

ANNUAL REPORT 2020

# FINANCIAL



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# VISION

A united world where children are free from suffering, poverty, exploitation, fear, and oppression. Where children are aware of their fundamental human rights.



# MISSION

The Christina Noble Children's Foundation (CNCF) is dedicated to serving the physical, medical, educational and emotional needs of vulnerable children. We believe that every child is an individual who deserves love, respect and freedom from all forms of abuse and exploitation. We establish long-term relationships with the children we support and empower them to live happy, emotionally rich, and independent lives.



# VALUES

Our values represent our beliefs and guide how we behave. They are love, compassion, respect, honesty, and integrity.



# MESSAGE FROM OUR CEO

HELENITA NOBLE

No words can really convey what we witnessed as the pandemic unfolded in 2020. The fear and uncertainty of the communities CNCF work with as they faced their lives being further dismantled overnight was ineffable. Fear etched in their drawn faces and worn heavy on their already undernourished bodies as uncertainty of a global pandemic unravelled and grew in intensity by the day, weighed very heavy on us all at CNCF.

The children and the communities that CNCF work with continue to be at even more heightened risk of abuse, neglect, exploitation, violence, and trafficking is increasing because of the socio-economic impacts of a global pandemic; whatever small income generating opportunities they may have once had, have now all been lost, leaving such communities even more vulnerable and forcing people into situations for mere survival, for food, drinking water, life-saving medications; let alone keep some semblance of a roof over their heads.

We witnessed scenes that we haven't seen in over 20 years as the demand for our services escalated. We grappled with daily restrictions, especially ones that compounded our geographical movement in order to reach those who were at high risk of being left behind, especially those living in remote and isolated areas.

Our teams in the field worked tirelessly through national lockdowns and movement restrictions; and at risk to their own and their families' health and wellbeing also. We remain deeply grateful to each and every one of them – and their families.

In 2020 we saw some considerable cost challenges faced by the operations and across our partner fundraising offices as we received weekly news that more donors were withdrawing funding commitments due to the socio-economic impacts on their own livelihoods and businesses, as well as cancellation of fundraising events and initiatives normally undertaken by our partner offices and supporters around the globe. As the case for so many across the world, it was a very challenging year which could have resulted in material deterioration of our reserves, but thankfully, it did not. We pushed through relentlessly as CNCF does. We projected the continuing economic impacts of the pandemic going into 2021 and it was imperative that we did not rely on reserves to get us through 2020. Overall we emerged from 2020 with more financial stability than we anticipated in the earlier part of the year but with a clear understanding that we need to adapt to be fit to move forward with confidence during these unprecedented times and its' global socio-economic impact as well as its' eventual recovery.

I speak on behalf of us all at CNCF when I say we remain deeply grateful for the support we received from our government partners and agencies, donors, supporters and volunteers who supported CNCF in 2020.

Thank you for believing in the work of our Foundation for the children and their communities that we pledge every day to serve and as we have done for the past 31 years.

**Helenita Noble**  
CEO

As I write this message to summarise my thoughts on the Foundation's achievements in 2020 I can't help thinking that I may soon be saying the same thing about 2021. That said what we faced in 2020 as an organisation was unprecedented in our history and tested the teams to their limits. The personal pressures were immense. I am delighted to say the work they did to respond to the pandemic has left us in good shape and coping well with the continuing challenges in 2021.

I couldn't be prouder of the way the whole organisation responded to the challenges presented by the COVID pandemic and how our stakeholders, sponsors and friends rallied around to help us continue to support the health, wellbeing and education of the children and they families under our care.

I wish to recognise the extraordinary determination and round-the-clock effort that was made by our passionate and hard working teams to reach out to children and their families during periods of lockdown to ensure their safety, health and well-being were maintained. In addition to the additional work undertaken in supporting wider communities in crisis with emergency aid through our COVID-19 Emergency Relief work. Thank you to each and every one of our wonderful team.

I must also recognise the resilience and bravery of those communities CNCF serves. These are communities already living in abject poverty forced to face yet further challenges due to the brutal economic impact of the pandemic.

With support and guidance from our experienced Board our executive team responded by controlling costs and pulling back on non-critical expenses without compromising the critical care given to the children we exist to support.

## MESSAGE FROM INTERNATIONAL BOARD CHAIRMAN

MARK DEVADASON



Lastly I would like to recognise the work of our international board and the fundraising boards around the world that exist to ensure we maintain the highest standards of governance that are necessary to attract the quality and inspire the generosity of the donors and sponsors that keep us operational. Their time and work is given for free and makes a huge difference to the ongoing success of the Foundation.

Thank you for your kind generosity in difficult times and my best wishes for a healthy and less socially distanced future.

**Mark Devadason**  
**Chairman CNCF International Board**



Christina Noble OBE is a staunch unorthodox champion of children's rights. Born in 1944 in the slums of Dublin, Ireland, Christina faced adversity from an early age. Following the death of her mother, Christina spent her childhood in dire circumstances, surviving years spent in poverty, industrial schools and orphanages. Christina knows first-hand what it is like to be denied her basic human rights, to be isolated, marginalised and to survive on the streets. This adversity in her young life instilled in her a lifelong passion for children's rights.

# OUR FOUNDER

Arriving in Vietnam in 1989, Christina saw thousands of children roaming the streets in extreme poverty after the horrific effects of a decades-long war. Christina knew she had to do something to help these children. The Christina Noble Children's Foundation (CNCF) was later established, and to this day, continues to support many of Vietnam's most vulnerable children and communities across education, healthcare and community development.

In 1997, Christina travelled to Mongolia and saw first-hand the deprivation and poverty left behind after the withdrawal of the Soviet Union and the socio-economic collapse of the country, where children roamed the streets in their thousands, seeking food and shelter from the bitterly cold winters of -30 degrees and down in the sewers, manholes below the city streets. Christina expanded CNCF's operations to help the thousands of children forced to live on the dilapidated, freezing streets of Ulaanbaatar.



## OUR HISTORY

The Christina Noble Children's Foundation (CNCF) was established in 1991 in Ho Chi Minh City, followed by the launch of Mongolia Operations Centre in Ulaanbaatar in 1997. CNCF is one of the longest-serving foreign NGOs in Vietnam and Mongolia.

Since its inception, the Christina Noble's Children Foundation has established over 160 projects across Vietnam and Mongolia, directly assisted over 900,000 children living in poverty and benefited the lives of over one million people altogether. As the world evolves, so too does CNCF, now a third generation, family foundation. CNCF is also now actively supported and driven by Vietnamese and Mongolian community leaders, who were once supported by the Foundation as disadvantaged children. The Foundation's unwavering efforts to highlight the plight of children in need globally, continues to assist in motivating social change in Vietnam and Mongolia and has in turn inspired shifts in attitudes towards services provided to street and working children.



## HOLISTIC

CNCF's holistic approach to childhood development is at the core of our work and inspires a depth of care that goes beyond the fulfilment of basic physical needs. Our programmes are designed to nurture young people in a way that recognises them as individuals requiring unique levels of care, both physical and emotional, and values their very special human spirit.



## GRASS-ROOTS

CNCF's programmes address poverty at a grassroots level with a long-term focus on providing a nurturing and stimulating environment for all round personal development. CNCF works at the coalface in the extreme and dire circumstances the vulnerable children and families in our care experience. We remain on the ground to ensure every child has access to critical, high quality care by providing residential and outreach support to all those in need.



# WHERE WE WORK

When Christina Noble OBE first arrived in Vietnam, the country was suffering with the consequential impacts of a decades-long ago war, where children were forced to live in conditions of deprivation and lacking access to public services and basic necessities. Following the withdrawal of the Soviet Union in 1990, Mongolia witnessed drastic socioeconomic changes resulting in a rise in unemployment and poverty. Thousands of children and families living in desperate situations had to roam the streets for survival, and seek shelter in the city's sewers and manholes during the bitterly cold winters of temperatures reaching as low as -40°C.





CNCF is a British Registered Charity licenced to operate as a foreign NGO in Vietnam and Mongolia. Our administration head office is located in Hong Kong and we have partner fundraising and child sponsorship administration offices in Australia, France, Ireland, Italy, New Zealand (managed by our Australia office), United Arab Emirates, the United States and the United Kingdom.



## MONGOLIA

In Mongolia, in 2020, we worked in the nine districts of Ulaanbaatar Capital City, Erdenet City, Darkhan City, and the following provinces:

- Bulgan Province
- Selenge Province
- Tuv Province



## VIETNAM

In Vietnam, in 2020, we worked in Ho Chi Minh City and the following provinces:

- Lam Dong Province
- Dong Nai Province
- Tay Ninh Province
- Long An Province
- Ben Tre Province
- Dong Thap Province
- Hau Giang Province
- Kien Giang Province
- Ca Mau Province



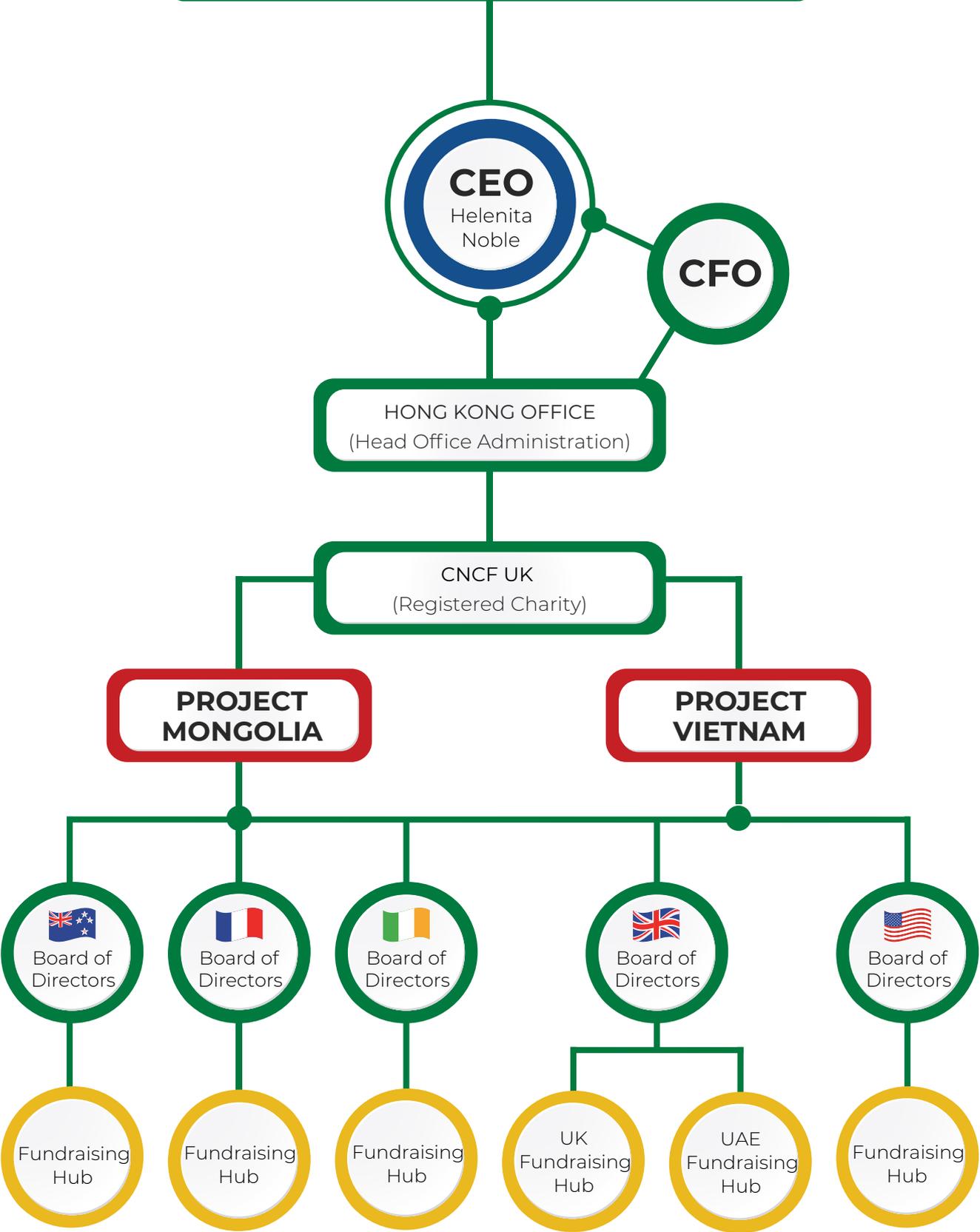
# EXECUTIVE SUMMARY

2020 saw the world face a life-changing event when the COVID-19 pandemic hit. Communities already living in abject poverty have been plunged into further crisis due to the impacts of the pandemic. The small income generating opportunities they once had, have been completely dismantled. During these uncertain times, the safety and well-being of our children and their families continued to be CNCF's first and foremost priority. Our operations teams remained in close contact with our children and their families via phone calls to offer psychosocial support and timely assistance. Residential children continued to receive 24-hour support whilst internal learning and entertainment activities were facilitated throughout lockdown periods. Emergency relief support including urgent financial aid, food, clean water, medicine, hygiene packages were delivered to families in need across our operations in Vietnam and Mongolia through home visits and distribution days. CNCF has and continues to work around the clock to continue providing critical support to some of the world's most vulnerable children and communities, enabling them to overcome their further challenges and rebuild their lives. For full details, view CNCF's COVID-19 Emergency Relief Report [here](#).

This year, in addition to the emergency relief support, CNCF continued providing essential humanitarian assistance through our programmes across Education, Healthcare and Community Development. Our work is the blueprint to the contribution of the United Nations Sustainable Development Goals, and in doing so, eradicating global poverty, providing accessible opportunities to reduce inequalities, and ensuring prosperity for all children and communities.

