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OUR VISION, MISSION, VALUES

Vision: A united world where children are free from suffering, poverty, exploitation, fear, and oppression. Where children are aware of their fundamental human rights.

Mission: The Christina Noble Children's Foundation is dedicated to serving the emotional, physical, medical and educational needs of vulnerable children. We believe that every child deserves love, respect and freedom from all forms of exploitation. We establish long-term relationships with the children we support and empower them to live happy, emotionally rich, and independent lives.

Values: Our values represent our beliefs and guide how we behave. They are: Love, Compassion, Respect, Honesty, and Integrity.



EXECUTIVE SUMMARY 2017

Vietnam's 3rd generation of children are still experiencing the lasting effects of the American-Vietnam War. Over 20 million gallons of dioxins were dropped between 1961-1971 and whilst the war may be long over, dioxins remain in the ecosystem in many areas of Vietnam. Too many children that arrive at our centre continue to suffer the consequences of a war long gone.

In 2017, the Sunshine Social & Medical Centre (SSMC) continued to provide healthcare, nutritional care, physiotherapy-based rehabilitation, psychosocial care, and preschool education and day care services to babies and children who are orphans or come from impoverished families. The SSMC is CNCF's flagship project, and this year was another busy and successful one.

The SSMC's medical staff provided international-standard healthcare to 80 residential children (ages 0 to 6) suffering from malnutrition, hydrocephalus cerebral palsy, down syndrome, respiratory and gastrointestinal ailments and other neurological, visual and physical impairments. In addition to receiving acute medical care, children attended 5,129 physiotherapy sessions. The care provided by the SSMC's two full-time physiotherapists is critical for the children's long-term prospects and is not typically accessible to Vietnamese children living in poverty.

The outpatient clinic at the SSMC and satellite clinics in Ho Chi Minh City and surrounding provinces provided **8,908 treatments** to children ages **0 to 16**. In addition, we provided four community health talks that collectively attracted over four hundred attendees. Our outpatient and medical outreach campaigns continue to make a huge impact on individual and community health.

The SSMC's kindergarten provided early childhood education to **70 children** and our special needs education programme served residential children with severe medical conditions. Collectively, our programmes continued to provide access to high-quality education to children who would otherwise be excluded from the educational system, and who's parents would not be able to engage in employment opportunities.

Looking forward to 2018, our focus for the SSMC remains unchanged; we will continue to provide multi-faceted care to some of Vietnam's most vulnerable and disadvantaged children.

The Sunshine Social & Medical Centre is a multi award winning programme and the only facility of its kind in Vietnam for those living in poverty. Since inception it has provided life enhancing and lifesaving services to over 305,000 children.

2017 OPERATING Costs: USD \$452,358



PROGRAMME OVERVIEW

BENEFICIARIES ESTABLISHED 1991 **LOCATION** 38 Tu Xuong Street, Ho Chi Minh City, Vietnam **OBJECTIVES** To provide disadvantaged children access to highquality comprehensive care so they can reach their optimal physical, sensory, intellectual, psychological, and social functional levels for successful integration **LOCAL PARTNERS** into their communities.

PROGRAMME COMPONENTS

Nutritional care and recovery from malnutrition; physiotherapy-based rehabilitation for disabled children; primary healthcare and treatment; special, inclusive, and kindergarten education; psychosocial care to promote social integration; and public health services.

CNCF INVOLVEMENT

Children ages 0 to 6 years who are abandoned/orphaned, from impoverished families, suffering from malnourishment, cerebral palsy, hydrocephalus, and other poverty-related conditions; infants who are physically and mentally challenged; and children who do not have access to preschool education. Community children ages 0-16 requiring out-patient clinic medical services.

The Ministry of Labour, Invalids and Social Affairs (MOLISA)

Jointly managed with MOLISA. CNCF is responsible for funding.

PROGRAMME OVERVIEW

CNCF MANAGEMENT

Helenita Noble, CEO; Son Thu Trinh, Director of Operations; Hoang Tu Uyen, Vice Director, Project Management; Bui Thi Ngoc Huong, Healthcare Programme Coordinator

MONITORING AND EVALUATION

Daily monitoring visits are conducted by the Project Manager. Information and updates on the children are collected through daily visits, and timely support in different areas is provided where necessary. Meetings between the Director, SSMC, MOLISA, and staff are held to provide project updates and to resolve issues. CNCF have weekly internal direct report meetings staff have weekly meetings to discuss programme-related issues and updates. Monthly reports and semi-annual reports prepared by our local partners and CNCF staff and are sent to MOLISA and the CNCF Board of Management. An Annual Review and Annual Operation Report of the programme are sent to all stakeholders. An annual evaluation of the programme is conducted by our local partner and CNCF staff for future planning of the programme and SSMC.

