged to provide feedback to programme managers about the programmes and activities they are involved in and how they think we can improve.



When Christina Noble founded CNCF she created a culture of family. This culture is woven into the very fabric of our organisation and remains as strong as ever today. Our people are our most valued asset. We are deeply indebted to all the people who have built CNCF into a force for good in the world. Because we recognise that the work our people do is both challenging and invaluable, our goal is to foster an environment in which our people can flourish and succeed, not just professionally, but in all aspects of their lives.



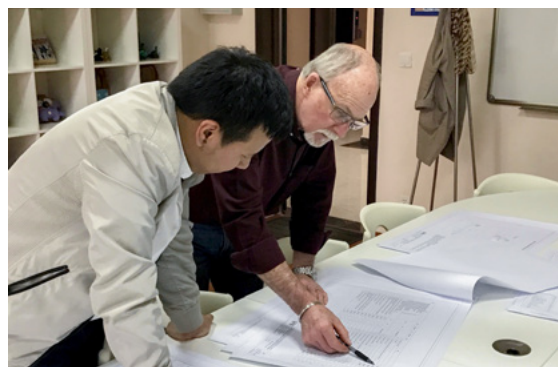
EQUAL OPPORTUNITY AND DIVERSITY

In 2017 our Foundation relied on 299 staff, volunteers and interns globally. 131 staff and 20 volunteers and interns in our operational projects and office in Vietnam, 45 staff and 7 volunteers and interns in our operational projects and office in Mongolia 17 staff and 45 volunteers and interns in CNCF fundraising partner offices. 34 non-executive (voluntary) Directors who serve on CNCF Boards. Head Office and 6 partner fundraising offices.

Our global team is diverse and comprises of people of different nationalities; Vietnamese, Mongolian, American, Australian, British, Belgium, Chinese, French, German, Indian, Italian, Irish, Pakistani, New Zealand, Saudi Arabia, Scandinavian, Spanish, Syrian.

In our Vietnam and Mongolia operations 97% of our staff are local nationals. We recognise that hiring locally benefits the communities we work in and provide us with a better understanding of the people's needs. We also believe that localising the local leadership of the Foundation and utilising the talent of our local staff makes our Foundation and our impact in the community more sustainable in the long run.

We also encourage people with physical disabilities and CNCF graduates from our programmes to apply for employment positions within our Foundation.



TRAINING AND DEVELOPMENT

At CNCF, an important component of our capacity building effort is training and development of our people. In addition to formal external training, we also promote a culture of learning internally so our staff can develop together as one team. Each staff member sets personal and professional objectives, which are assessed during mid-term appraisals and annual reviews with their line managers and the Director of Operations. All staff, volunteers, and interns who work directly with children attend an orientation programme that covers topics such as child protection, cultural sensitisation, safety, and play and behaviour therapy. In addition, training for volunteers and interns includes a combination of on-the-job-training, observation, and mentoring. All volunteers and interns work closely with and are monitored by the Volunteer Coordinator or Programme Managers.

WORK-LIFE BALANCE AND WORKPLACE FLEXIBILITY

We encourage healthy work-life balance, and where possible, we offer our staff flexibility in the way they work, including location-free work places and flexible working hours. However, this is not always possible for teams that work directly at a grassroots level. We continue to make a conscious effort to enhance collaboration between all teams to increase creativity and learning.



2017 Training workshops, programmes and seminars attended by staff in Vietnam and Mongolia

- Social Work Case Management Seminar
- GIEO Training- Community Project for engaging in Children's activities.
- Play Right training workshop. How to create environments conducive to play and learning
- Basic Orientation to Social Work in Vietnam
- Sexual Health Education Case Management- How to sensitively handle issues around sex and sexuality among the children we work with.
- Psychologists' conference at the Unur Bul National orphanage
- No Apologies by Focus on the Family
- Why children choose risk?
- Understanding teenagers' behaviour and emotion
- Learning how to work with children
- Counselling and assessing a child with mental impairment issues
- Safe Choice- Focus on the Family. For NGO social workers and child psychologists
- Gender Equality training for social workers and psychologists
- Social workers' training workshop by - Singaporean professional social workers
- Water hygiene training for ger village staff- by Wash Action NGO
- Train the trainer on Water hygiene - by Wash Action NGO
- Hygiene training for ger village staff
- Fire safety training
- Human Resources- policies & procedure training for employees
- "Employment contract" training for all staff
- 5S training to employees
- Mission Vision Goal-training
- Managers' leadership- training
- How to interact with the children-workshop
- Communication Skills-Workshop
- How to overcome stress in the workplace
- Managing your your emotions in the workplace
- Team work skills
- How to transfer negative thoughts to positive thoughts
- How to achieve success by leading yourself
- Time management & Organization culture and communication importance
- How do we make right decision and solve problems?
- My world and my dream development plan workshop-by General Authority for Children



OUR VOLUNTEERS

Our volunteer programme allows volunteers to work in our operational centres and at a grassroots level. While we recognise that everyone who wants to volunteer with us is well-meaning, we do not condone the growing 'voluntourism' industry. Thus, we have very stringent volunteer application and selection procedures.

CNCF is a member of the Comhlámh Code of Good Practice (CoGP) for Volunteer Sending Agencies in Ireland, which is a set of standards for organisations involved in facilitating international volunteer placements. The focus is to ensure overseas volunteering has a positive impact for the four main stakeholders: the local project, the community, the volunteer, and the sending agency. By completing the CoGP, a volunteer sending agency commits to implementing good practice in their work.

¹ The volunteer programme is managed in our Vietnam operational office, and all those applying are strictly vetted prior to any agreement to become a volunteer. Currently, we accept only volunteers with specific professional skills for our Mongolia operations.

HEALTH AND SAFETY

The health, safety, and security of our children and staff is a top priority. We consider it our duty to ensure for their physical and emotional well-being. CNCF provides all our children and staff in our Vietnam and Mongolia Centres with social and health insurance. Volunteers and interns are required to be insured in their countries of residence before they begin work with CNCF. They are also required to be vaccinated against communicable diseases and infections that are common in Vietnam and Mongolia. In the event of an outbreak, all affected children are quarantined and our Centres are closed to all visitors, volunteers, and project office staff. The medical teams and child care workers who care and attend to the children during an outbreak take all necessary precautions to minimise their risk of infection, all of these staff are monitored during and after any outbreak. All staff in our operations undergo a compulsory annual health check-up.

SECURITY CAMERAS

Security cameras ensure the safety of the children and staff. Security guards are also stationed at main entrances of our centres and all those entering must sign in, state reasons for entering, and sign out upon departure.

FIRE DEPARTMENTS

Fire Departments conduct regular fire safety checks and comprehensive annual fire drills for all our staff and children in Vietnam and Mongolia. Part of the drill includes evacuating all children and conducting first-aid training.

ANTI-CORRUPTION POLICIES

CNCF has stringent anti-corruption policies in place that meet international financial standards. All staff are contractually required to understand the Foundation's anti-corruption policies. Any breach of the anti-corruption policies by CNCF staff is absolutely prohibited and results in disciplinary action. All staff including board members, managers, staff, volunteers, and interns are encouraged to report any misconduct and malpractice to the appropriate people in charge or directly to our Head Office Board. In 2017, there were no dismissals or disciplinary actions taken against any employee as a result of corruption.