The delivery of CNCF's humanitarian services is key to protecting thousands of children from kindergarten to secondary who are at very high risk of dropping out of school and increasingly vulnerable to all forms of threats, exploitation and abuse. CNCF's support is crucial to keeping these children safe and able to survive the crippling impact of the global pandemic so that they may lift themselves, their families and their communities, out of poverty. To date, the Christina Noble's Children Foundation has established over 160 projects, directly assisted over 900,000 children living in poverty and benefited the lives of over one million people altogether.

# CNCF INTERNATIONAL BOARD



# OUR IMPACT IN 2020

In 2020, CNCF continued providing some of the world's most disadvantaged and vulnerable children with a foundation to flourish and opportunities to explore and reach their fullest potential through our Education, Healthcare, and Community Development programmes. We ensure all children, regardless of their backgrounds and circumstances, are provided with access to essential education and life-saving healthcare for both their academic development and positive wellbeing. CNCF's COVID-19 Emergency Relief Fund provided critical humanitarian assistance ensuring vulnerable communities, those who had been significantly impacted by years of abject poverty prior to the COVID-19 pandemic, were protected and empowered to seek employment opportunities and rebuild their lives.



**25,399**  
**CHILDREN**  
**AND ADULTS**

were impacted by CNCF's Education, Healthcare and Community Development programmes and CNCF's COVID-19 Emergency Relief Fund



**2,901 CHILDREN**  
were supported  
through CNCF's Education programmes



**4,451 CHILDREN & ADULTS**  
were supported through CNCF's Healthcare programmes



**13,315 CHILDREN & ADULTS**  
were supported through CNCF's Community Development programmes



**4,732 CHILDREN & ADULTS**  
were supported through CNCF's COVID-19 Emergency Relief Fund



# OUR YEAR IN VIETNAM & MOGOLIA



## EDUCATION

**2,278**  
**CHILDREN**

were supported to enrol in Kindergarten, Primary School, Secondary School, High School, Vocational Programmes, College and University

**541**  
**CHILDREN**

participated in CNCF's Arts, Music & Sports Programmes

**438**  
**CHILDREN**

graduated from Primary School, Secondary School, High School, Vocational Programmes, College and University

**1,277**  
**HOME VISITS**

were conducted to the children's homes

**820**  
**TURNS OF CHILDREN**

attending 49 life skills trainings and workshops



## HEALTHCARE

**8,769**  
**HEALTH CHECK-UPS & TREATMENTS**

were provided by CNCF's Healthcare programmes

**499**  
**CHILDREN**

enrolled in CNCF's programmes received support through the Healthcare programmes

**122**  
**HOME VISITS**

were conducted by CNCF Doctors to children and families who are physically impaired or sick and unable to attend in house appointments



## COMMUNITY DEVELOPMENT

**13,149**  
**CHILDREN & FAMILIES**

were supported with housing and special assistance support, clean water, capital and community infrastructure constructions

**166**  
**CHILDREN**

received holistic support in CNCF's residential facilities

**25**  
**RESIDENTIAL CHILDREN**

graduated from Primary School, Secondary School, High School, Vocational Programmes and College

**62**  
**LIFE SKILL TRAININGS & WORKSHOPS**

were organised for children in CNCF's residential facilities

**158**  
**HOME VISITS**

were conducted to the children's homes

# SUSTAINABLE DEVELOPMENT GOALS - SDGS

CNCF is contributing to the United Nations Sustainable Development Goals (UN SDG's), in particular the goals listed below:





## AWARDS LIST 2020

CNCF is proud of the work we do in Vietnam and Mongolia. Our outstanding programmes and team have been recognised with numerous awards, including the following in 2020:

**Certificate of Merit from the Vietnam Union Of Friendship Organisations (VUFO)** for CNCF's positive contribution to the sustainable development of Vietnam in 2020

**Acknowledgment from the Ho Chi Minh City Child Welfare Association to Christina Noble Children's Foundation** for the support of 30 Scholarships for disadvantaged children affected by the COVID-19 Pandemic

**Certificate of Merit from the Ho Chi Minh City Union of Friendship Organisation (HUFO)** for positive contributions and effective implementation of humanitarian projects in Ho Chi Minh city (issued in 2019, received in 2020)

**Certificate of Merit from the People's Committee of Hau Giang Province** for CNCF's positive contribution to social affairs in Long My, Hau Giang Province

**Certificate of Merit from the People's Committee of Long An Province** for the contribution to rural traffic construction and social work implementation in Chau Thanh, Long An Province

CNCF Mongolia Art Teacher, Altansukh Purevdorj, awarded with the **"Best Youth Medal"** from the Mongolian Youth Association

CNCF Rehabilitation Centre For Youth Education Programme Manager, Tungalag Damdinsuren, awarded the **"Altan Gadas"** medal, the fourth highest honour bestowed by the President of Mongolia

CNCF Blue Skies Ger Village Director, Myagmarsuren Urgan, Head Clinical Nurse, Dagvadulam Ishdorj and Davaasambuu Jurmed awarded the **"Honorary Worker of the Social Welfare Sector"** medal by the Mongolian Government for their outstanding 24 years contribution to CNCF's humanitarian work with the children of Mongolia

View CNCF's full list of awards [here](#).





# Our Year In Education

2020 witnessed drastic changes in every child's education routine when on-site classroom learning shifted to remote learning due to the closures of educational institutions to control the spread of COVID-19. For vulnerable children living in deprived conditions, limited access to digital devices and the internet remains a threat to the continuation of their education, with growing needs for support resources to level inequalities in education systems.

Our mission to ensure equal education and opportunities for all children, regardless of their backgrounds, remains at the very heart of the Foundation's humanitarian work. CNCF's Education Programmes continue providing imperative access to quality academic and vocational education, extracurricular activities and personal development training, enabling children and young adults to reach their fullest potential, and cultivate essential knowledge and skills to lead independent and fulfilling lives.

# A FOND FAREWELL TO OUR SUNSHINE SCHOOL, DISTRICT 3, HO CHI MINH CITY; BUT NOT TO OUR SUNSHINE STUDENTS

Our Founder Christina Noble established her first Sunshine School in September 1991, the very first of its kind in post-war Ho Chi Minh City (formerly known as Saigon) bringing the only free primary school education to children living and working on the streets. Since its inception, the Sunshine School provided free holistic primary education to over 7,000 children. Many continued onto higher education and in doing so, breaking the cycle of poverty not only for themselves but their families and future generations also.

Vietnam has come a long way with its socio-economic development since Christina first arrived and, in more recent years, the Government has made great strides in its commitment that all primary school aged children should have access to free education and increased access to well-equipped school facilities. Therefore, with the support of our government partners the Ministry of Labour, Invalids and Social Affairs and the Ho Chi Minh City Department of Education, CNCF have been able to successfully transition all of our Sunshine School students into mainstream schooling near their dwellings in their local community. This is great progress for Vietnam and its commitment to its children from disadvantaged communities.

In addition, this was also a very important transition for the children and their families as we have had growing safety concerns with our children coming to and from school due to its location. The Sunshine School was situated in the centre of the city where urban development has rapidly increased in more recent years resulting in an intense escalation in traffic, whilst many children who attended the school locating on the outskirts of the city where

the cost of living is significantly lower. In turn, this made travel long and arduous for the children and their families, with some having to travel up to 2 hours each-way every day making the journey to school hazardous and a growing safety concern for CNCF.

CNCF continues to remain committed to supporting our students throughout the remainder of their education and whose welfare remains paramount to us all. All children were supplied with new uniforms and school starter kits and have been transitioned on to CNCF's Child Sponsorship Programme (CSP) to ensure families have monthly financial support so the children are supported with their educational needs and remain in school. CNCF Social Workers continue to monitor closely and the children continue to have access to CNCF's psychosocial teams, medical assistance, career guidance and all extra-curricular activities. We would like to warmly acknowledge Furniture Industry for Education (FIFE), who very generously covered all costs of transitioning the children into their new schools.

CNCF will continue to support new children in Ho Chi Minh City that become known to us, who have had no previous access to education and in need of support to enter mainstream schooling and acquiring their ID documents. This will now be achieved through referrals, working in partnership with local Vietnamese NGO's, the Department of Education and other local government related organisations.

CNCF remains passionately committed to the children, its projects in Vietnam and Mongolia and developing future projects that will enable our children of today, tomorrow and the future to continue to be equipped with all that they deserve to live rich, full and thriving lives. Such needs are rapidly changing in our modern world. Through these changes CNCF will navigate and continue to work tirelessly, and always in Christina's great spirit and boundless unconditional love, to continue to contribute positively to the children and in doing so, breaking the shackles of poverty so our children are not only surviving but thriving.



“ Though sad to see the Sunshine School close, a staple of the community, it was amazing to hear that these underprivileged children who wouldn't have had the opportunity to enter Vietnam's mainstream schooling, receive special assistance to finally attend Vietnam's school system. Even though these children do not attend the Sunshine School now, they are still an essential part of the CNCF family, with the staff always attending to their needs. FIFE is privileged to have been a part of CNCF and their purpose to help families break the poverty cycle in order to offer these children a brighter future. We're happy to continue our 3 year and hopefully longer relationship with them!”

**Angela Hsu,**  
**Co-Founder Furniture Industry For Education (FIFE)**



## Child Sponsorship Programme

CNCF's Child Sponsorship Programme (CSP) (established in 1997) provides crucial monthly financial sponsorship that enable vulnerable children and young adults to access education and continue their schooling. Social development support is also provided to empower our young people to cultivate essential life skills, lead fulfilling lives and strengthen their employment opportunities for a self-sufficient and sustainable future. The Programme connects vulnerable children and their families to people from around the world who want to be part of a rewarding journey to create lasting change in the lives of those most in need. Since its inception, over 45,881 children and young adults in Vietnam and Mongolia have been supported with monthly financial sponsorship through the Child Sponsorship Programme to remain in school and further their education.



**1,788 CHILDREN** were supported through CNCF's Child Sponsorship Programme



**378 CHILDREN** graduated from Primary School, Secondary School, High School, University, College, Institutes, Intermediate and Vocational Training Centres



**1,255 HOME VISITS** were conducted to CSP children, their families and new programme applicants for home assessment



**367 CHILDREN** attended life skills trainings and workshops

For full details about this programme, see CNCF's Child Sponsorship Programme Annual Report [here](#).

# A FAMILY'S LIFE CHANGED

When CNCF met 7-year-old Nomin\*, the young girl was living in dire circumstances. Nomin's father had abandoned the family and her mother was unable to work but care for Nomin's sibling who suffers with cerebral palsy. Basic necessities including food and a bed to rest on at night, were beyond the family's reach. With the family's struggle to survive each day, a quality education for her children became a luxury that Nomin's mother could not afford. It was light at the end of a dark tunnel for Nomin and her family when CNCF's Child Sponsorship Programme found them.

Thanks to the monthly financial sponsorship, Nomin was able to go to School, expressing her excitement with having her very own school uniform for the first time. CNCF also encouraged Nomin to take part in the weekly Arts classes facilitated by CNCF's Blue Skies Arts & Music Programme. Despite the long 30 mile journey to CNCF's office, Nomin has not missed one class during the past 3 years. Through interaction with her peers, Nomin quickly developed self-confidence and her social skills and became more eager to engage in extracurricular activities at school. Nomin successfully held her very first drawing exhibition last year. CNCF also supported Nomin with a pair of quality glasses when she was diagnosed with a poor eye condition, enabling Nomin to continue accomplishing great achievements in her academic studies.

The family's circumstances have also significantly improved. CNCF worked tirelessly to provide the family with a Ger (a Mongolian traditional home) of their own, and vegetable farming land to ensure Nomin's mother is able to generate sustainable income from agriculture whilst looking after her brother. Nomin's father has also reunited with the family and is supporting with vegetable farming and taking on a seasonal job as an electrician.



Thanks to the on-going financial and social support of CNCF and her child sponsor, Nomin has flourished into a well-rounded young adult with a passion to pursue tertiary education and become a famous fashion designer. We could not be prouder to see the remarkable development that Nomin has, and continues to achieve, as she looks towards a very promising future.

\*Name and identity changed to protect privacy

# Education Scholarship Programme

CNCF's Education Scholarship Programme (established in 2001) in Vietnam and Mongolia provides children and young adults living in abject poverty with the opportunity to continue their education through the provision of education scholarships. In addition to tuition fee assistance, additional support in the form of guidance, career counselling, personal development activities and life skills training is provided, ensuring our students are able to explore and reach their fullest potential in their education and future career.

The students enrolled in this programme are often orphans, street children living with relatives, children coming from low-income households, families affected by the acute financial hardships caused by a serious accident or illness to the primary income earner, children of large families whose parents are physically impaired or children from other CNCF programmes who want to further their education but lack the financial means to do so. To date, the Education Scholarship Programme has supported the educational journey of over 4,511 students, enabling the students to continue their schooling and pursue tertiary education.



**204 STUDENTS** were supported by the Education Scholarship Programme



**50 STUDENTS** graduated from Primary School, Secondary School, High School, University and College

For full details about this programme, see CNCF's Education Scholarship Programme Annual Report [here](#).



# A DREAM FULFILLED THROUGH EDUCATION SCHOLARSHIPS

Lan\* grew up with her family in a dilapidated small house underneath a bridge. Lan's father worked as a bricklayer with an unstable income and her mother sold beverages on the side of the road. With their modest and meagre earnings, it was extremely challenging for the family to afford daily expenses let alone tuition fees for their children. At the age of 10 years old, Lan had to undergo cardiovascular surgery due to a congenital heart disease. Lan's parents had no other option but to take out a loan to cover the costs of their daughter's medical treatment. However, 4 years later, the family remained heavily indebted, struggling to pay off the loan and could no longer support the costs of an education for Lan and her brother. The children became dangerously at risk of dropping out of school and highly vulnerable to exploitation and abuse. It was then that Lan was referred to CNCF's Education Scholarship Programme (ESP) to continue her studies and pursue her dream of becoming a teacher.