2017 OPERATION COSTS

USD \$452,358.00

2017 PRIMARY PROJECT FUNDING

Acelity Cares (Acelity/KCI holdings) - Global Anonymous Foundation (USA) CLSA Chairman's Trust Festival Republic UK/Ireland Kulczyck Foundation Li & Fung Foundation North to South Vietnam Noble Challengers SHOEfabrik

FUTURE PLANS

In 2018, we aim to deliver residential health monitoring and on-site treatment for 130 children with malnutrition, birth defects, disabilities, physical care and psychological development support. Preschool education for 19 children with disabilities and 70 disadvantaged community children.

Outpatient and Outreach medical treatment for at least 8,000 disadvantaged community children.

REPORTING PERIOD

January - December 2017

PROGRAMME BACKGROUND

Established 1989, CNCF is one of Vietnam's longest serving and respected NGO's.

The Sunshine Social & Medical Centre (SSMC or Sunshine Centre) is where the Christina Noble Children's Foundation started and remains to this day the heart of the foundation.

When Christina Noble arrived in Vietnam in 1989, she was overwhelmed by the plight of the many thousands of destitute children roaming the streets of Ho Chi Minh City (HCMC). The Sunshine Centre was her flagship project and to this day remains at 38 Tu Xuong Street, District 3, HCMC.

The aim of the SSMC was and still is to provide care for orphans and children from extremely poor families. Today, the SSMC remains a bustling facility providing an international standard of care to children from poor families from HCMC and surrounding provinces. Throughout its twenty-eight years of operation, the SSMC has provided full-time residential and health care for more than 3,000 abandoned/orphanded and children from poor families; over 2,000 children have received early childhood education at our kindergarten (Son Ca-Songbird Unit); and collectively over 305,000 children have received life enhancing and life-saving services.

305,000

SSMC has received many awards and accolades. In 2015, it also received the highest accolade bestowed by the Vietnamese Government, the prestigious Labour Order Medal. SSMC was recognised for excellence in service and care and for providing an integrated programme of services for abandoned babies, street children, sick and malnourished infants, and their parents.

International standards of healthcare are provided at our Medical Centre in the Intensive Monitoring Unit (IMU) and Residential Care Unit (RCU; Hoa Mi Nightingale Unit) for babies and children ages 0 to 6 years, and Day Care Unit for children ages 3 to 5 (Son Ca Songbird Unit). SSMC provides high-quality nutritional care and early intervention with physiotherapy-based rehabilitation for orphans and poor children. All children are covered under an annual health scheme that includes a health check, dental check, and eye examination. All children receive regular health assessments and, where needed, treatment and rehabilitative care to address specific medical and social needs. For children requiring more specialised treatment, referrals are made to the two main paediatric hospitals located in HCMC with whom we have close working relationships. In addition, education is provided for children with disabilities through provision of special needs classes and the kindergarten provides early childhood education to children from impoverished families.

Photo: Founder Christina Noble www.cncf.org



OUR YEAR

2017 HIGHLIGHTS

In 2017, the SSMC continued to provide healthcare, nutritional care, physiotherapy-based rehabilitation, psychosocial care, and preschool education and day care services to babies and children who are either abandoned orphaned or come from impoverished families.

80 RESIDENTIAL CHILDREN

were cared for in our two units: IMU and RCU. Of these, **74%** were abandoned or orphaned in HCMC and surrounding provinces and **26%** were from disadvantaged families.

170 CHILDREN

attended our kindergarten (Son Ca - Songbird Unit)

Over the last 28 years, CNCF has always been totally dedicated to the development and reintegration of underprivileged children in Vietnam. Many thousands of babies and children have been able to have much brighter lives thanks to the Foundation's endless efforts. Your meaningful support has openned new horizons to the most vulnerable and marginalised children.

- Dr. Trinh Thi Thanh Ngan, Ministry of Labour Invalids and Social Affairs



■ 8,908 TREATMENTS

were provided to children (ages 0 to 16) at our outpatient clinics in HCMC and surrounding provinces

District 3 HCMC: 4,142 treatments District 8 HCMC: 2,073 treatments

Tan Phu District HCMC: 1,126 treatments

District 12 HCMC: 231 treatments

Long An and Ben Tre Provinces: 1,336 treatments

4 HEALTH TALKS

were provided to the community (how to prevent sexual abuse, how to prevent bullying, how to communicate with children to better understand their developmental problems, how to provide balanced nutritional care to children). 408 people attended.