COMMUNICATIONS

It is important that all our staff are fully informed and engaged with organisational developments. CNCF emphasises a well-rounded people management approach and one-on-one dialogue between staff members to monitor progress and address any issues in a timely manner. Weekly management meetings and regular departmental meetings keep staff informed about all programmes and give them the opportunity to raise questions and voice concerns. All individual partner office Boards of Directors meet monthly, bi monthly, or quarterly. The Group General Management team meets once a month via conference call. In addition to general daily communication, the CEO of the Foundation and the Directors of the operational offices have weekly conference meetings. The CEO maintains an open-door policy for all staff and volunteers. The languages used for internal communications is English and the local language where applicable -Vietnamese and Mongolian, and French in our partner office in France.

To communicate with the wider community, our websites, blog, and social media are updated with latest news, information about our work, and ways to get involved. We send regular newsletters and mailshot updates to our supporters around the world.

OUR PARTNERSHIPS AND SUPPORTERS

“

*Any friendship founded
on the basis of helping
others, is a friendship to be
respected, protected and
one to be very proud of.*

”

PROGRAMME DELIVERY PARTNERS

In both our operational offices, we work very closely with local government partners in Vietnam and Mongolia to implement our programmes. Our relationship with our partners is based on our mutual commitment to working towards the progress and the betterment of the communities we work in and increasing our impact for the child

We have regular open dialogues with our local partners to understand issues and challenges implementation of projects and their timely resolutions, and identifying new communities in regions that are in need of our support. We also facilitate capacity building of our local partners as we believe that this will have the most impact in terms of promoting long-term, sustainable change.

CNCF is privileged to partner with the following local government and other partners in Vietnam and Mongolia:

VIETNAM

- Ministry of labour, Invalids, and Social Affairs of Vietnam
- Department of Labour Invalids, and Social Affairs - Dong Thap, Lam Dong, Ca Mau, Dong Nai, Kien Giang, Tay Ninh, Ben Tre.
- Union of Friendship Organisations of Vinh Long Province
- Association for Promoting Education of Tan Dinh Ward (District 1, Ho Chi Minh City)
- Thao Dan Social Protection Center
- Tuong Lai Project - Women Union of Cau Ong Lanh Ward (District 1, Ho Chi Minh City)
- Union of Friendship Organisations of Long An Province
- Bureau of Labour, Invalids, and Social Affairs of District 10 (Ho Chi Minh City)
- Children's Hospital No.1
- Children's Hospital No.2
- Eye Hospital of Ho Chi Minh City
- Women Union of Long Thanh District
- Bureau of Labour, Invalids, and Social Affairs of Can Gio District
- People's Committee of Chau Thanh District and Thanh Hoa District (Long An Province)



MONGOLIA

- National Authority for Children
- National Authority for Family and Child Development
- District Authority, Songino Khaikhan
- Children's Police Precinct, Songino Khaikhan
- Social Welfare Department Centre, Songino Khaikhan
- Family and Child Development, Songino Khaikhan
- 7th Micro-district Authority, Songino Khaikhan
- Brigade 411 under jurisdiction of the General Executive Agency of Court Decisions
- General Court of Mongolia
- School of Dentistry
- Aim4R dance Studio
- Focus on the Family
- Little Khan theatre
- Gradon Architecture
- Mongolian Amateur Cricket Association
- Wash Action LLC
- Policy Personal Development Course

PROGRAMME PARTNERS TESTIMONIALS

“ The National Authority for Family, Youth and Children is the main government authority that oversees and supports all of the country's children's organizations. As a main government entity, we truly support and admire the Christina Noble Children's Foundation for their valuable work over the past twenty years making changes in the lives of those most vulnerable. Furthermore, through their Education Programme at the Boys' Prison, CNCF has helped to educate and guide many struggling teenagers and enabled them to shine through— they have done an incredible job for these disadvantaged young men. I would like to strongly express that the Christina Noble Children's Foundation is one of the leading NGO's in the country who have lovingly served the people of Mongolia for many years.”

Mr. Sh. Chinbat - Director of National Authority for Family, Youth and Children • Mongolia

“ With your very kind heart and CNCF's effective support, thousands of children and those living in especially difficult circumstances have received support under more than 150 projects implemented over many years in the fields of education, health, and community development, through medical and credit projects and those to support infrastructure for health care, education, school builds and clean water. I particularly acknowledge the projects implemented under the management of MOLISA. With the on-going support from CNCF, children in difficult circumstances in Vietnam will continue to have a better life”

Madame. Dao Hong Lan - Vice Minister of Ministry Of Labour Invalids and Social Affairs • Vietnam

“ I am pleased to recognise the Christina Noble Children's Foundation in Mongolia which has been operating since 1997 in our district. They have been working incredibly hard over the past twenty years to make changes in the lives of many disadvantaged children, their families, and vulnerable and abused women. The Blue Skies Ger Village is one of the Foundation's main projects and one of our most honored local partners. At the moment they lovingly care for many children, all of whom have come from extremely difficult backgrounds often characterised by abuse, poverty and severe neglect. On behalf of the District's Governor and all of the people of Mongolia we would like to thank the Christina Noble Children's Foundation for their life changing work - we are truly grateful.”

Mr. Oyunbileg - B Songino Khaikhan District Governor - Head of Social Development Department • Ulan Batar Mongolia

“ We greatly appreciate the support of CNCF. Your support and assistance over the past 28 years in improving the quality of professional activities in Vietnam for children in the fields of health care, physical therapy, malnutrition treatment, and so much more has enabled us to care for seriously medically compromised children and thereby enabling them to integrate back into society – we remain very grateful to CNCF and have the highest respect for this wonderful children's foundation.”

Head of Paediatrics - Doctor Thi Thanh Ngan, Co and Representative of Ministry OF Labour Invalids And Social Affairs • Vietnam

“ We have been working closely with the Christina Noble Children's Foundation since they began their operations in Mongolia in 1997. Over the past twenty years the Foundation has truly been the sunshine for the marginalised and most in need people of our district. I am honored to write this testimonial for one of the best children's homes and charitable organisations in the whole country. ”

Mr. N.Uranchimeg - Director Songino Khaikhan District - Children and Youth Development Department • Ulan Batar Mongolia



PARTNERSHIPS

When donors invest in CNCF they are directly investing in the lives of the children and communities we serve. Secure and diverse funding enables CNCF to undertake our vital work, maintain our independence and reputation, and operate effectively. We receive funding from a range of donors including corporations, institutions, and individuals. Funding may be unrestricted or restricted for specific projects or programmes. We will accept monetary or in-kind donations from any donor, provided that

acceptance does not impair our independent pursuit of our mission or compromise or endanger our integrity and reputation.