With the support of the ESP over consecutive years, Lan was able to complete her high school education in 2016 with an excellent academic performance and was accepted into a University majoring in Primary Teaching. CNCF continued providing Lan with educational scholarships, as well as a laptop to help support her studies and a bicycle through CNCF's Bicycle Support Programme to transport to and from University. Our ESP team also remained in close contact with Lan to offer academic and career counselling, encouraging Lan to develop essential knowledge and skills for advanced employment opportunities.

Despite many challenges in her early years, today Lan has successfully graduated from University and is now working as a primary teacher, sharing knowledge and fostering abilities to enable the optimum development of her young students. Lan's inspiring story of determination and self-belief is a testament to the life-changing power of education, which remains a lasting motivation for CNCF to continue in our mission of ensuring disadvantaged children like Lan, are provided with much needed support and opportunities to escape poverty and live for a brighter future.

\*Name and identity changed to protect privacy



# Rehabilitation Centre For Youth Education Programme

CNCF's Rehabilitation Centre For Youth Education Programme (formerly named Boys' Prison Education Programme) (established in 1997) provides quality academic education, vocational classes and extracurricular activities to young people entering Ulaanbaatar's Rehabilitation Centre for Youth. This programme ensures that the boys and girls, who live and study separately from each other, have the necessary qualifications and skills to access employment or pursue further education pathways to break the cycle of poverty and crime once they are released. Since its inception, 1,255 young people have been supported by the Rehabilitation Centre For Youth Education Programme.



**79** **YOUNG PEOPLE**  
lived at the Rehabilitation Centre for Youth

**67**

**STUDENTS**

attended curriculum-based schooling

**10**

**STUDENTS**

graduated from Primary School, Secondary School and High School

**04**

**STUDENTS**

took their University entrance exams and successfully passed

For full details about this programme, see CNCF's Rehabilitation Centre For Youth Education Programme Annual Report [here](#).



## Blue Skies Kindergarten

CNCF's Blue Skies Kindergarten (established in 2000) provides holistic early education, healthcare, emotional support, nutrition and essential items such as warm clothes and educational supplies to young children who are residents of CNCF's Blue Skies Ger Village and children living in the surrounding Songino Khairkhan district area, Ulaanbaatar. To date, the Blue Skies Kindergarten remains the only free kindergarten in the local district, supporting the well-rounded education of 1,194 children and laying the groundwork for their Primary School education.



**109** **CHILDREN**  
enrolled in CNCF's Blue Skies Kindergarten

For full details about this programme, see CNCF's Blue Skies Kindergarten Annual Report [here](#).



# Bicycle Support Programme



**70 CHILDREN**

received bicycle kits

CNCF's Bicycle Support Programme (established in 2004) in Vietnam provides children, who are unable to afford safe transportation to school due to financial hardship and thereby at high risk of educational disengagement, with a quality bicycle of their own. A bicycle is not only a transportation to and from school but a lifeline for a family, helping to improve a child's educational outcomes by increasing access to school and a family's economic outcomes by reducing transportation costs. To date, 2,015 bicycles have been distributed to children in need, enabling children to further their education and alleviating the financial burdens of their families

For full details about this programme, see CNCF's Bicycle Support Programme Annual Report [here](#).



## Arts & Music Programmes



**376 CHILDREN**

participated in the Arts & Music Programme

CNCF's Arts & Music Programme (established in 1997) provides children and young adults with access to creative enrichment activities including Arts, Crafts and Music classes. All students are able to explore their imagination and creativity, and develop social and communication skills in a safe and supportive therapeutic environment. Since inception, 8,685 children have been enrolled in CNCF's Arts & Music Programme, and supported to develop positive mindsets and grow holistically.



**188**

**CHILDREN**  
attended  
Arts classes



**59**

**CHILDREN**  
attended  
Dance classes



**239**

**CHILDREN**  
attended  
Music classes



**75**

**CHILDREN**  
attended  
Art Therapy



**103**

**CHILDREN**  
attended  
Crafts classes

For full details about this programme, see CNCF's Arts & Music Programme Annual Report [here](#).



## Sports Programme

CNCF's Sports Programme (established in 1997) facilitates the fitness and overall wellbeing, as well as social development of each child by offering a range of physical activities and sports classes including Taekwondo, Judo, Swimming, Cricket, Kendo and Football. Sports Programme students are also provided with exposure to a variety of activities such as sporting tournaments and performances to acknowledge their progress and further their techniques, whilst cultivating an important social skill set and developing their focus, self-confidence, and discipline. The Sports Programme has supported 5,233 children in Vietnam and Mongolia to explore their sporting potential benefitting their physical health and positive wellbeing.



**165**  
**CHILDREN**  
engaged in CNCF's  
Sports Programme



**109**  
**CHILDREN**  
attended  
Taekwondo



**15**  
**CHILDREN**  
attended  
Judo classes



**12**  
**CHILDREN**  
attended  
Ky Dong  
Swimming  
Club



**22**  
**CHILDREN**  
attended  
Football



**11**  
**CHILDREN**  
attended  
Cricket



**08**  
**CHILDREN**  
attended  
Kendo



**02**  
**CHILDREN**  
attended a  
Basketball course



**01**  
**CHILD**  
attended a  
Wrestling  
course

For full details about this programme, see CNCF's Sports Programme Annual Report [here](#).



# Our Year In Healthcare

Access to healthcare is crucial to the development of each child, to their family, as well as to their community. However, the unprecedented rise in unemployment with livelihoods destroyed due to the economic impacts of the COVID-19 pandemic, has further widened the existing healthcare coverage gap for disadvantaged families.

Safeguarding the health and wellbeing of the children and communities we serve remains CNCF's top and foremost priority. Our Healthcare programmes protect the fundamental right to quality medical care for every child and the provision of timely healthcare support to our young people, ensuring the physical health, socioemotional development and educational achievements for their best start to life.

# Sunshine Social and Medical Centre

The Sunshine Social and Medical Centre (SSMC) (established in 1991) is CNCF's flagship project and, to this day, remains the heart of the Foundation. SSMC provides quality healthcare, nutritional care, physiotherapy-based rehabilitation, psychosocial care, preschool education and day care services to babies and children (age 0-6) who are orphans, abandoned or come from impoverished families. The SSMC enables children to have the best start to life by providing an international standard of care through the Intensive Monitoring Unit (IMU) for children aged 0 to 2, and Residential Care Unit (RCU, Hoa Mi Nightingale Unit) for children aged 2 to 6, and Day Care Unit (Son Ca Songbird Unit). Medical treatments are also provided to surrounding communities at the outpatient clinic located on the ground floor of the centre and through a range of SSMC medical team community outreach trips.

Since inception, CNCF's Sunshine Social & Medical Centre has provided 1,556 vulnerable children with full-time residential care; 2,355 children with day care services and early childhood education at our kindergarten and 190,447 children with free examinations and treatments at our outpatient clinic and through our outreach programme.



**47**

**RESIDENTIAL CHILDREN**

(ages 0 to 6) were cared for at IMU and RCU



**42**

**CHILDREN**

attended Son Ca Kindergarten



**3,413**

**HEALTH CHECK-UPS AND TREATMENTS**

were provided provided to children (aged 0 – 16) through our outreach medical trips



**2,651**

**PHYSIOTHERAPY SESSIONS**

were provided to children

For full details about this programme, see CNCF's Sunshine Social & Medical Centre Annual Report [here](#).

# A CHILD BLOSSOMS UNDER THE RIGHT CARE



Khanh\* and her younger brother were born into abject poverty. Khanh's mother suffers with an intellectual disability and the family of three lives with Khanh's maternal grandmother in a small house. In her early years, Khanh often suffered with high fevers and convulsions, and was later diagnosed with cerebral atrophy. When Khanh arrived into the care of CNCF at the Sunshine Social and Medical Centre (SSMC) in November 2019, her family took a sigh of relief knowing that now Khanh could receive the professional medical care she desperately needed.

Upon her arrival at SSMC, Khanh was assessed by our skilled medical team and diagnosed with intellectual challenges and light paralysis on the right side of her body. Khanh's psychomotor development was that of an 18-month-old child, whilst her receptive and expressive language, social interaction and fine motor skills were at 15-18 months. Khanh could not fully follow the teachers' instructions and was often unresponsive. A special education intervention plan including individual teaching and group integration support was then implemented to support Khanh's cognitive growth. 6 months on, Khanh has showed significant progress in her receptive and expressive language, reaching the development level of 18-24 months, and her social interaction and fine motor skills at 24-30 months. Khanh also shows much excitement in daily and study activities, and is eager to play with other children and follow the guidance of SSMC caregivers.

Khanh's 4-year-old younger brother was also enrolled in CNCF's Son Ca Kindergarten at SSMC this year for quality early childhood education, whilst ensuring Khanh's family is able to seek employment knowing that their children are fed, safe and protected in the Foundation's care.

\*Name and identity changed to protect privacy



SUNSHINE CHILDREN'S FOUNDATION  
TRUNG TÂM Y TẾ TRẺ EM THIẾT THỜI  
MEDICAL CENTRE



# Healthcare Programme Mongolia

The Healthcare Programme in Mongolia (established in 1997) provides the children in CNCF's programmes and disadvantaged and at-risk children of Mongolia with professional medical check-ups, treatments, emergency care and healthcare trainings. To date, the Healthcare Programme has supported 9,352 children and families to develop healthily and provided them with a safe foundation to grow and flourish in life.

For full details about this programme, see CNCF's Healthcare Programme Annual Report [here](#).



**1,575**  
**CHILDREN AND ADULTS**

benefitted from the  
Healthcare Programme

**3,101**  
**HEALTH**  
**CHECK-UPS**  
were conducted

**10**  
**HEALTH TRAININGS**  
**AND WORKSHOPS**  
were organised for children



## Medical Assistance Programme

CNCF's Medical Assistance Programme (established in 1999) provides financial support to children (up to age 16) from varied provinces in Vietnam who travel to Ho Chi Minh City for emergency medical treatments, but are unable to afford. The financial assistance helps alleviate the family's burden of treatment costs for life-saving surgical procedures, post-operative care, basic medical treatments, social support and health insurance. Since its inception, 2,358 children have been supported with medical assistance for emergency surgeries and medical treatments they desperately need to develop into healthy individuals.

For full details about this programme, see CNCF's Medical Assistance Programme Annual Report [here](#).



**33 CHILDREN**  
received financial  
support for surgeries and treatments  
through CNCF's Medical Assistance  
Programme



**33 FAMILIES**  
received health  
guidance and counselling



## Medical Exchange Programme

CNCF's Medical Exchange Programme in partnership with Operation Childlife and the Royal College of Surgeons in Ireland was established with an aim to bring world-class medical expertise to Vietnam in the form of medical delegations that assess difficult medical cases, and perform surgeries that were otherwise unavailable in Vietnam. The programme also brings key local Vietnamese medical staff to Ireland for intensive surgical training that they can apply in their home hospitals. To date, CNCF's Medical Exchange Programme has supported 1,028 children, of which, 535 children have been provided with life-saving surgeries giving them another chance at life. 28 doctors from Children's Hospital No. 2 have also been facilitated to travel to Ireland for intensive surgical training at Our Lady's Children's Hospital, Dublin.

This year, the Medical Exchange Programme could not take place due to the COVID-19 pandemic restrictions on global movements. Delegations of paediatric surgeons were scheduled but unable to travel to Vietnam to train Vietnamese medical teams, provide children with medical consultations and perform complex life-saving paediatric surgeries ordinarily unavailable in the country.

For full details about this programme, see CNCF's Medical Exchange Programme Annual Report [here](#).



# Our Year In Community Development

Far too many children and families living in some of our world's most deprived and often overlooked communities, have been plunged into dire poverty where the profound impacts of the COVID-19 crisis have reached beyond their immediate health. CNCF's Community Development programmes directly contribute to the positive and lasting impact to the lives of children and families from socially and economically disadvantaged communities. The programmes initiatives reflect the urgent and growing concerns of vulnerable communities by providing housing, education, clean water, adequate sanitation and employment opportunities through community-based entrepreneurship, women's equality and empowerment. Our comprehensive child-centred approach continues to enable vulnerable children who come from abject poverty to reach their full potential and become productive members of society.





## Blue Skies Ger Village

CNCF's Blue Skies Ger Village (established in 1997) provides both temporary shelter and permanent housing for vulnerable children who are orphaned, living on the streets or are otherwise unable to stay at home due to a high risk of neglect, abuse, or exploitation. The Blue Skies Ger Village provides residential care, healthcare, nutritional support, education, vocational training, personal and life skills development, clothing, psychological support and extracurricular activities, ensuring that every child can thrive and develop if given the foundation needed for their physical, emotional and intellectual development. The Blue Skies Ger Village has provided comprehensive childcare services for 903 children since its inception, enabling our young people to reach their fullest potential and become productive members of society.



**55**  
**CHILDREN**

resided at CNCF's  
Blue Skies Ger Village



**25**  
**HOME VISITS**

were conducted the  
children's families



**409** **PSYCHOLOGICAL THERAPY SESSIONS**

were conducted for 55 children



**16** **LIFE SKILL TRAININGS AND WORKSHOPS**

were organised

For more information, see CNCF's Blue Skies Ger Village Programme Annual Report [here](#).