CNCF's work is only possible because of the generosity and kindness of others. We endeavor to build long-term close relationships with our partners and supporters, and in order to achieve this, we recognise that we must be transparent and accountable throughout the different stages of our

CORPORATE PARTNERS

CNCF works with corporate partners who share our mission of helping vulnerable children and poor communities in Vietnam and Mongolia. Our corporate partners also view the collaboration with us as a meaningful way to engage their employees, clients, and consumers.



“ The Christina Noble Foundation has been the charity partner for Acelity EMEA, ANZ & ASIA for the past 4 years. The Foundation has been a pleasure to partner with, the transparency and truth afforded to us has been fantastic. Having visited the centre in Vietnam, I have witnessed first-hand the care, love and comfort that the children have received. The words ‘ do the right thing’ are etched in my brain when I think of the foundation as that is what they do, they simply do the right thing. I am proud that they are our partner and I am proud that they can support the vulnerable children in Vietnam and Mongolia. I look forward to many more years of partnership and truly making a difference.”

Laura Piccini, President Acelity Developed Markets (EMEA, ANZ & Asia)

“ There are many different charities all vying for the next donation, and undoubtedly there are many, many good causes, but CNCF is just different. The empathy and passion that runs through the whole organisation from Christina down is what really marks this out as the most incredible foundation to support. The philosophy is based not simply on charity but on helping, supporting and nurturing. It is a very special experience, to see the children, young adults and former receivers of support, who are now making their way in communities, excelling in careers and are fully engaged and participating in what we see the simple norms and pleasures of life. I cannot over emphasize the profound impact that I have seen first-hand, lives immeasurably changed for the better. The educational support, and medical care that CNCF offers changes lives, it really is that simple.

CNCF taps into the resilience in all children, and the culture is embodied by the boundless energy and enthusiasm of the whole team and readily transmits itself to the children. The transformation is both incredible and sometime very speedy, and often is purely down to trust, patience and a willingness just to be there. There is also one other extraordinary change, and that is in those of us lucky enough to be able to see all of this work first hand. The positivity, results and friendships I have made with CNCF have changed my perspective and outlook on life. Previously important things are now in a proper focus, and the really important things in life have a sharper image and clarity. For me CNCF is a benchmark and template how to work from within a community, to gain trust and respect, and to raise standards, give hope and break the cycle.”

Mr. Warren Weener. Vice President. Li & Fung Private Label Hong Kong



INSTITUTIONAL PARTNERSHIPS

Our Foundation has partnerships with and receives grants from various institutions as well as assisting CNCF to raise awareness on the work of our Foundation.

Grants are typically earmarked for projects and in some cases capacity building to ensure the future sustainability of our Foundation. For most CNCF applies for institutional funding by submitting proposals and supporting documents as required by grant-giving organisations. Currently, we are working towards increasing the strength of our institutional partnerships by reviewing our grant application and management processes.

“The British Business Group Vietnam (BBGV) has been a supporter of the Christina Noble Children’s Foundation (CNCF) in Vietnam for 18 years. This is the longest period of continuous support that BBGV has given to a single organisation. The partnership between the two organisations has grown and matured over the years. The experience with working with CNCF has been very professional and demonstrated a high level of understanding for the group of people it is seeking to benefit and support. The expansion of work has been well planned and implemented. This has engendered a high level of trust in the organisation. Indeed, their work with children would be classed as exemplary. As well as their service delivery CNCF has recently undertaken a strong internal review which should serve it well for the future and help maintain strong governance and management processes. Safety procedures are clear and correctly implemented when visiting the facilities. BBGV has not faced any issues when requiring further information concerning usage of the grants when requested, all have been provided in a timely and accurate fashion. CNCF is very open to people seeing their work first hand and with appropriate safeguarding they welcome people seeing their activities taking place. Whilst maintaining a high standard they have also adapted their work as appropriate to be localized to the community in which they serve and work.”

Mr Peter Rimmer – Executive Director British Business Group Vietnam (BBGV)

“The CLSA Chairman’s Trust became a partner of CNCF in 2017 when we provided support for the Son Ca kindergarten in Ho Chi Minh City. The Chairman’s Trust looks to support grassroots NGOs with local leadership and support from the communities in which they operate. CNCF has passion, long term commitment and well-structured management in place that epitomises the type of organisation we want to work with. We are delighted with our collaboration, and more importantly the opportunity to make a

difference in the lives of young people in need. Staff from our Hong Kong office have visited the Ho Chi Minh complex and experienced the professionalism and dedication of the local CNCF management team and carers. The CNCF support team in Hong Kong provided welcome assistance in establishing the relationship and facilitated site visits. For CLSA staff and the Chairman’s Trust, we hope that CNCF can continue to change the lives of children in Vietnam, and help shape the country’s future.”

Robert O’Grady – CLSA Chairman’s Trust

“The Irish Business Association of Vietnam (IBAV) was formed in 2014 as a business networking association for Irish businesses and business people living and working in Vietnam, particularly in Ho Chi Minh City. In our 3 years of operations, we have been honored to partner with Christina Noble Children’s Foundation (CNCF) and have designated CNCF as our primary charity, with all proceeds raised from our events being donated to the charity. As a resident of HCMC for the past 13 years, I have always been aware of the tremendous work that CNCF has done for the underprivileged and disabled children of the city and of other rural parts of Vietnam and I am proud to be associated with the organization, which has selflessly done so much good for these children and continues to change lives for the good. Furthermore, Christina and Helenita Noble, have played a very prominent role in raising awareness of Ireland and promoted not only the historical generosity of the Irish people but also our warmth and hospitality. CNCF has been unparalleled as an Ambassador for Ireland in Vietnam and we look forward to continuing our work with CNCF in helping the less fortunate children of the city and the country. IBAV would urge all business people and corporations to support CNCF in bringing happiness and a bright future to so many children.

John Marron, Chairman Irish Business Association Vietnam

PARTNERSHIPS WITH EDUCATIONAL INSTITUTIONS

Our Schools Visits Programme helps students learn the importance of service. It also aims to promote an understanding of the types of issues and difficulties that some of the most disadvantaged members of our global community face and how CNCF strives to help alleviate poverty and restore dignity to the deprived.

CNCF also partner with educational institutions to promote capacity building of our local partners. For example, our Medical Exchange Programme aims to bring pediatric surgery in Vietnam up to international standards. This programme was established by CNCF in 2004 together with Professor Martin Corbally of **Operation ChildLife** and medical team's from the Royal College of Surgeons Ireland (RCSI) and Bahrain (RCSB).

“The Royal College of Surgeons in Ireland has enjoyed a 12-year association with the Christina Noble Children's Foundation (CNCF), sponsoring a group of students from the schools of medicine, physiotherapy and pharmacy to travel to Vietnam and volunteer at the CNCF Social and Medical Centre in Ho Chi Minh City annually. RCSI strongly believe that volunteerism provides students with an invaluable experience that they will carry throughout their lifetime, encouraging

“humanitarian commitment to those less fortunate. The students attest to the experience as being unique, life-changing and massively rewarding and state that the experience of adjusting to a new culture and working collaboratively together and with the Vietnamese Staff, to the sole benefit to the children, puts into practice what they learn about being a caring professional. The experience challenges them to communicate effectively and work hard with respect for the children they help care for and their co-workers. Our students could not recommend the whole experience highly enough and each gain their own unique insight as this quotation demonstrates; “Working at the Centre wasn't about practicing medicine abroad, it was about learning that the small things in life are in fact the big things”

Dr Orna Tighe -Vice Dean for Student Support & Development Royal College Surgeons • Ireland

“It has been my privilege to take over the Hale School group tour organisation, and the 3 days we spend with CNCF every year have always been a highlight of the tour. You just get a sense of magic being done at the Children's Medical and Social Centre, and somewhere in the background there is a magician that started it all. I met the magician, and she is not dressed up at all. In fact she is a mortal. Not an ordinary one, mind you. It was my privilege to talk to Christina and her love and care for young people is palpable. So thank you for [bringing] the most irrepressible, humble and inspirational person I have ever met to Perth.”

David Alderson - Service Learning Coordinator at Hale School



OUR INDIVIDUAL SUPPORTERS

Our supporters are vital to our success and their contributions to our mission take many forms. Through volunteering, regular donations, child sponsorships, and participation in our fundraising events and activities our individual supporters are the fuel that makes our foundation run.

We encourage everyone who has contributed to our organisation or who is passionate about our mission to visit our operational centres and see first-hand the positive impact our work is making. Supporters can connect with us in person, via email or telephone (details listed in Contact Us), or through our social media channels (Facebook, Twitter, Instagram) and our website and blog (www.cncf.org).



“

One person can make a big difference in the life of a child. Each of us is only one person. But by joining all the ones together, we can accomplish greatness.”

”

CHRISTINA NOBLE

“

I have known Christina Noble personally since 2003. Christina is a rare human being compassionate, caring, and self-sacrificing. She saw an unmet need for complex surgery for some of her children in Vietnam in 2003 and asked if we would be willing and able to go to Vietnam and help. After that initial engagement it was apparent that there was a greater need for complex paediatric surgery not only for the children that CNCF looked after but also on a wider scale in HCMC. There began a 14-year involvement in Children's Hospital No. 2 through CNCF to engage with the local surgical, medical, and nursing teams and enable them to acquire complex skills in these areas. This programme has resulted in the successful development of a children's cardiac centre, oncology centre, and complex neonatal and surgical centre at Children's Hospital No. 2 and this is largely due to the foresight, support and commitment of Christina and her Foundation. It is difficult to list all the surgical, nursing, medical, and anaesthetic competencies that have resulted from this engagement over the years but they are significant indeed. It is my greatest pleasure to know and be involved with Christina and CNCF and that engagement has lasted for the past 14 years. She is one of the world's most remarkable women and has risen above her own personal challenges to bring hope and health to many thousands of underprivileged children in Vietnam and Mongolia.

Professor Martin T Corbally - Consultant Paediatric Surgeon, Prof and Head of Dept. of RCSI Bahrain



What our supporters had to say when visiting our projects

“ CNCF is an inspirational place where miracles take place every week of every month. Many of the children suffer from the genetic passage of the effects of Agent Orange and other defoliants used in vast quantities in the Vietnam war. It is estimated that these effects will be passed on to the next two generations of Vietnamese whose grandparents were exposed to them. Of course it is impossible to rectify or to compensate for the physical and mental damage inflicted by these defoliants. But the reality is that CNCF is one of the very few western charitable foundations which gives hope for any kind of normal life for this generation of victims; for them CNCF is literally their lifeline. The quiet professionalism of the carers and nurses is striking. Their dedication and affection for the children is tangible and unrelenting. The management of CNCF is extraordinarily disciplined, with hospital standards and 24-hour care and monitoring. My wife and I have not witnessed this level of commitment to a charitable cause anywhere.”

Simon Greeley • UK

“ Really great the work the foundation has done. The children all look so happy and are lucky to have this place. I hope this foundation can continue to grow and support generations of children. Thank you!”

Alice Schaus • Hong Kong

“ What an amazing Foundation. The visit was an eye-opening and emotional experience. Thank you.”

Angela Payne • USA

“ An amazing experience from the introduction to visiting the children. Certainly the best part of my visit to the city. Also makes me aware of the wonderful work being done here and the need to support it.”

Michelle Cahil • Queensland, Australia

“ Such an eye opening experience, beautiful place, amazing environment.”

Katie Kindlon • County Wicklow, Ireland

“ The thing that strikes you immediately is how happy and confident the children are. Inspiring work CNCF.”

Niall Meyler • Dublin, Ireland

“ Such a well-established foundation. Amazing to see the great care provided here. Happy children and staff. Very impressed with CNCF projects here in Vietnam. Thank you so much for showing us around.”

Jaqueline Riddle • HCM City, Vietnam

“ Amazing. I am speechless at this beautiful place. Can't wait to come back. Love your work. Keep it up. Thank you so much.”

Tea Marewa Karauria • Perth, Australia

“ The work at CNCF is unbelievable and it is incredible to hear the amazing things Christina and her team have achieved here. Thank you for the experience of getting to see this beautiful place for children.”

Camilla Dobson • UK

“ Thank you so much. Such an inspiring experience. I am in awe of all the incredible work, and beautiful children that I feel so privileged to have met today. Thank you with all my heart.”

Llys Cenren • Wales, UK

“ We truly enjoyed our visit. Your foundation has done so much good and is incredibly inspiring. You have filled our hearts. Thank you.”

Debra Scriber • Ontario, Canada

“ We were looking for information because we are in the process of building a new shelter house for disadvantaged children ourselves. We are very much inspired by the quality of the people working with CNCF and the joy that you can see on the face of the children. This is a wonderful thing for us.”

Christina Larolinerie • France

“ It was a very touching experience. Very educational and a real inspiration to know about Christina's world. No words can express adequately the incredible work of Christina Noble and her team. I love you all - You give me faith in life. Thank you.”

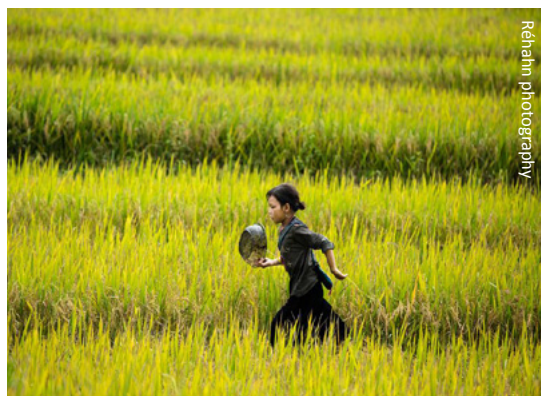
Yap Kunbur • Malaysia

“ We were just overwhelmed by the experience. The children are all so beautiful and so loveable. We will never forget today. Thank you all so much for your amazing work. God bless you all.”

Maryshane Hctor • County Offaly, Ireland

ACCOUNTABILITY TO OUR PARTNERS AND SUPPORTERS

We aim to maintain high levels of accountability and transparency in our operations and we adhere to strict evaluation and reporting procedures.



1. Programmes operated by our Foundation

Budget control is assigned to the accountant, project managers, and finance manager.