# FROM ROAMING THE STREETS TO A DETERMINED UNIVERSITY STUDENT

Tugsuu\* arrived at CNCF's Blue Skies Ger Village when he was 3 years old. Tugsuu was only 1 years old when his mother abandoned him and 2 years old when his father passed away in prison. Tugsuu was then left with his aunt who was a chronic alcoholic and would often neglect him. As a small boy, he experienced a life of systemic trauma and abuse and suffered from acute malnutrition and rickets. His childhood was days spent roaming the freezing streets of Ulaanbaatar, Mongolia for survival, until the authorities came across Tugsuu and he was placed under the guardianship of the Ger Village.

Upon his arrival, Tugsuu was welcomed by the heart-warming care and support of the staff and other children at the Ger Village. Not only provided with a quality education, Tugsuu was

encouraged to take part in a variety of extracurricular activities organised at the Village, where he showed a keen interest and natural talent in music, arts and later on in sports. Over the years, our team witnessed the commitment and determination of Tugsuu in his educational journey as he studied to become a professional Chef at College and graduated last year. With a passion for the arts, Tugsuu then applied for the general admission exam to study a BA in Film Production to further his knowledge and advance his future career. He successfully passed and was accepted into the University of Education, Culture, and Legal studies with a tuition scholarship for 4 years. Tugsuu is now a first-year student majoring in Film Production and now lives happily with 3 other students in CNCF's Transition Home which helps to support and prepare our Ger Village children for independent adult living.

We could not be prouder of Tugsuu and his inspiring achievements in both his education and social development. We continue to follow Tugsuu on his promising next chapter in life and as his family, CNCF will always be there to provide him with support whenever he might need it.

\*Name and identity changed to protect privacy









# Sunshine Homes

CNCF's Sunshine Home for Boys (established in 1994) and Sunshine Home for Girls (established in 1997) are safe havens for disadvantaged children and young adults in Vietnam. At the Sunshine Homes, CNCF provides education, healthcare, nutritional support and social development opportunities for the boys and girls, enabling the children to develop knowledge, skills, self-confidence and strengths to lead independent and fulfilling lives. To date, the Sunshine Homes have provided 1,216 children including 713 boys and 503 girls with holistic child-centred support and a sustainable future.

For full details about this programme, see CNCF's Sunshine Homes Annual Report [here](#).



**50**  
**CHILDREN**

(ages 6 to 22) received holistic care at the Sunshine Homes



**37**  
**CHILDREN**

enrolled in academic and vocational education in the school year



**38** CHILDREN received annual health check-ups at a government hospital



**10** CHILDREN graduated from Primary School and Secondary School



**03** CHILDREN completed vocational training and have secured stable jobs



**26** LIFE SKILLS TRAININGS & SHARING SESSIONS were organised



# Tay Ninh Residential Centre for Visually Impaired Children

Located in Tay Ninh Province, CNCF's Tay Ninh Residential Centre for Visually Impaired Children (established in 1999) functions as both a residential and educational centre, providing children with holistic long-term residential care, nutrition support, healthcare, academic education, rehabilitation, vocational and life skills training and recreational activities. To date, the Tay Ninh Centre remains the only facility offering comprehensive care to an underserved and often overlooked population of visually impaired children in the province, assisting 1,408 children and young adults to become self-sufficient and independent individuals.

For full details about this programme, see CNCF's Tay Ninh Residential Centre for Visually Impaired Children Annual Report [here](#).

**61 CHILDREN** received holistic support at CNCF's Tay Ninh Centre for Visually Impaired Children

**55 CHILDREN** attended vocational classes

**58 CHILDREN** were provided with personal medical insurance

**33 CHILDREN** enrolled in mainstream education

**10 TOPIC TALKS AND SHARING SESSIONS** were conducted for children

**37 CHILDREN** attended rehabilitation classes

# Capital Projects

CNCF's Capital Projects (established in 1997) support communities in poor and rural areas of Vietnam, enabling access to healthcare, education, clean water, and capital through the provision of kindergartens; community recreational areas; water supply facilities including water tanks, water wells and water purification plants through the Rural Clean Water Programme; low-interest revolving loans through the Microfinance Loans Programme; and other facilities, enabling children and their families to reach their full ability to lift themselves out of poverty. Since its inception, 815,555 children and families have been impacted by CNCF's Capital Projects in Vietnam.



**12,940**  
**CHILDREN AND FAMILIES**  
continued to benefit from  
CNCF's Capital Projects in 2020

# Give-a-Ger Programme

CNCF's Give-a-Ger Programme (established in 2001) provides homeless families, or vulnerable families who are at risk of homelessness or living in inadequate home environment with a warm, safe and sustainable ger (a traditional Mongolian home) of their own. To date, the Give-a-Ger Programme has supported 912 families with a high quality and comfortable ger of their own, enabling the families to flourish in a safe environment free from all forms of threats and able to rebuild their lives.

For full details about this programme, see CNCF's Give-a-Ger Programme Annual Report [here](#).



**115** **CHILDREN AND ADULTS**  
were supported by CNCF's  
Give-a-Ger Programme



**12** **FAMILIES**  
received a safe and secure  
ger of their own



**08** **FAMILIES**  
received financial support to  
repair their current gers in  
preparation for winter where  
conditions can drop to as low as  
-40



**107** **PROJECT VISITS**  
were conducted by CNCF  
Social Workers, including **53**  
home visits and **54** land  
preparation visits



# OUR ACCOUNTABILITY

# ACCOUNTABILITY TO OUR CHILDREN

## Child Protection

Every employee and volunteer is required to read and sign our Child Protection Policies, which are part of their employment contract with CNCF. These policies are also covered extensively in the orientation programme. All CNCF members are made aware of the actions they should take if they have concerns about child safety. All staff, from the top level to those working on the frontlines (including board members, managers, programme staff, volunteers, and interns) are encouraged to report evidence of misconduct to the Board of Management.

## Safeguarding Children

As CNCF works with some of the world's most vulnerable children, we uphold very stringent child protection policies. Safeguarding the children can be challenging due to the cultural context of the communities we work in, where children's rights are sometimes considered less important. In addition, some of our children come from hostile environments. Thus, the measures we take to ensure their wellbeing have to be solid and relevant to the different settings in which our teams work.

## Visitors Policy

CNCF is committed to transparency, and we welcome visitors to observe our work first hand. All visitors are required to sign terms and conditions before visits are confirmed, and visitors on-site are accompanied by authorised CNCF management staff at all times.

## Photography Policy

To protect our children, visitors and volunteers are not permitted to take photographs unless approved by authorised CNCF management. In addition, no images of our children may be made public without consent of CNCF. Images of our children and other beneficiaries cannot be disseminated if they interfere with a person's rights, privacy, bodily integrity, or dignity.

# ACCOUNTABILITY TO OUR PROGRAMMES

CNCF takes an inclusive approach to the process of evaluation, encouraging active participation of all stakeholders in the project/program evaluation process. Key participants in this process include, CNCF project management staff, local partners, project staff, CNCF children and their parents/guardians (direct and indirect beneficiaries) ensuring an inclusive multifaceted approach to ensuring the best quality of care. Our approach of inclusivity ensures varied and innovative viewpoints which allows knowledge and skills sharing, innovative approaches and ideas, strengthening the evaluation capacity among all stakeholders.

We also combine process assessment and impact evaluation. We assess both policies and management challenges, results and the effectiveness of existing projects. This comprehensive approach allows us to track challenges found in programme delivery and operations enabling us to identify and remedy problems at an early stage and mitigate future challenges. These measures also support innovative changes and adaptation to programmes based on needs within the community. We measure impact using both qualitative and quantitative metrics.

# ACCOUNTABILITY TO OUR PARTNERS & SUPPORTERS

We aim to maintain high levels of accountability and transparency in our operations and we adhere to strict evaluation and reporting procedures.

## CNCF Programmes Operated By Our Foundation

Budget control is assigned to the accountant, project managers, and finance manager. Any disbursement required by project staff must be checked against the budget by project managers and accountant and receive Board of Management approval before payment is released. Each month, the accountant compares what the foundation planned to spend with what was actually spent. The budget deviation analysis report is sent to project and finance managers for monthly review. The budget deviation analysis helps determine how well we our operational outcomes match our plans, how much to budget in the future, and where expenditure problems might arise in the future.

## Donations

We are committed to transparency with all our donors. Thus, we provide details on how we spend the funds we receive and how we use in-kind gifts. We are proud of the progress our children and communities make and thus endeavour to share stories with our supporters and partners. However, we always ensure the privacy of our children and their communities is respected. We have an open-door policy that allows members of our community to drop by our offices at any time during business hours so they can talk to our team members and learn more about our work and our administration.

We do not work with or accept resources from partners whose products, practices, or ethics conflict with our values. While we are grateful for every single donation, we do not accept donations of clothes or toys that are not in good condition and not fit for use. When we are fortunate enough to receive more than what we require at any one time for the children, with the donors' consent we donate any surplus gifts, toys, and clothes to local underfunded state orphanages and centres.

## CNCF Programmes Operated By Our Local Partners

When funds are provided to local partner organisations, we rigorously monitor all expenditures: Budget control is assigned to the accountant, project managers, and finance manager. Partners are required to send monthly financial reports along with all supporting documents, invoices, and receipts. The accountant makes sure all financial disbursements by partners are correct and match the project budget and provides a complete budget analysis to the finance manager and project managers for review.



# OUR POLICY

## Health and Safety

The health, safety, and security of our children and staff is a top priority. CNCF provides all children and staff in our Vietnam and Mongolia Centres with social and health insurance. Volunteers and interns are required to be insured in their countries of residence before they begin work with CNCF. They are also required to be vaccinated against communicable diseases and infections that are common in Vietnam and Mongolia. In the event of an outbreak, all affected children are quarantined and our Centres are closed to all visitors, volunteers, and project office staff. The medical teams and child care workers who care for the children during an outbreak take all necessary precautions to minimise their risk of infection, and these staff are monitored during and after any outbreak. All staff in our operations undergo a compulsory annual health check-up.

## Communications

In order to ensure that our staff remain fully informed and engaged, CNCF communicates with them regularly, encouraging open dialogue between staff members. In addition to one-on-one meetings, weekly management conferences and regular departmental meetings keep staff informed about all programmes and give them the opportunity to raise questions and voice concerns. All individual partner office Boards of Directors meet monthly, bi-monthly, or quarterly. The Group General Management team meets once a month via conference call. In addition to general daily communication, the CEO of the Foundation and the Directors of the operational offices have weekly conference meetings. The CEO maintains an open-door policy for all staff and volunteers.

The languages used for internal communications is English and the local language where applicable — Vietnamese and Mongolian, and French in our partner office in France. To communicate with the wider community, our websites, blog, and social media are updated with latest news, information about our work, and ways to get involved. We send regular newsletters and mailshot updates to our supporters around the world.



## Security

Security is paramount at all of our centres and programmes. Security cameras and security guards are stationed at main entrances of our centres and all those entering must sign in, state reasons for entering, and sign out upon departure.



## Fire Safe

Local Fire Departments conduct regular fire safety checks and comprehensive annual fire drills for all our staff and children in Vietnam and Mongolia. Part of the drill includes evacuating all children and conducting first-aid training.



## Anti-corruption Policies

CNCF has stringent anti-corruption policies in place that meet international financial standards. All staff are contractually required to understand the Foundation's anti-corruption policies. Any breach of the anti-corruption policies by CNCF staff is absolutely prohibited and results in disciplinary action. All staff including board members, managers, staff, volunteers, and interns are encouraged to report any misconduct and malpractice to the appropriate people in charge or directly to our Head Office Board. In 2020, there were no dismissals or disciplinary actions taken against any employee as a result of corruption.



## Cyber Protection Policy

Given the ever-increasing threat of cybersecurity attacks and digital fraud, especially in a year where a number of our staff had to access our systems remotely, this year we undertook a review of the architecture of our electronic systems and our practices concerning those systems. We established new payment processes to lessen the risk of business email compromise fraud (also known as CEO fraud) and put in place a crisis response plan in relation to possible information technology attacks. We implemented additional security factors in respect of our electronic systems and initiated a regular review of the access and authority levels applied to those systems. We're grateful for the continuing support of the law firms and information technology/cybersecurity consultants who assist us with these policy initiatives, as well as with our day-to-day activities.



## Privacy Policy

We are committed to protecting the privacy of all personal information we hold, whether that belongs to our donors, event attendees, the children under our care, our staff & officers, our volunteers or other people and companies who help us to achieve our goals. To ensure these supporters can make informed decisions about providing their personal information to us, our updated Personal Information Privacy Policy explains our data protection practices and the choices that our supporters have concerning the collection and use of their personal information by us. The policy informs our supporters about the personal information that we gather, how we use and protect it, and how they can access and seek the correction of it. The current version of the policy is available on our website ([www.cncf.org](http://www.cncf.org)).



In 2020, to deliver our project services, fundraise, maintain profile and operate in accordance with good governance, our Foundation relied on **242** staff and volunteers. **129** staff in our operational projects and office in Vietnam; and **59** staff and **4** volunteers in our operational projects and office in Mongolia. We had 16 staff and **34** volunteers in CNCF fundraising partner offices; **42** non-executive (voluntary) Directors who serve on the head CNCF International Board and **7** respective global fundraising boards who operate under their own legal jurisdictions. CNCF UAE is governed by the CNCF UK Board.

## HIRING PERSONNEL

The first step in keeping our children safe is ensuring that all those who work and volunteer with our Foundation meet our professional standards. Our employee recruitment process includes extensive vetting of all prospective hires. We have stringent volunteer selection procedures consisting of several rounds of applications and interviews, with probation periods in place to ensure suitability.