Any disbursement required by project staff must be checked against the budget by project managers and accountant and receive Board of Management approval before payment is released.

Each month, the accountant compares what the foundation planned to spend with what was actually spent. The budget deviation analysis report is sent to project and finance managers for monthly review. The budget deviation analysis helps determine how well we our operational outcomes match our plans, how much to budget in the future, and where expenditure problems might arise in the future.

2. CNCF Programmes operated by our local partners

When we grant money to local partner organisations in the countries we work, we rigorously monitor all expenditures:

Budget control is assigned to the accountant, project managers, and finance manager.

Partners are required to send monthly financial reports along with all supporting documents, invoices, and receipts to the Foundation.

The accountant makes sure all financial disbursements by partners are correct and match the project budget. The accountant provides a complete budget analysis to the finance manager and project managers for review.

All donations we receive in cash or in kind are allocated to best serve the children and communities we support. Although we appreciate and are deeply grateful for all offers of support, in order for us to be accountable to the communities we serve, we do not work with or accept resources from partners whose products, practices, or ethics conflict with our values. While we value and are deeply grateful for every single gift and donation, we place the dignity and safety of our children above all else, and therefore, we do not accept donations of clothes or toys that are not in good condition and not fit for use. Our supporters and donors understand the rationale behind this policy.

As a part of our commitment to all children, when we are fortunate enough to receive more than what we require at any one time for the children, with the donors' consent we donate any surplus gifts, toys, and clothes to local underfunded state orphanages and centres.

We are committed to being open and transparent with all our partners, supporters, and donors. Thus, we provide details on how we spend the funds we receive and how we use in-kind gifts.

We are proud of the progress our children and communities make and thus endeavour to share stories with our supporters and partners. However, we are always careful to respect the privacy of our children and their communities. In some cases, certain information cannot be disclosed due to security or confidentiality concerns, but we always provide reasons for non-disclosure.

We have an open-door policy that allows members of our community to drop by our offices at any time during business hours so they can talk to our team members and learn more about our work and our administration.



ETHICAL FUNDRAISING

CNCF is committed to ethical fundraising. We respect the rights of our donors to be informed about the causes and programmes for which we are fundraising. When seeking funds, we only collaborate with partners and supporters who share our mission, philosophy, and values and have no conflicts of interest. Our internal communications framework provides guidelines for selection of appropriate messages and images for ethical fundraising based on “Focus on Ethics: Addressing Tensions in Choosing Fundraising Images.”

FUNDRAISING - CNCF PARTNER OFFICES

Our partner fundraising chapters are responsible for fundraising and building and maintaining relationships with donors and supporters globally. Six fundraising chapter offices are located in America, Australia, France, Hong Kong, Ireland, UK, and a CNCF representative in the UAE, all who support our two operational centres in Vietnam and Mongolia by raising funds, supporting and administering local child sponsorship applications, and work closely with donors and partners in their home countries. These offices rely heavily on the support of volunteers, and operate under their own local jurisdiction, with their own charity registration number and have appointed boards that oversee local governance and fundraising.

PARTNER OFFICE HIGHLIGHTS 2017

Partner Office Funding Contributions 2017

Thank you to our partner offices, respective Boards, our volunteers and interns, and especially our generous donors and supporters in the following countries:

CNCF UK Supported programmes and international capacity costs in 2017 to the amount of **\$637k USD**

CNCF America supported programmes in 2017 to the amount of **\$267k USD**

CNCF Australia & NZ supported programmes in 2017 to the amount of **\$145k USD**

CNCF France supported programmes in 2017 to the amount of **\$83k USD**

CNCF Hong Kong supported programmes in 2017 to the amount of **\$603k USD**

CNCF Ireland supported programmes and international capacity costs in 2017 to the amount of **\$599k USD**



FINANCIAL HEADLINES

CNCF operates a structure of global fundraising offices dedicated to raising the necessary funds to deliver its care programmes in Vietnam and Mongolia. The foundation concentrates on delivering stable, efficient and high impact projects focussed on its core mission. This provides donors with the comfort that funds are used to “best value”, balancing much needed care with the right amount of monitoring and reporting to ensure that the funds deliver the best possible results.

CNCF operates with infrastructure intensive operations such as the Sunshine Social and Medical Centre in Vietnam and the Blue Skies Ger Village in Mongolia. These operations require high capital investment and as such CNCF operates a reserves policy to ensure the long term future of its operations and comfort to its donors that their funds will be used well into the future to provide much needed medical care and education to the children under its care.



INCOME

The Foundation total income for 2017 was US\$3.0m (2016 - US\$3.5m) a decline of 14% however, the funds raised in 2017 were 20% higher than the US\$2.5m raised in 2015. The decline in income was attributable to a fall in donations, 2016 figure having been distorted by a one-off anonymous donation of (US\$770K). Other areas of fundraising performed well during the year, the child sponsorship program showed an increase of 5% from US\$730k in 2016 and the money generated from fund raising activities saw an improvement of 65%, to US\$531k (2016 - US\$322k).

Please click on the below for
[Combined Group Financial Statements](#)

All individual group entity audited financial statements are available on request.

All figures shown are rounded to the nearest dollar.

EXPENDITURE

Total expenditure for the Foundation was US\$3.4m, almost identical to 2016 and slightly lower than 2015. The principal areas of expenditure were the charity operations in Vietnam and Mongolia, totalling US\$2.3m (2016 – US\$2.4m). The balance of the expenditure comprised office staff and overheads, fund raising costs, governance and foreign exchange losses. The Foundation also utilises significant amounts of volunteer resources and pro bono services.

RESERVES

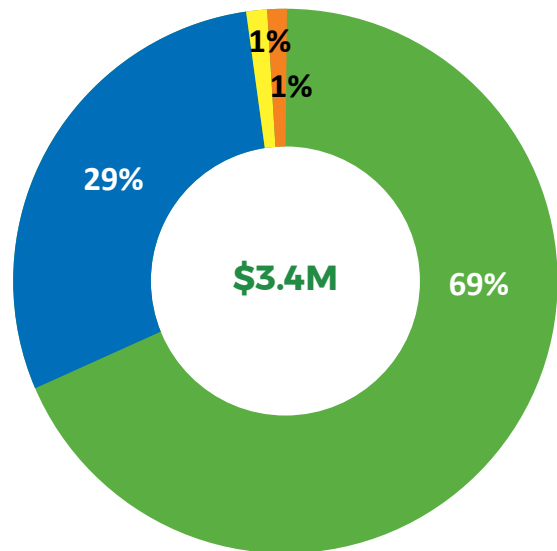
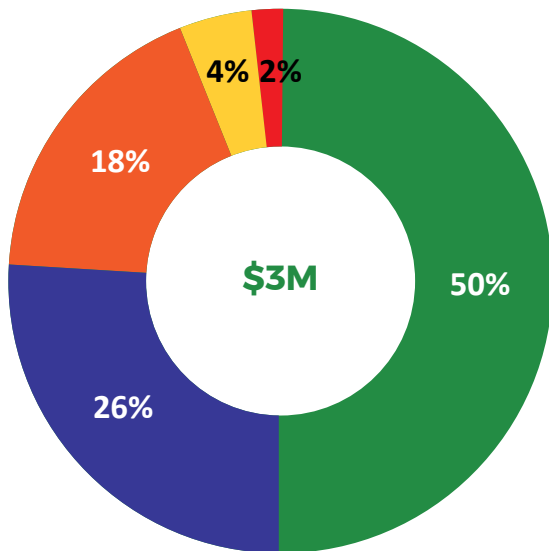
The Foundation operated at a deficit of US\$430k for 2017 and consequently it has depleted its cash reserves from US\$4.5m at the end of 2016 to US\$4.1m at the end of 2017. CNCF has targeted to maintain cash reserves to cover three years of operational costs to ensure the long term future of its projects. The current figure is approximately 1.5 years.

2017 GROUP FINANCIALS

INCOME

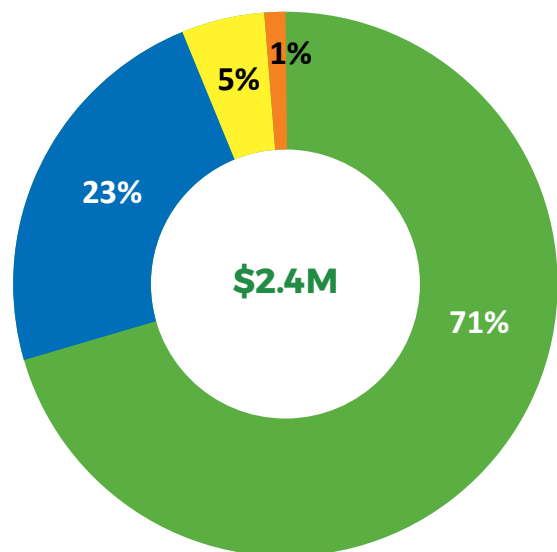
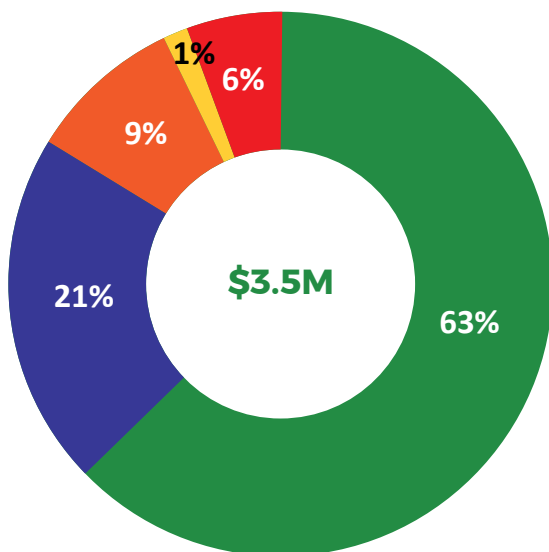
EXPENDITURE

2017



- Donations
- Child Sponsorship
- Fund Raising Income
- Tax Relief
- Investment & Other Income

- Charitable Activities
- Cost of Generating Income
- Foreign Exchange Loss
- Governance Cost



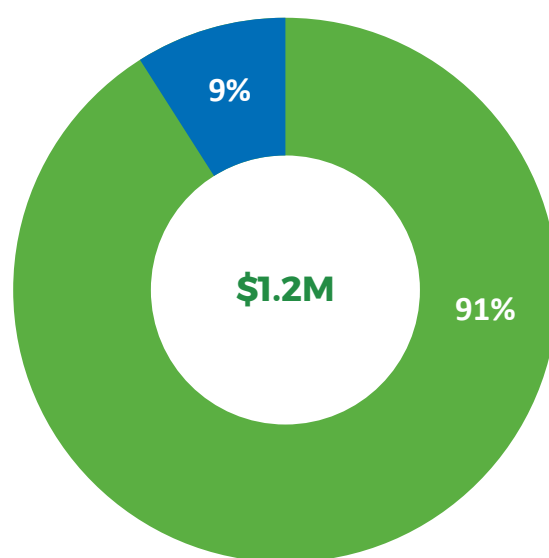
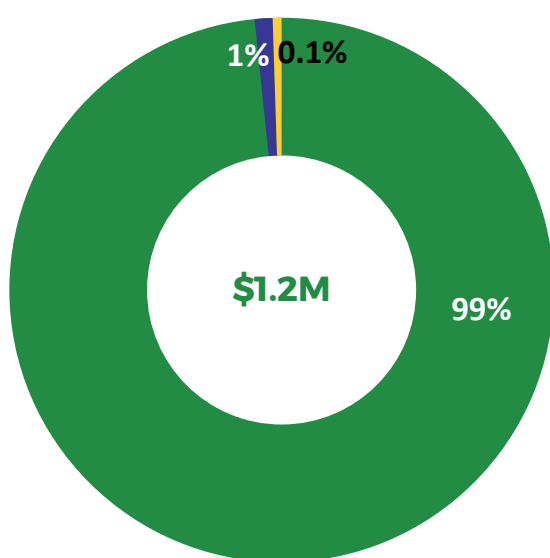
2016

2017 PROJECT OPERATIONS FINANCIALS

INCOME

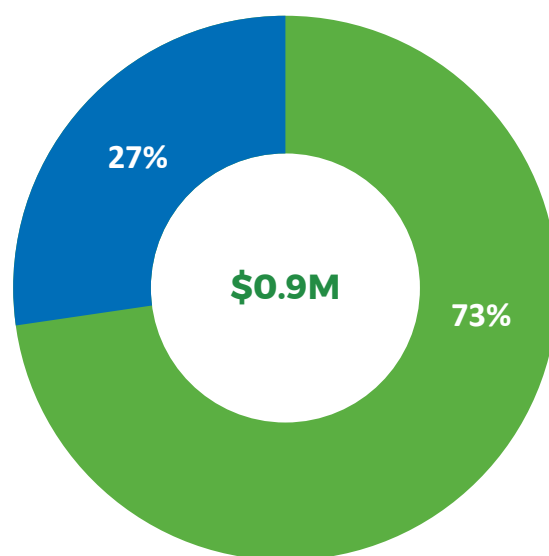
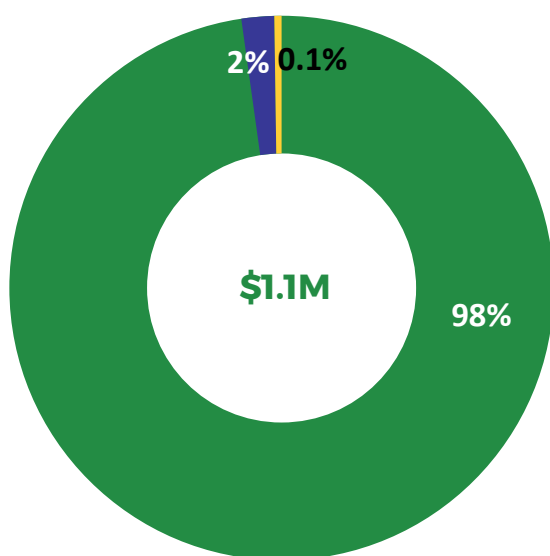
EXPENDITURE

VIETNAM



- Donations Received Locally & From CNCF Offices
- Foreign Exchange
- Investment Income

- Charitable Activities
- Administration Costs



MONGOLIA



With gratitude and sincere thanks to each and every one of our Donors in 2017, of which some are mentioned in this report.