## WORK-LIFE BALANCE AND WORKPLACE FLEXIBILITY

We encourage a healthy work-life balance, and where possible, we offer our staff flexibility in the way they work, including location-free workplaces and flexible working hours. Of course, this is not always possible for teams that work directly at a grassroots level. We continue to make a conscious effort to enhance collaboration between all teams to increase creativity and learning.

“It has been my pleasure working with the team at CNCF and serving the important and unique needs of the children, who are full of potential and eager to learn. Through the Education Scholarship Programme, the children are provided with scholarships to continue their schooling and emotional support to develop essential social skills. Being able to witness the significant growth in the children’s education journey and as they flourish into confident individuals defining their own futures remains my greatest motivation in my work. Thank you CNCF for this opportunity to contribute and make meaningful and lasting changes in the lives of many vulnerable children.”

**Ngoc Nguyen,**  
**CNCF Education Scholarship Programme Manager, Vietnam**



## TRAINING AND DEVELOPMENT

At CNCF, an important component of our capacity building effort is training and development of our staff. In addition to formal external training, we also promote a culture of learning internally so our staff can develop together as one team. Each staff member sets personal and professional objectives, which are assessed during mid-term appraisals and annual reviews with their line managers and the Director of Operations. All staff, volunteers, and interns who work directly with children attend orientation programmes that cover topics such as child protection, cultural sensitivity, safety, play and behaviour therapy. In addition, training for volunteers and interns includes a combination of on-the-job-training, observation, and mentoring. All volunteers and interns work closely with and are monitored by the Volunteer Coordinator or Programme Managers.

## EQUAL OPPORTUNITY AND DIVERSITY

Our global team is diverse and includes people of different backgrounds, including: Vietnamese, Mongolian, American, Australian, British, Belgium, Chinese, French, German, Indian, Italian, Irish, Pakistani, New Zealand, Saudi Arabia, Scandinavian, Spanish, and Syrian. In our Vietnam and Mongolia operations, 97% of our staff are local nationals. We recognise that hiring locally benefits the communities we work in and provides us with a better understanding of the people's needs. We also believe that localising the local leadership of the Foundation and utilising the talent of our local staff makes our Foundation and our impact in the community more sustainable. We encourage people with physical disabilities and CNCF graduates from our programmes to apply for employment positions within our Foundation.



# OUR PEOPLE'S TESTIMONIALS

“Despite the challenging COVID-19 situation, the operations and activities of the Blue Skies Ger Village never ceased as we continued protecting and nurturing and raise our children. For me, a highlight of 2020 was the successful reintegration of 5 young adults back into their society. Having looking after the children since they first arrived at the Village, it filled me with immense proud and joy to see the children have blossomed into strong, independent and kind individuals. We remain in close contact with the children to offer guidance and support whenever needed as they embark on a new chapter of their lives. Despite the many challenges in 2020, I am extremely proud of the children and our Village team who have come together as one big family to overcome the uncertainties that have and continue to lay ahead.”

**Uransaikhan Makhburiad,**  
**CNCF Blue Skies Ger Village Manager,**  
**Mongolia**

“Despite the impacts of the COVID-19 pandemic, the Sunshine Social & Medical Centre (SSMC) continued delivering essential services to ensure that all children in our care were safe and protected, provided with much needed treatment and care. Children's intervention plans were carefully implemented as our medical team worked to nurture the health and wellbeing of each child. The Centre also provided great support and attention to the children and families upon their enrolment into SSMC. In 2021, we plan to develop a more comprehensive outdoor play activities plan to further support the children's physical health and their motor skills development at the Centre's fully-equipped playground.”

**Dr. Pham Thi Mai,**  
**CNCF Sunshine Social & Medical Centre,**  
**Vietnam**

“The Blue Skies Kindergarten is a very unique and essential programme of CNCF which remains integral in its 23rd year of operation and serving the community in Mongolia. Our service does not stop at each child's development but is extended to their family members through the provision of crucial food supplies, empowerment training, healthcare support and other services of CNCF. All teachers of the kindergarten are committed to their work of guiding the children, which remains their driving force. As a Head Teacher of the kindergarten, I'm immensely grateful to our teachers for their hard work and proud of our children who are developing more and more each day. This year, the Blue Skies Kindergarten has become the first free welfare Montessori kindergarten in Mongolia, which is a testament to the dedication and tireless work of our team, and the generous support of our kind donors, supporting vulnerable community children during the hardest times. Our team will continue to strengthen our teaching techniques to further benefit the growth of our children and remain committed to the mission of CNCF giving every child back their childhood.”

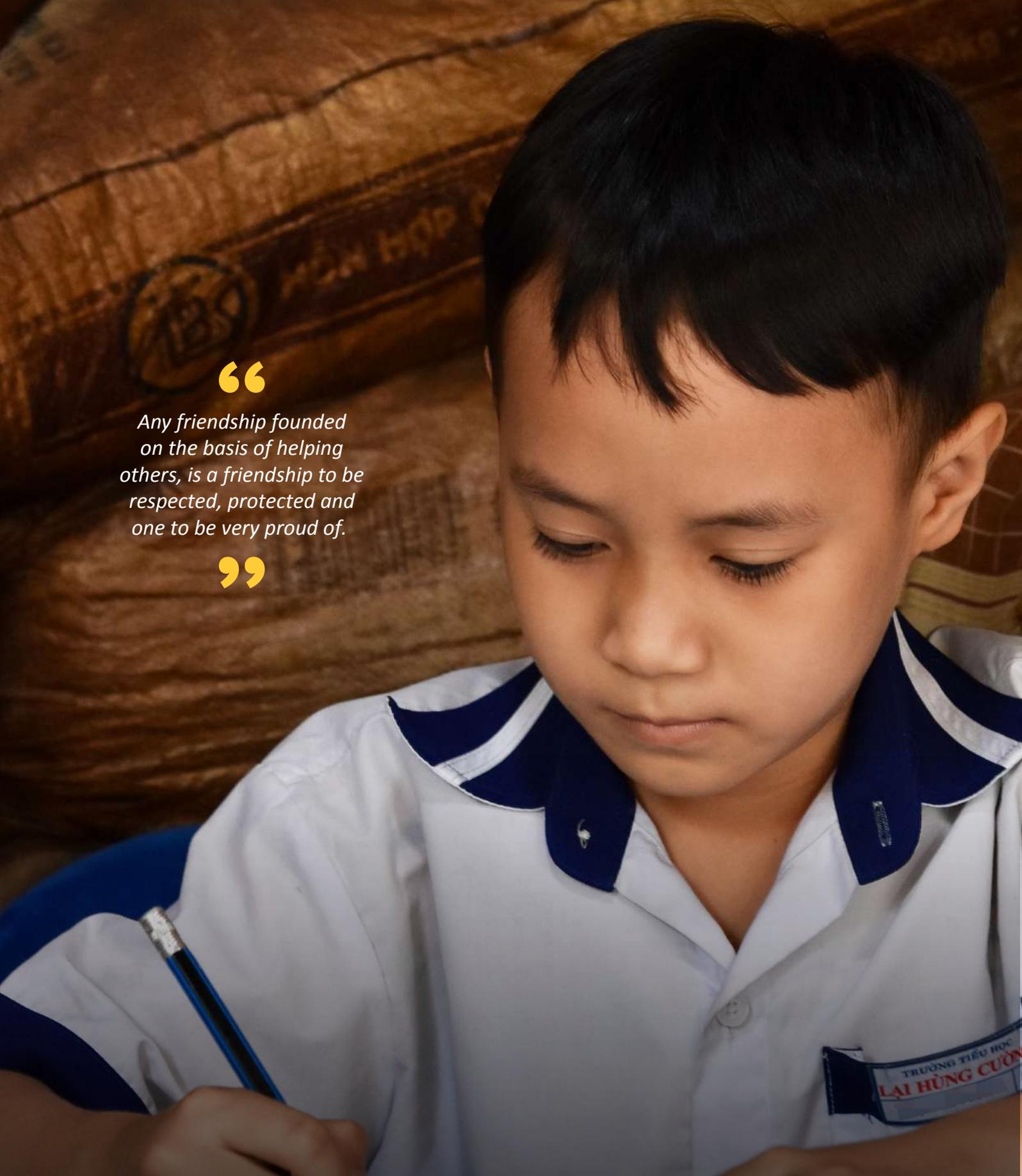
**Munkhtuya Namjildorj,**  
**CNCF Blue Skies Kindergarten**  
**Programme Manager and HeadTeacher,**  
**Mongolia**



# OUR VOLUNTEERS

Our Volunteer Programme enables local and international volunteers to work in our operational centres and at a grassroots level. While we recognise that everyone who wants to volunteer with us is well-meaning, we do not condone the growing 'voluntourism' industry. Thus, we have very stringent volunteer application and selection processes.

CNCF is a member of the Comhlámh Code of Good Practice (CoGP) for Volunteer Sending Agencies which is a set of standards for organisations involved in facilitating international volunteer placements. The focus is to ensure overseas volunteering has a positive impact for the four main stakeholders: the local project, the community, the volunteer, and the sending agency. By completing the CoGP, a volunteer sending agency commits to implementing good practice in their work. For more information on CNCF's Volunteer Programme, view [here](#).



“

*Any friendship founded on the basis of helping others, is a friendship to be respected, protected and one to be very proud of.*

”

# OUR PARTNERSHIPS AND SUPPORTERS

# OUR PARTNERSHIPS & SUPPORTERS

“We congratulate CNCF for your great work and success in transforming the lives of the most vulnerable children and families in Vietnam over the past 30 years. As a proud partner of CNCF, we have no doubt that the on-going support from CNCF will continue to empower and nurture children, especially those in need of physical, emotional, educational, and medical support. On behalf of MOLISA, I would like to say thank you very much for your tireless efforts, in cooperating with the Government of Vietnam in general and MOLISA in particular, to not just help our disadvantaged children but also contribute to the sustainable development of Vietnam. MOLISA is committed to closely working with CNCF towards our common goals to protect the rights of children in Vietnam.”

**Ministry of Labor, Invalids and Social Affairs  
Vietnam (MOLISA), Government of Vietnam**

“The Christina Noble Children’s Foundation is helping children and families in the most vulnerable communities of Mongolia. I am pleased to share that they are working in very sensitive yet very important sectors of the country to create sustainability with their education, residential shelter, health care, early childhood education, and child sponsorship programmes. Most importantly their focus is child protection throughout the society and being a role model for the country of Mongolia. On behalf of the Government and the People of Mongolia it is my honour to note CNCF’s success in the last 22 years in our country and we wish them many more successful chapters.”

**Oyundari Navaanyunden, Head of Human  
Rights Commission and Member of Parliament  
Mongolia**



## PROGRAMME DELIVERY PARTNERS

We work very closely with local government partners in Vietnam and Mongolia to implement our programmes. Our relationship with our partners is based on our mutual commitment to the communities we work in and increasing the impact of our work for the children. We routinely have open dialogues with our local partners to understand any challenges with projects and to develop solutions to them, and to identify new communities in need of our support. We also facilitate capacity building of our local partners as we believe that this will have the most impact in terms of promoting long-term, sustainable change. CNCF is privileged to partner with the following local partners:

## VIETNAM

Association for Promoting Education of Tan Dinh Ward (District 1, Ho Chi Minh City)  
Bureau of Labour, Invalids, and Social Affairs - Can Gio District and District 10 (Ho Chi Minh City)  
British Embassy Vietnam  
Children's Hospital No.2 Ho Chi Minh City  
Department of Education HCM City  
Department of Foreign Affairs  
Department of Labour, Invalids and Social Affairs - Lam Dong, Dong Nai, Binh Duong, Ben Tre, Vinh Long, Tay Ninh, Dong Thap, Kien Giang and Ca Mau Province  
Hau Giang Union of Friendship Organisations  
Ho Chi Minh Union of Friendship Organisations  
Ho Chi Minh City Child Welfare Association  
Hospital of Tropical Diseases  
Long An Union of Friendship Organisations  
Ministry of Labour, Invalids, and Social Affairs of Vietnam (MOLISA)  
National Funds for Vietnamese Children  
People's Aid Coordinating Committee (PACCOM)  
People's Committee of Chau Thanh District and Thanh Hoa District (Long An Province)  
Thao Dan Social Protection Center, Ho Chi Minh City  
Tuong Lai Ho Chi Minh City  
Vietnam Union Friendship Organisation (VUFO)  
Women's Union of Cau Ong Lanh Ward (District 1, Ho Chi Minh City)  
Women's Union of Long Thanh District, Dong Nai Province  
Women's Union of Son Kien Commune, Kien Giang Province

Lugdunum Judo Club  
Operation ChildLife  
Royal College of Surgeons Ireland  
Royal College of Surgeons Bahrain

## MONGOLIA

108 Child Detention Centre  
157 Khoroo Authority  
Children's Police Precinct of Songinokhairkhan District  
Enkhiin Urguu-2 Family Clinic  
Executive Court and General Court of Mongolia  
Family, Child and Youth Development Agency and its branches in the 9 districts of Ulaanbaatar, Bulgan, Erdenet and Zuunkharaa  
Family, Child and Youth Development Department of Ulaanbaatar

Mongolian Children's Art Centre  
Mongolian Cricket Association  
Mongolian National University of Medical Sciences  
Mongolian Olympic Association  
Mongolian Taekwondo Association  
Mongolian Welfare Kindergarten's Association  
National Maternal and Child Health Centre  
Social Welfare Department of Songinokhairkhan District  
Songinokhairkhan District Authority  
Songinokhairkhan District Family Clinic  
Songinokhairkhan District General Hospital  
Songinokhairkhan District Medical Centre  
Songinokhairkhan District Children's Development Centre  
Songinokhairkhan District Sports Agency  
Songinokhairkhan District Mayor  
The 40th Micro-district Authority of Songinokhairkhan District  
The 14th Health Centre of Songinokhairkhan District  
The 67th and 124th Public School Administrations  
Ulaanbaatar Boys' Prison  
Unur Bul Mongolian National Orphanage

Agi Charity NGO  
Amin Huuhduud NGO  
AMSA Mongolia  
Asral NGO Centre  
Bat-Uyanga LLC  
Bitumina Co.Ltd  
Development Interlink NGO  
Erdem Tugs School  
Ernst & Young Mongolia  
Enkhiin Urguu-2 Family Clinic  
Gal- Gerel LLC  
Gatsuurt LLC  
Gegee Education Centre  
Ikh Tenger Arslan Club  
Jeonju Taekwondo Association  
Khaansuu LLC  
Kitchen All Mongolia  
March Design LLC  
Mon-Gen Private School  
NaturDance Production  
Naran Turleg NGO

Onosh Med Laboratory  
Prison Service Centre NGO  
Sanaa Sofa LLC  
Seoul Taekwondo Association  
Talita Mongolia  
Tolgoi LLC  
Tulga Taekwondo Club  
Verodiko Mongolia LLC  
Wagner Asia

# PARTNERSHIPS

CNCF has partnerships with and receives grants from various institutions, many of which also help to raise awareness on the work of our Foundation. Grants are typically earmarked for projects and, in some cases, capacity building to ensure the sustainability of our Foundation. acceptance does not impair our independent pursuit of our mission or compromise or endanger our integrity and reputation. CNCF's work is only possible because of the generosity and kindness of others. We endeavor to build long-term close relationships with our partners and supporters, and in order to achieve this, we recognise that we must be transparent and accountable throughout the different stages of our partnerships.