CORPORATE AND BUSINESS

Acelity Cares (Acelity/KCI holdings) - Global
 Alison Hayes Ltd UK
 Argon Masking, Inc - USA
 Asia Life - Vietnam
 ARKK - Denmark
 Banham - UK
 Pure Collection - UK
 Westcott Williams - UK
 Byrne Group - UK
 BGC Partners - Hong Kong
 BLP Law, Haley Tam & Co
 Brown Thomas - Ireland
 Busch Foundation - Hong Kong
 Capital Group - Hong Kong
 Chinese Intl School (CIS) - Hong Kong
 CLSA Chairman's Trust - Hong Kong
 Coco Tang - UK
 Cty TNHH MTV XDKD Nha Phu Nhuan - HCMC
 DUC - Ireland
 GAP Inc. - Vietnam
 Jones Group -Ireland
 KCI UK Holdings Ltd
 KONG Limited - Hong Kong
 KPMG - Vietnam
 KPMG Tax and Advisory Ltd Branch
 Li & Fung Private Label Asia - Vietnam
 Linklaters - Hong Kong
 Liquidnet - Hong Kong
 M+W Group
 MCD - Ireland
 microDon - France
 Myslipcase Ltd. XXX
 NCP (UK) Ltd.
 Origamo - Italy
 Rouse - HCMC
 Saigon Outcasts - HCMC
 Savvas Leondas - Australia
 SEA Consortium - Singapore
 ShoeFABRIK - HCMC, Vietnam
 Velma Roberts - Hong Kong
 Vodafone - Hong Kong

INSTITUTIONS

Alstom Foundation - France
 Ananda Foundation - Switzerland
 Anonymous Foundation - USA
 Asiana Foundation - Japan
 Australia International School - Hong Kong
 Australian Consulate DAP - HCMC
 Australian International School - HCMC
 Bel Foundation - France
 British Business Group Vietnam (BBGV)
 British International School - HCMC
 Busch Family Foundation - Hong Kong
 Chillag Foundation
 CLSA Chairman's Trust Fund - Hong Kong
 Cuckoo Hill Trust
 Crossroads Foundation
 Dorothea Haus Ross Foundation - USA
 Dubai Barracudas
 Dubai Rugby 7's - UAE
 Electric Aid - Ireland

Festival Republic - UK/ Ireland
 Global Hand Foundation
 HKFC Tennis Tournament - Hong Kong
 Holt International - USA
 Italian Women Association - Hong Kong
 Jacky Andrews Memorial Fund - Hong Kong
 Kulczyk Foundation - Poland
 Lady Moore Charitable Trust
 Li & Fung Foundation - Hong Kong
 Liquidnet - Hong Kong
 Long Ladies Lunch - Hong Kong
 Marhberg Family Group - Lichtenstein
 Pat Newman Memorial Trust
 Rotary Club of Kowloon North - Hong Kong
 Round Table - Hong Kong
 Sovereign Art Foundation - Hong Kong
 St James Place Foundation - UK
 The Fun-Race Project - Hong Kong
 Noble Transitioners - Ireland
 Two Present Platform - Hong Kong
 Wednesday Afternoon Golf Society - Hong Kong

SCHOOLS & COLLEGES

Australian International School - Hong Kong
 Australian International School - HCMC
 British International School - HCMC
 Chinese International School - Hong Kong
 Hale School - Perth, Australia
 ISMCH - HCMC
 United World College of South East Asia - Singapore
 Universal Education Centre - HCMC

INDIVIDUALS

Adriana Marinova - China
 Amy Wu - Hong Kong
 Andy Robinson & Friends - Hong Kong
 Anna Berezow - USA
 Anne O' Reilly - Ireland
 Aoife Burke - Ireland
 Ashley Ducquet - Australia
 Babu & Kamla Ranchhod - NZ
 Bernard Kwan
 Bev Edwards - Australia
 Bridget Byrne & Family -UK
 Carmel Silver - UK
 Catherine Kerrigan -Ireland
 Crystal Tang - USA
 David Lombard - USA
 Donal & Lindsey Grogan - USA
 Emma Clifford - UK
 Emma Dudley & Sophie Lack - Australia
 Eric & Barbara Kinsella
 Foucauld Tabourin - France
 Gerard O'Donovan -Ireland
 Graham Norris - UK
 Hannah Stack - Australia
 Henry Ford - UK
 Jackie Preis & Barton on Sea Group - UK
 Jacobo Nogal - Spain
 Jacques Bee - France
 Janet Edwards - USA

Jean Yong - USA
 Jess Halpin - Ireland
 Jessica Finnegan - Australia
 Jessica Lancashire - Australia
 John May - Ireland
 John O'Reilly - Australia
 Jonee Romann de Leon - HCMC
 Joss Stewart - Australia
 Julia Von Bertele - UK
 Kevin Obamavian - France
 Lan Banham - UK
 Le Hen - France
 Leonard & Georgene Bernhardt Linda Kuczka - USA
 Lisa & Scott Hebeisen - USA
 Marine MOUTOT - France
 Martyn and Mary Daniels - UK
 Mary & Martyn Daniels - France
 Matsumo Yusuke - Japan
 Matthieu Gallet - France
 Melonie Taylor - Australia
 Michael and Shirley Hunt - UK
 Michael and Vivien Lonergeran - Hong Kong
 Michel L'Heude - France
 Miyuki Miyagi - Japan
 Mr and Mrs Fenton - UK
 Mr and Mrs Gale - UK
 Mrs Phuong Tran - Vietnam
 Nicolas LOUFRANI - France
 Nicole Pattie - USA
 Nicolette Berry - Dubai
 Nicolette Berry - USA
 Noël Vannier - France
 Pat Donelan - Revaprim Ltd - UK
 Patrick Lemoyne - France
 Peter Mayhew - UK
 Peter Murphy - UK
 Phuong Le - Australia
 Phuong Tran - Vietnam
 Ping Chew - Australia
 Richard Evans - USA
 Roslyn Ford - USA
 Ross De Vincentiis - Australia
 Ruth Kelly -Ireland
 S Moore - UK
 Sandra Young Fund - USA
 Sarah Harkness - Australia
 Shaun Hayward - USA
 Laura Bryant - USA
 Shaun Miller - Australia
 Sinead Fahy - Ireland
 Sue & Paul Lines & friends - UK
 Tara Neven - Australia
 Tim & Donna Parrish - USA
 Tim Dang - Australia
 Tom Ward - UK
 Toni Chen NG - USA
 Velma Roberts - Hong Kong
 Warren and Trish Weener - Hong Kong
 Yveline Christen - France
 Yvette Kruger and Friends - South Africa