## CORPORATE PARTNERS

CNCF works with corporate partners who share in our mission of supporting vulnerable children and poor communities in Vietnam and Mongolia. Our corporate partners also view the collaboration with us as a meaningful way to engage their employees, clients, and consumers.

"SHOEFabrik and its founders have been advocates for CNCF and its amazing and vital work for 25 years. Mama Tina (Christina Noble, CNCF Founder), and now Helenita Noble (CNCF CEO) are quite simply incredible selfless giving people that we are proud and deeply humbled to have the opportunity to support. The organisation's team, drive, care and commitment is extraordinary and we are delighted to be long term donors of its Sunshine Social and Medical Centre (SSMC) here in HCMC. Supporting our local community is important to the SHOEFabrik team and we are always very happy to see our relationship with CNCF evolve and expand, most recently with our latest SHOEFabrik Foundation initiative of producing children's shoes from excess materials and distributing them in partnership with CNCF to communities in Southern Vietnam, both reducing waste and providing high quality shoes to those in need."

**David Solk,**  
**Co-Founder SHOEFabrik Vietnam**

"Veridico Mongolia LLC is an Inner Mongolian company operating in Mongolia, with its social responsibility to the country remains seeking opportunities to get engage and support Mongolian children. It is now our second year of donating to CNCF and Blue Skies Ger Village. Thank you very much to CNCF for your commitment to the welfare of the children and your hard work of caring and bringing happiness into their childhood. We as human beings, understand the importance of collaboration and sharing what we have for those who need support. We are incredibly proud to be a supporter of CNCF and feel privileged that our donations have gone directly to the children in need with high level of integrity in CNCF's works. We look forward to continue partnering with CNCF in the near future and help supporting many happy Mongols who will lead this country one day."

**Hugjil.Sh,**  
**Director of Veridico Mongolia LLC**

# INSTITUTIONAL PARTNERS

CNCF has partnerships with and receives grants from various institutions, many of which also help to raise awareness on the work of our Foundation. Grants are typically earmarked for projects and, in some cases, capacity building to ensure the sustainability of our Foundation.

"Attending the distribution day and meeting the children who were about to receive their bikes was a day that I'll never forget. It was clear that this was a moment which was about to change these children's lives, as well of that of their families, forever. The parents' faces beamed with quiet pride and gratitude as the ceremony and safety briefing took place. To many people the Bicycle Support Programme may sound like a simple project but I was impressed by the effort put in by CNCF to research hard-to-reach communities easily overlooked by others as too difficult to access to ensure their support achieves the greatest impact. Through their longstanding network of local contacts and deep relationships with the authorities at all levels, CNCF are able to work alongside those closest to the community to identify families who really need the lifeline that a bicycle can provide. Keep up the great work CNCF."

**Mrs. Karen Gibbons,  
Consular Club Vietnam**

"Transforming the lives of seriously disadvantaged children has to be one of the most worthwhile causes. My wife and I first came into contact with CNCF in 2000, its 10th anniversary year, when I took up my post as the UK's Ambassador to Vietnam. It was doing highly-regarded work then and, as I've seen much more recently, it continues to do so today through its education, healthcare and community development programmes. Seeing the faces of those children fortunate enough to benefit from CNCF's support is a joy in itself. But these activities and the wonderful team involved need funding, in which regard the impact of COVID-19 has brought fresh challenges. I am glad that the Vietnam-UK Network has been able to provide some sponsorship to CNCF in the past year, and I hope others who care about Vietnam and the needs of its least fortunate children will do whatever they can to help the Foundation to continue its wonderful work."

**Warwick Morris,  
UK Ambassador to Vietnam, 2000-2003, and  
Chairman of the Vietnam-UK Network since 2018**

"I had the pleasure of getting to know the incredible team at CNCF right from taking up my job as British Consul General in Ho Chi Minh City in early 2016. I didn't know then just what an emotional attachment I would form with the incredible individuals that run CNCF in Vietnam and the UK. CNCF is made up of people from all walks of life; all with different backgrounds but all driven by the same passion which is to give children the opportunity of happiness, of belonging, of being unconditionally accepted and loved and to feel part of a huge extended family. You don't just stumble upon CNCF and walk away. It very quickly becomes part of one's DNA's. And that's a blessing."

**Ian Gibbons MBE,  
Her Majesty's British Consul General to Vietnam,  
2016-2020, and Chairman of UK-Asean Business  
Council since 2020**



## PARTNERSHIPS WITH EDUCATIONAL INSTITUTIONS

Our Schools Visits Programme helps students learn the importance of service. It also aims to promote an understanding of the types of issues and difficulties that some of the most disadvantaged members of our global community face. CNCF also partners with educational institutions to promote capacity building of our local partners. For example, our Medical Exchange Programme aims to bring pediatric surgery in Vietnam up to international standards. This programme was established by CNCF in 2004 together with Professor Martin Corbally of Operation ChildLife and medical teams from the Royal College of Surgeons Ireland (RCSI) and Bahrain (RCSB).



“I have known Christina Noble personally since 2003. Christina is a rare human being —compassionate, caring, and self-sacrificing. She saw an unmet need for complex surgery for some of the children in Vietnam in 2003 and asked if we would be willing and able to go to Vietnam and help. It was apparent that there was a greater need for complex paediatric surgery not only for the children but also on a wider scale in HCMC. There began a 16-year involvement in Children’s Hospital No. 2 through CNCF to engage with the local surgical, medical, and nursing teams and enable them to acquire complex skills in these areas. This has resulted in the successful development of a children’s cardiac centre, oncology centre, and complex neonatal and surgical centre at Children’s Hospital No. 2 and this is largely due to the foresight, support and commitment of Christina and her Foundation.”



“The Royal College of Surgeons in Ireland has enjoyed a 12-year association with the Christina Noble Children’s Foundation (CNCF), sponsoring a group of students from the schools of medicine, physiotherapy and pharmacy to travel to Vietnam and volunteer at the CNCF Social and Medical Centre in Ho Chi Minh City annually. RCSI strongly believes that volunteerism provides students with an invaluable experience that they will carry throughout their lifetime, encouraging humanitarian commitment to those less fortunate. Our students could not recommend the whole experience highly enough.”

**Dr. Orna Tighe,**  
**Vice Dean for Student Support & Development Royal College Surgeons, Ireland**

**Professor Martin T. Corbally**  
**Consultant Paediatric Surgeon, Prof and Head of Dept. of RCSI Bahrain**



## INDIVIDUAL SUPPORTERS

Our supporters are vital to our success and their contributions to our mission take many forms. Through volunteering, regular donations, child sponsorships, and participation in our fundraising events and activities, our individual supporters are the fuel that makes our foundation run. We encourage everyone who has contributed to our organisation or who is passionate about our mission to visit our operational centres and see first-hand the positive impact our work is making. Supporters can connect with us in person, via email or telephone (details listed in Contact Us), or through our social media channels (Facebook, Twitter, Instagram) and our website ([www.cncf.org](http://www.cncf.org)).



### Pledging Birthday To Change Lives - Eli Moss

From a young age, Eli's passion to support the less fortunate has inspired many others to join his efforts. For over 5 years, Eli has pledged his birthday to successfully raising over \$2,000 USD through Two Presents, helping to give the gift of education to children in need. Eli is also a CNCF's Child Sponsorship Programme Sponsor, supporting a child from disadvantaged community to remain in school and continue his studies. A brighter future for every child, regardless of their backgrounds and circumstances, starts with a generation who believes in a better world for all. Thank you Eli for your kind heart, you are a true CNCF champion.



“One of the most inspiring places I have ever visited. It is wonderful to see the care provided for the children, and heart-warming to know that they are in a safe and nurturing environment. A humbling experience I shall never forget.”

**Emma Hartsuiker, United Kingdom**



"I have always wanted to give something back to Vietnam which has been my home for thirty years. My first friend I made arriving here was Christina and I watched her build up the Foundation from the start. There is something so personal in knowing that contributing towards the cost of the school of a child, then a teen and hopefully a graduate, can change a person's life, bring them security and support their dream. The real cost of sponsorship is giving a young person a chance to have the door to a better future which would not be possible without the financial support. That future means an education which in turn could mean the ability to support a family of grandparents, parents, siblings and later hopes for secure family of their own. It is not only an investment in a child's schooling, it is an opportunity for much much more. That's why I support a child from CNCF – and I want to help more."

**Richard Forwood, Vietnam**



"A wonderful organisation doing critical often life saving work with the most underprivileged in the Vietnam community. A group of dedicated and passionate staff that truly care for the children. I have had the privilege of visiting and working with CNCF on many occasions and it has been a pleasure. I would highly recommend supporting this organisation in any way you can."

**Jay Taylor, Australia**



"There were various reasons why I chose to sponsor a child through the Christina Noble Children's Foundation. It all started when I found out my dad had sponsored a child through the Foundation and I saw the big impact that can have on their lives. I have been sponsoring a child for 4 years after my amazing couple of months volunteering at the Foundation. I saw amazing work being done to back the lives of the children. Sponsoring a child has made a big impact on my life. It's a lovely feeling knowing that I have helped make a difference. It's also a complete eye-opener and has made extremely grateful for what I have. I would really recommend sponsoring a child through the Foundation as it's in the right hand to enhance the children's lives. You can see how they grow, the accomplishment they achieve through on-going emails and letters. This creates a lasting, very valuable bond."

**Luke Lindsay, United Kingdom**



"I visited the Christina Noble Children's Foundation along with some friends, we were very impressed and touched by how much love and care all the staff were providing the children with; the high standards of safety and wellbeing was very evident as we engaged with the children, spoke to the staff and volunteers - CNCF is truly a worthy cause that deserves our attention. If you have a few hours of your time to spare, I highly recommend a visit to experience the exceptional work CNCF provides; it will brighten up your day!"

**Lily Wong, Vietnam**



**THANK YOU TO ALL WHO DONATE, SUPPORT AND VOLUNTEER SOME OF WHO ARE MENTIONED BELOW. YOU AND MANY OTHERS ARE OUR LIFELINE, WITHOUT YOUR SUPPORT CNCF COULD NOT CONTINUE HELPING SOME OF THE MOST VULNERABLE CHILDREN AND COMMUNITIES IN OUR WORLD TODAY. THANK YOU.**

Anonymous Foundation (US)  
Arbre de Vie (FR)  
AstraZeneca Vietnam (VN)  
Australian Embassy in Mongolia (MN)  
Australian International School & The Seams Club (HK)  
Banham Foundation (UK)  
Bitumina LLC (MN)  
British Chamber of Commerce Vietnam (UK/VN)  
British International School (VN)  
Capital Group (HK)  
Chillag Charitable Trust (UK)  
Club Kiwanis Sens Ycaunae (FR)  
ConnectedGroup Limited (HK)  
Consular Club (VN)  
CV Linens (US)  
Donal Grogan (Argon Masking) (US)  
Ernst and Young Mongolia LLC (MN)  
Ernst and Young Vietnam Ltd. (VN)  
Eye Hospital of Ho Chi Minh City (VN)  
Family, Child and Youth Development Department of Songinokhairkhan District (MN)  
Football Sport Center in District 10 (VN)  
Furniture Industry for Education (FIFE) (US/VN)  
Gandan Yourte (FR)  
Gatsuurt LLC (MN)  
Gemini Foundation (UK)  
Global Development Group (AUS)  
Happy 98 Schools Association of Dornod Province (MN)  
Ho Chi Minh City University of Technology (VN)  
Hogan Lovells (HK)  
Hobby School (MN)  
Hounaida Bellasfar (US)  
Jacky Andrews Memorial Fundraiser (HK)  
JC Trust Limited (MN)  
Khan Bank (MN)  
Ky Dong Swimming Centre (VN)  
Lantuun Dokhio NGO (MN)  
Linda Kuczka (US)  
Liquidnet Holdings, Inc (HK)  
Lugdunum Judo Club (FR)  
Manpower Group (VN)  
Mahrberg Foundation (CH)  
March Design Co, Ltd. (MN)  
MCD Productions Ltd (IR)  
MJJ Clinic (MN)  
Mill House LLC (MN)  
Municipalité de la Belliole (FR)  
Nelumbo Stiftung Foundation (UK)  
Nomura International Ltd (HK)  
ONSemiconductor (VN)  
Paul Daley & Chef's Garden (HK)  
Plus Real Estate (US)  
Premier Oil Viet Nam Offshore B.V (VN)  
PVH (VN)  
RHC (HK)  
Rotary Club of Kowloon North (HK)  
Saigon Sunset Charity Cruise (VN)  
Saigon Rugby Club (VN)  
SEA Consortium Private Ltd. (VN)  
SHOEfabrik (VN)  
Singapore International School (HK)  
Sovereign Art Foundation (HK)  
St. James Place Foundation (HK)  
State Family and Youth Development Centre (MN)  
Tami Judo Club (VN)  
Tanner deWitt (HK)  
The Andrews Family & Friends (HK)  
The Executive Centre (HK)  
TTI (HK)  
Turkish Embassy in Ulaanbaatar (MN)  
Ulaanbaatar City Governor's Office (MN)  
UPS (USA)  
Veradico Mongolia LLC (MN)  
Verodica Mongolia LLC (MN)  
Water Safety Vietnam (VN)  
Wednesday Afternoon Golf Society Hong Kong (WAGS) (HK)  
World Vision (MN)

# PARTNER OFFICE FUNDRAISING

## Ethical Fundraising

CNCF is committed to ethical fundraising. We respect the rights of our donors to be informed about the causes and programmes for which we are fundraising. When seeking funds, we only collaborate with partners and supporters who share our mission, philosophy, and values and have no conflicts of interest. Our internal communications framework provides guidelines for selection of appropriate messages and images for ethical fundraising based on “Focus on Ethics: Addressing Tensions in Choosing Fundraising Images.”



## Fundraising – CNCF Partner Offices

Our partner fundraising chapters are responsible for fundraising and building and maintaining relationships with donors and supporters globally and who support our two operational centres in Vietnam and Mongolia by raising funds and administering local child sponsorship applications. These offices rely heavily on the support of volunteers, and operate under their own local jurisdiction, with their own charity registration number and have appointed boards that oversee local governance and fundraising. Thank you to our partner offices, respective Boards, our volunteers and interns, and especially our generous donors and supporters in the following countries for their following contributions in 2020:

 Australia	84,608
 France	78,722
 Hong Kong	499,671
 Ireland	335,184
 Italy	28,949
 United Kingdom	413,022
 United States	606,258

# FINANCIAL OVERVIEW

CNCF operates a structure of global fundraising offices dedicated to raising the necessary funds to deliver its care programmes in Vietnam and Mongolia. The foundation concentrates on delivering stable, efficient and high impact projects focussed on its core mission. This provides donors with the comfort that funds are used to “best value”, balancing much needed care with the right amount of monitoring and reporting to ensure that the funds deliver the best possible results.

CNCF operates with infrastructure intensive operations such as the Sunshine Social and Medical Centre in Vietnam and the Blue Skies Ger Village in Mongolia. These operations require high capital investment and as such CNCF operates a reserves policy to ensure the long term future of its operations and comfort to its donors that their funds will be used well into the future to provide much needed medical care and education to the children under its care.

## INCOME

The total income of the Foundation for 2020 was just below US\$3m, a small decrease when compared to 2019, which was US\$3.1m. However, there were some changes in the mix of the income received. The Foundation’s fund raising activities decreased by US\$ 370K in 2020. This was largely due to additional funds raised at the Gala Dinner held in Vietnam in 2019 and also the fact that in 2020 fund-raising activities for live events were severely impacted due to the Global pandemic. Due to a change in fund raising strategy with a greater focus on sustainability and securing ongoing financial support for our operations, restricted donations increased by 31% from US\$557K in 2019 to US\$733K in 2020. Unrestricted donations fell by 35% to US\$317k in the same period. There was a decrease in child sponsorship receipts of 8%.

## RESERVES

The Foundation earned an operating surplus of US\$188k (deficit US\$328k in 2019) in the current year. This is largely due to a postponement of some charitable activities during the year as a result of the global pandemic. Similarly, the Foundation’s cash balance increased by approx. US\$800K during 2020 to US\$4.4m (US\$3.6m in 2019).

## EXPENDITURE

Total expenditure for the Foundation in 2020 was US\$2.8m, a decrease of 19% (2019 - US\$3.4m). This was largely due to the Foundation’s activities generally being curtailed due to Covid-19, and more specifically this trend was apparent in both Mongolia and Vietnam with a decrease in combined charitable activity expenditure and child sponsorship payments, by 20% to just under US\$2m (2019 US\$2.5m). In 2020 the Foundation made further administrative cost savings of 13%, a reduction from US\$535K in 2019 to US\$ 466K in 2020.

This increase is largely attributable to a decrease in receivables (approx. US\$100K) and an increase in deferred income (approx. US\$500K) as well as the surplus for the year.

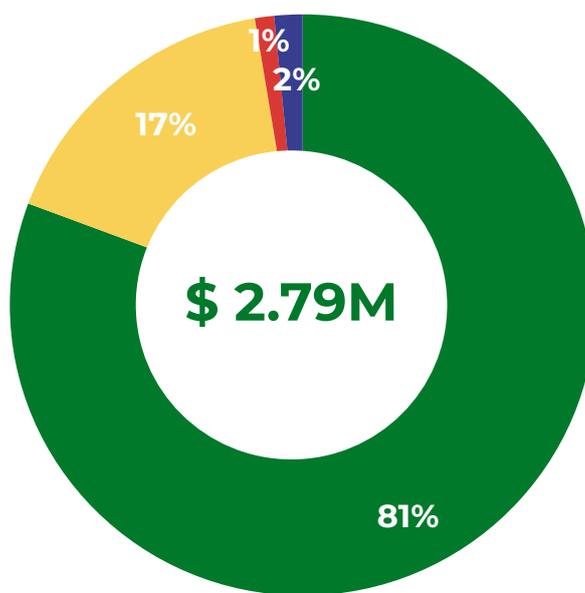
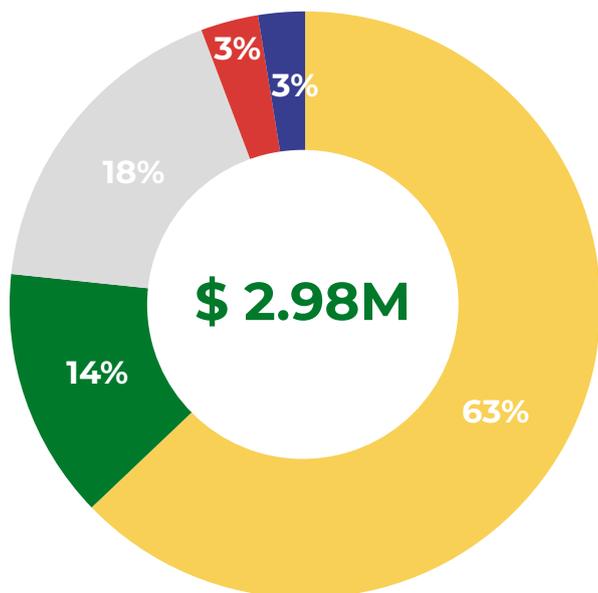
For CNCF Group Consolidated Financial Statement and all Country Group Audits please visit our website: [www.cncf.org/finance-policies](http://www.cncf.org/finance-policies)

# 2020 CNCF GROUP FINANCIALS

## INCOME

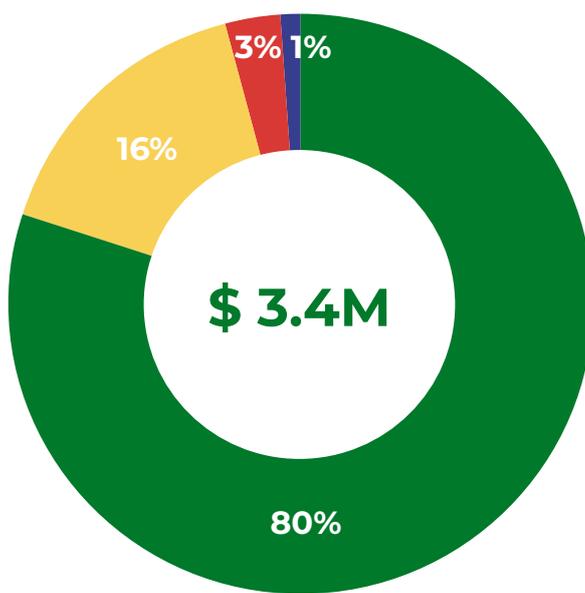
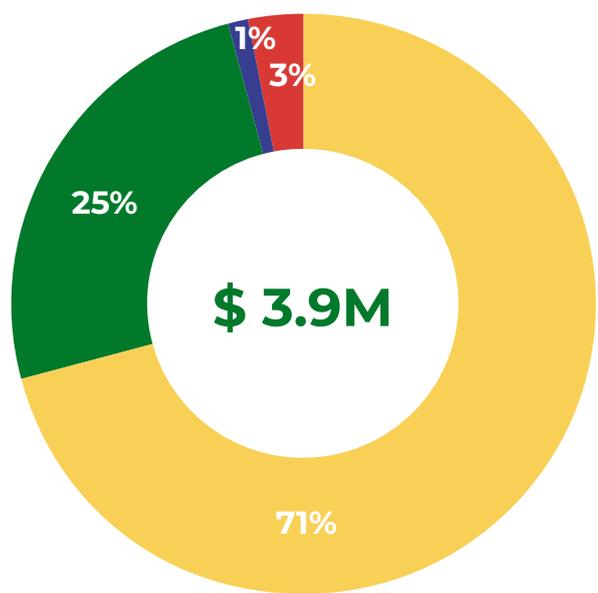
## EXPENDITURE

2020



- Donations
- Fundraising Income
- Grants
- Gift Aid
- Other Income

- Charitable Activities
- Overhead Costs
- Direct fundraising costs
- Governance



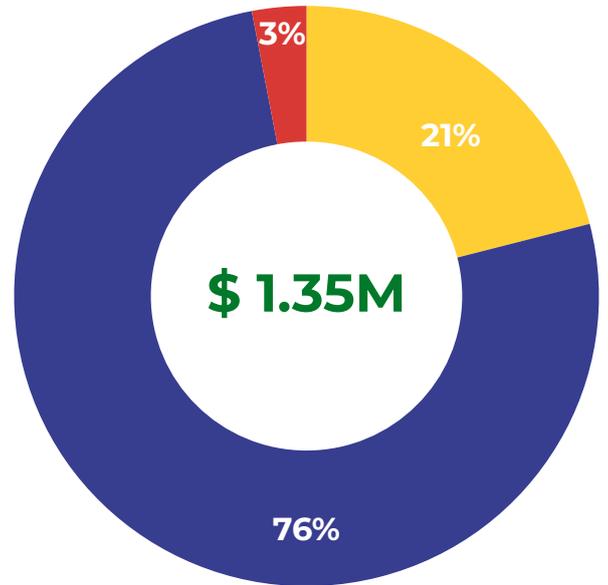
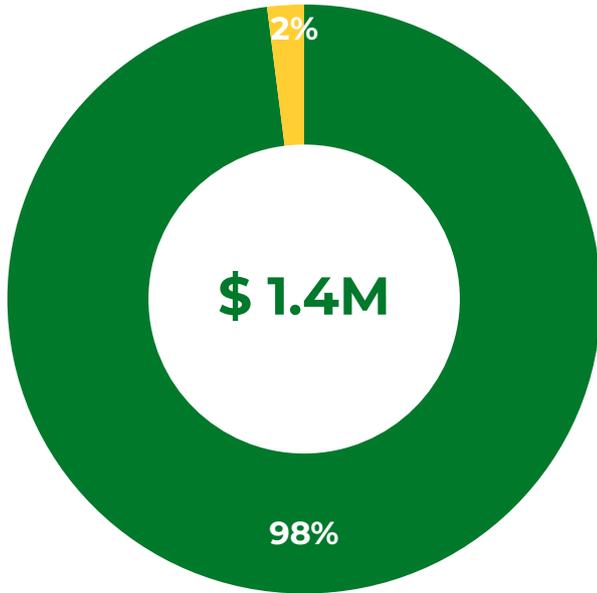
2019