GIFT, SUPPORT, TIME, IN-KIND

CORPORATES AND BUSINESS

Adilux LLC - Mongolia
 Alan Dredge & Co - Australia
 Bank of Tokyo Mitsubishi Mongolia
 Beverly Edwards - Travel Managers - Australia
 Caravelle Hotel - Vietnam
 Claridges Hotel - London
 Coco Pang - UK
 Computer Troubleshooters - Australia
 Crown Relocations - Vietnam
 Disney on Ice - Vietnam
 Executive Centre - Hong Kong
 GAP - Vietnam
 Grill'd (Local Matters) - Australia
 Heidrick & Struggles Hong Kong
 Horizon Sports - France
 Imscan - Australia
 Interpress - France
 Jinhak Co. Ltd - South Korea
 JMIW IT - Australia
 Khaan Bank - UB Mongolia
 KHAC Project - Vietnam
 Kim Cuong Company - Vietnam
 KPMG - Vietnam
 M + W Group Vietnam
 Mekong Merchant - D2, HCMC
 Murphy Oil Company - Vietnam
 NIKE - Vietnam and Hong Kong
 O'Dwyer & Bernstien LLP - New York
 Origamo - Italy
 Paul O' Dwyer - New York
 PSW Quality Apparel - Australia
 PUMA - Vietnam
 Rang Dong Company - Vietnam
 Rehahn Photography
 Saigon Trade Center - HCMC
 Saigon Water Park - HCMC
 SHOEfabrik - HCMC
 SONY - Vietnam
 Starbucks - HCMC
 The Deck Restaurant - D2, HCMC
 Tini World - HCMC

EMBASSIES & BUSINESS GROUPS

British Embassy - Vietnam
 British Consulate - HCMC
 British Business Group Vietnam
 Czech Republic Embassy Mongolia
 Irish Business Group - Vietnam
 Mongolia Embassy - UK
 South Africa Honorary Consulate Vietnam
 Turkish Embassy Mongolia
 Vietnam Embassy UK

INSTITUTIONS

Acelity Cares (Acelity/KCI holdings) - Global
 Aim 4R Dance Studio - Mongolia
 Aimar Foundation
 ArtiCour Gallery - Mongolia
 Asiana Foundation - Japan Asia
 Crossroads Foundation
 Good Neighbours Mongolia
 Global Development Group - Australia
 Global Hand Foundation
 Li & Fung Foundation - Hong Kong/ Vietnam
 Love in Lights - South Korea
 Mahrberg Family Office - Switzerland

Mongolia Cricket Association - Mongolia
 Mongolian National Art Gallery - Mongolia
 NBA Cares - USA
 Noble Challengers. Mongolia 2017
 O'Dwyer & Bernstien LLP - New York
 Operation Childlife - Ireland
 Rotary Club - Khurd, India
 Royal College Surgeons Bahrain
 Royal College Surgeons Ireland
 Sovereign Art Foundation - Hong Kong
 Wednesday Afternoon Golf Society - Hong Kong

SCHOOLS COLLEGES EDUCATION

Ashston St Peters - UK
 Australia International School - HCMC
 British International School - HCMC
 Chinese International School - Hong Kong
 Compass Education - Vietnam
 Goethe-Institute - Germany
 Hale School - Perth, Australia
 Noble Transitioners - Ireland
 Ringwood Secondary School and PSW
 Uniform - Victoria Australia
 Seoul National Academy - South Korea
 United World College of South East Asia - Singapore
 Universal Education Centre - HCMC

AGENCIES

Centre for Social Work Children
 Child Family and Youth Development
 Agency - Mongolia
 Volunteer Leadership Program NGO - Mongolia

INDIVIDUALS

Alice Romet - France
 Andrew Knot- USA
 Angela Browne - UK
 Anna Hornby - UK
 Annabel Nucifora - Ireland
 Anne Mason - UK
 Annemarie Ryan - Ireland
 Annemarie Ryan - Ireland
 Aoife Burke - Ireland
 Baptist Coehlo - India
 Barbara Memory - USA
 Barbara Moore Savidge - UK
 Ben Wright - USA
 Bernd Schiel - UK
 Brendan O'Hare (Dr) - IRL
 Brian Moss - Hong Kong
 Bridget Byrne - UK/Ireland
 Carolyne Allison and Edith
 Charlie Pannell - UK
 Chris Hurd - UK/Mongolia
 Christine Otten - USA
 Clare Larson - USA
 Daire O'Dowd - Ireland
 Diane Blohorn - France
 Donal Grogan - USA
 Donna Maria Lewis - Australia
 Doug Dickie - UK
 Georgette King - USA
 Hannah Gibbon - Australia
 Hannah Vallance - UK

Heather O'Brien - Ireland
 Heike Leitner and team
 Henry Ford - UK
 Ian & Karen Gibbons - UK
 Jackie Preis & Friends - UK
 Jade Clark - Canada
 Jane Barrell - UAE
 James Toale - Ireland
 Jamie Rossall - Vietnam
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 Jennifer O'Connell - Ireland
 Jess Halpin - Ireland
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 John Collins - Ireland
 John Marron - Viet/ IRL
 John May - Ireland
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 Judith Baars - UK
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 Laura Van Hove - Belgium
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 Miranda Marsh - UK
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 (Enkh-Tuguldar)
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 Orna Tighe - Ireland
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 Patsy Byrne Family - UK/Ireland
 Patti Feavel - USA
 Pauline Harland and friends - UK
 Pavina Soukamneth - USA
 Peter Rimmer - Vietnam
 Pham Tho Hong Duong - Vietnam
 Raelene Quinn - Australia
 Rainer Preis - UK
 Rebecca Jane Wooten - UK
 Rehahn - Hoi Anh
 Ruth Kelly - Ireland
 Sarah Comerford - Ireland
 Simon de Wrangel (Belgium)
 Susan Booker - Ireland
 Sushant Khetrapal - India
 Tammy Urwin - Dubai
 Tanya Bennett - Hong Kong
 Teri Lucas - USA
 Tiffany Pinkstone - Hong Kong
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 Tserendorj N - Mongolia
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CONTACT US

We welcome requests for information and feedback on our work. If certain information cannot be disclosed for reasons such as child protection, security, or confidentiality, we will provide reasons for non-disclosure.

Both our operational centres in Vietnam and Mongolia welcome visitors who want to see our work first hand. To minimise the impact on our staff and the children in our care, we ask that visitors make appointments in advance and adhere to our Code of Conduct, which stresses child protection and safety and cultural sensitivity.

Visitors receive the Code of Conduct via email prior to their visit.

In accordance with CNCF's open-door policy, all members of the community are welcome to drop by our partner offices at any time within business hours to talk to a member of our team about our humanitarian work and our administrative processes.

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For more information about CNCF

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🐦 twitter.com/CNCF_int
🌐 www.linkedin.com/company/christina-noble-childrens-foundation-international/
🌐 www.cncf.org

1 PERSON

“

Each one of us is only one person.
But joining all the ones together,
we can accomplish greatness.”

• Christina Noble



If you or your organisation are interested in supporting us in 2018/ 2019 please contact our Foundation. It is only through the kind generosity of others that we are able to continue our work with some of the world's most vulnerable children.

CHRISTINA NOBLE CHILDREN'S FOUNDATION

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