# 2020 CNCF FIELD OPERATIONS

## INCOME

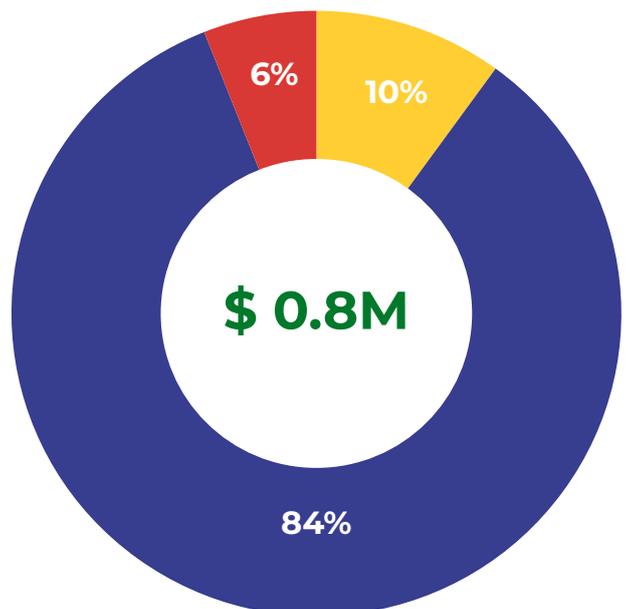
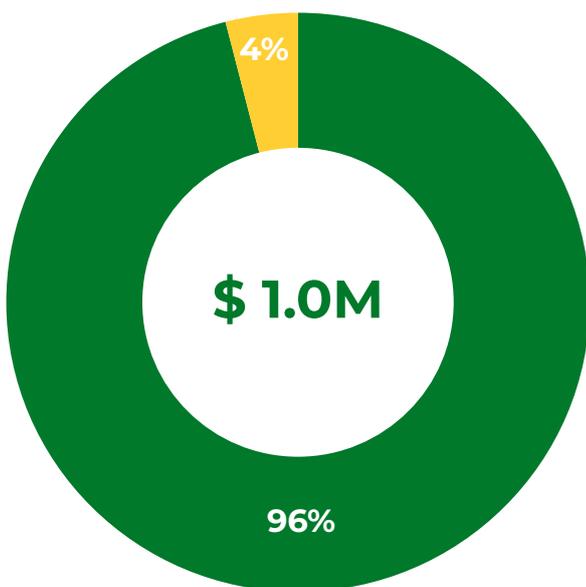
## EXPENDITURE

### VIETNAM



- International donations
- Local donations

- Project Staff Costs
- Administration Costs
- Direct Project Costs



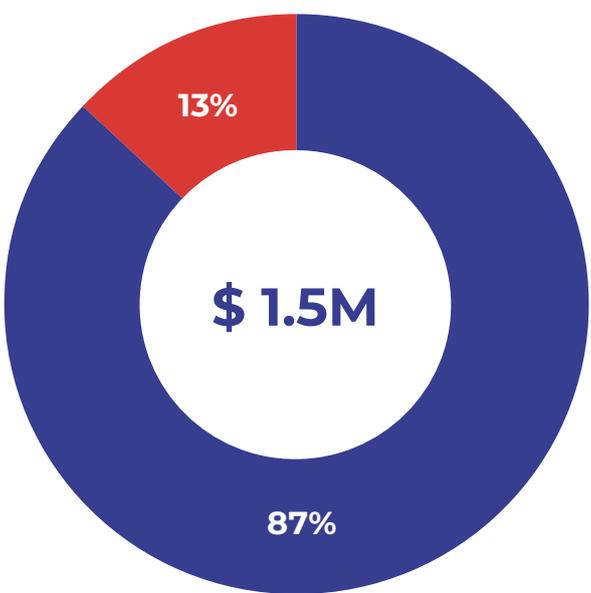
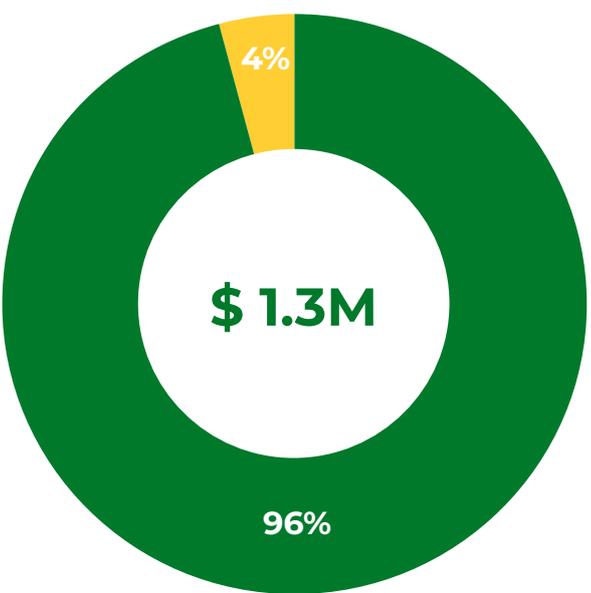
### MONGOLIA

# 2019 CNCF FIELD OPERATIONS

## INCOME

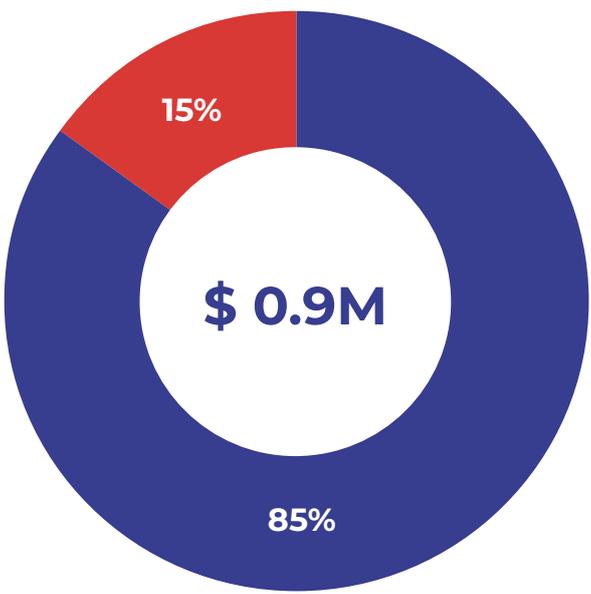
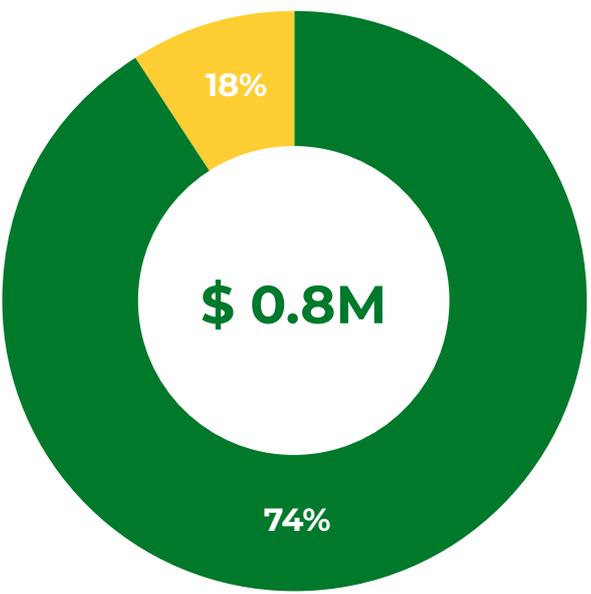
## EXPENDITURE

VIETNAM

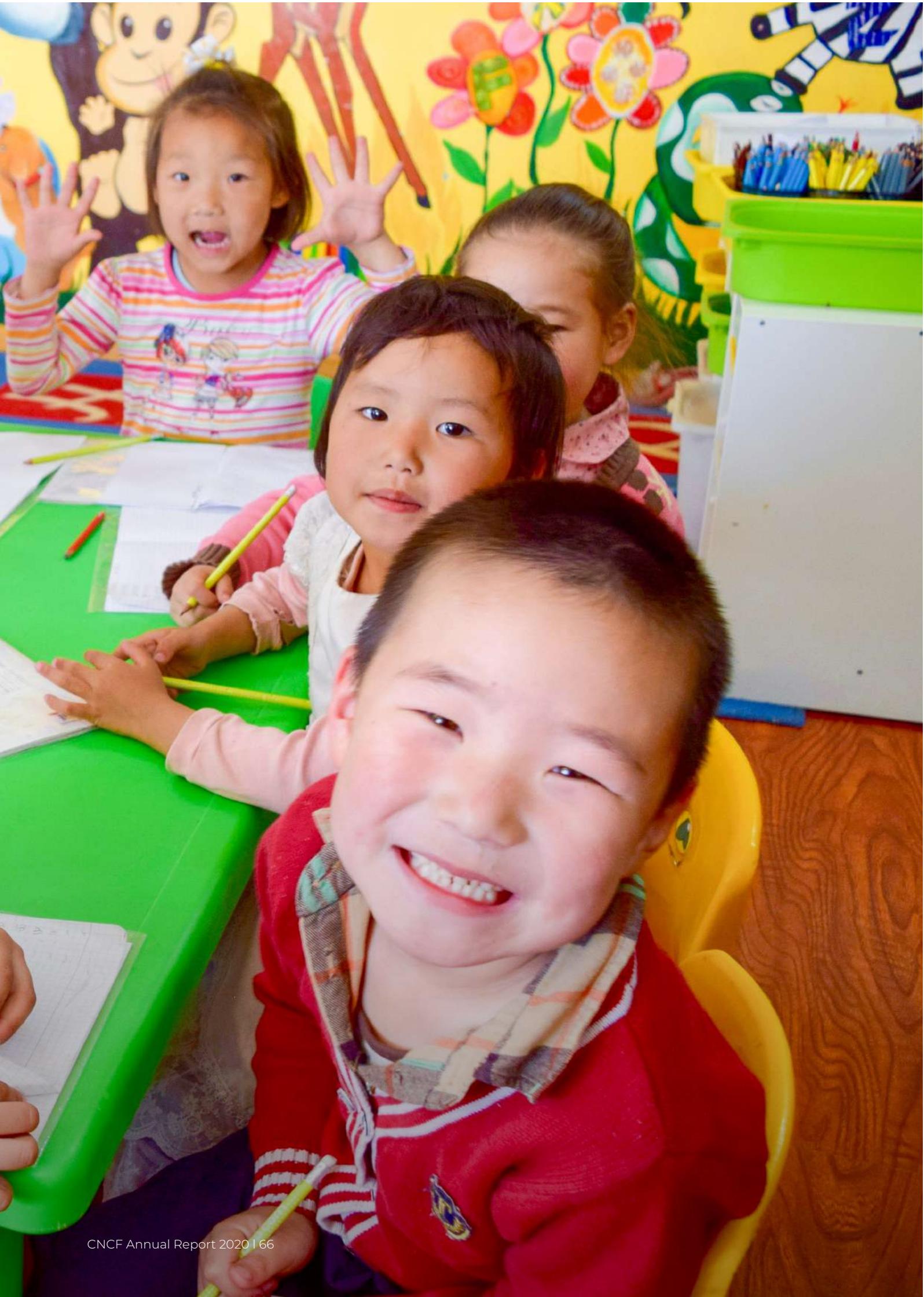


- International donations
- Local donations

- Charitable Activities
- Administration Costs



MONGOLIA



# CNCF BOARDS OF DIRECTORS

## INTERNATIONAL BOARD

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Mark Devadason	Chairman	Trinh Son	Director
Brian Moss	Fundraising Director	Thomas Minter	Director
Michael Lonergan	Finance & Audit	Erik Davies	Director
Christine Cameron	Legal & Risk	Helenita Noble	Director
Andy Robinson	Risk Management		

## AUSTRALIA

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Greg Sugars	Chairman
Mark Devadason	Director
Mike Lonergan	Director
Christophe Delorme	Director
John Nguyen	Director
Andy Lake	Director

## IRELAND

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Orla Brenan	Chairman
Jean Murtagh	Director
Dr John Gaffney	Director
Ebha Mc McMahom	Director
Brendon Perry	Director
Monica Kelly	Treasurer/Secretary

## FRANCE

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Karine Dalle	Chairwoman
Eric Fiat	Director
Caroline Faraud	Treasurer
Jean-Antoine Bouchez	Director

## UNITED KINGDOM

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Thomas Ward	Chairman
Shane Bannerton	Finance & Audit
Beata Ogmores	Treasurer
Kate Greer	Director
Karen Pocock	Director

## UNITED STATES

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Chris Mikosh	Chairman
Edward O'Connor	Director
William Georgiades	Director
Rachel Maker	Treasurer/Secretary

## HONG KONG

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Brian Moss	Chairman
Simon Page	Director
Olivier Dang	Director
Louise Finlay	Director
Sandra Burgess	Director
Eileen O'Connell	Director
Lesley-Anne K. Thadani	Director
Ann Chan	Treasurer/Secretary

# CONTACT US

We welcome requests for information and feedback on our work. If certain information cannot be disclosed for reasons such as child protection, security, or confidentiality, we will provide reasons for non-disclosure. Both our operational centres in Vietnam and Mongolia welcome visitors who want to see our work first-hand.

To minimise the impact on our staff and the children in our care, we ask that visitors make appointments in advance and adhere to our Code of Conduct, which stresses child protection and safety and cultural sensitivity. Visitors receive the Code of Conduct via email prior to their visit. In accordance with CNCF's open-door policy, all members of the community are welcome to drop by our partner offices at any time within business hours to talk to a member of our team about our humanitarian work and our administrative processes.

## MONGOLIA OPERATIONS

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 [hongkong@cncf.org](mailto:hongkong@cncf.org)

Registered Charity  
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Vietnam

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Registered Charity  
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 +44 20 7381 8550

 [uk@cncf.org](mailto:uk@cncf.org)

Registered Charity  
No.: 1007484

## AUSTRALIA & NEW ZEALAND

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Registered Charity and  
Incorporated Association:  
No. A003961916

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 [italia@cncf.org](mailto:italia@cncf.org)

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NY 10007  
United States

 [usa@cncf.org](mailto:usa@cncf.org)

Registered Charity  
No.: 39694

# 1 PERSON



“Each one of us is only one person. But by joining all the ones together, we can accomplish true greatness.”

- Christina Noble -

## CHRISTINA NOBLE CHILDREN'S FOUNDATION

Vietnam:

📍 38 Tu Xuong Street, District 3, HCMC

☎ (+84) 283 932 6484

Mongolia:

📍 Gerel Centre, 1/4 Jigjidjav Street, Ulaanbaatar 15160

☎ (+976) 11 315 611

✉ international@cncf.org

🌐 www.cncf.org

📘 @ChristinaNobleChildrensFoundationInt

🐦 @CNCF\_int

🌐 Christina Noble Children's FoundationInt