Photo: Li & Fung CSR Community Day



PROGRAMME ACTIVITIES

RESIDENTIAL MEDICAL CARE

All our residential children have specific needs. In 2017, we provided primary and secondary specialised and intensive care to children suffering from malnutrition, birth defects such as cebral palsy, down syndrome, hydrocephalus, and neurological, physical and visual impairments.

On admission, our experienced medical team assess each child and designs a healthcare plan to address their specific needs. If the condition requires tertiary care and/or surgical intervention we refer our children to the appropriate paediatric hospital in HCMC. We hold weekly case conferences where we assess each child's progress within our areas of care: health, nutrition, education, and psychosocial care. Each child's development is also reviewed on a quarterly basis by the entire medical team, including physiotherapists, speech therapists, special needs teachers and social workers.

Nutritional Care

The decrease in the child malnutrition rate in Vietnam underscores the country's efforts to provide adequate care and nutrition; however, economic disparities and unequal living conditions have resulted in huge variations in nutrition levels across different social groups and geographical regions.

Malnutrition is still a very common health condition among children from poor families due to the parents' limited knowledge of nutritional care and their inability to provide the appropriate and necessary diets for their children.

Almost all children who arrive at the SSMC suffer from malnutrition and related health issues. Of the 80 children who received residential care in 2017, 62 suffered with acute malnutrition. The proper nutrition we provide plays a key role in their recovery. To address these high levels of malnutrition, we provide well-balanced meals, nutritional supplements, and careful monitoring to ensure the children are gaining weight at an appropriate pace. Each child receives a specific dietary plan from our medical staff, and their weight gain is recorded monthly so that necessary dietary adjustments can be made. In 2017, 48% of the children suffering from malnutrition fully recovered.

Our SSMC has one of the highest recovery success rates in the country for children suffering from malnutrition. We will continue working with those remaining children in 2018 who are on their way to making a full recovery.

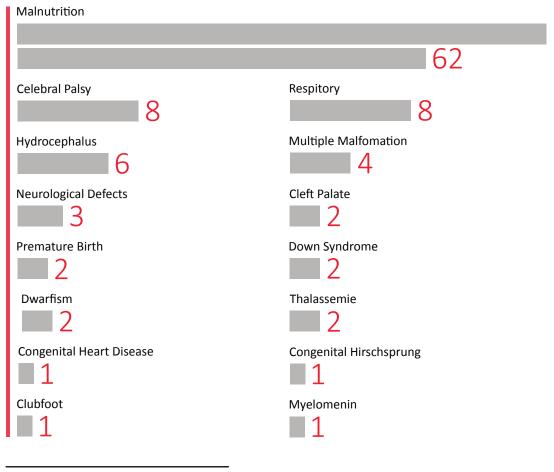
48% suffering from malnutrition recovered by end of 2017

Photo: A child suffering from malnutrition





In 2017 we provided on site specialised intensive care to children with the following acute conditions:



^{*}Children can suffer from one or more of the above conditions.



PHYSIOTHERAPY

The SSMC is well-known among Vietnamese orphanages and other social and medical centres as one of the leading physiotherapy-based rehabilitation centres in HCMC. The Centre has two full-time physiotherapists who work closely with our medical staff and are included in all case discussions.

In 2017, we conducted **5,129 physiotherapy** sessions.

While the children in our residential care are provided with unlimited access to our physiotherapy services, we are still struggling to provide services to non-residential children from impoverished families who otherwise have no access to any form of healthcare due to their financial situations. For these families, our physiotherapists conduct special training sessions for the parents or guardians so they can continue to provide on-going physiotherapy at home.

5,129 An physiotherapy sessions



Vaccinations and Vitamin Supplementation

143 residential and kindergarten children received vaccinations in accordance with the Ministry of Health's vaccination schedule. In 2017, residential and day care children were administered vaccinations against diseases such as rubella, chicken pox, measles, typhoid, and encephalitis. In addition, children received a variety of different Vitamins subject to their needs and all recieved Vitamin A supplements to prevent xerophthalmia.

Dental Check-Ups and Eye Examinations

Dental check-ups for **88** children including residential children and day care children, were provided free of charge by two groups of local dentists. **36** children also received eye examinations.

143 children vacinated

88 children dental check-up

36 children eye examinations



OUTPATIENT CLINIC AND COMMUNITY OUTREACH

Our Outpatient Clinic and Outreach Programme form a two-pronged approach to delivering health services to poor families in HCMC and outlying districts and provinces.

The Outpatient Clinic located at the SSMC provides poor children and their families with high-quality paediatric consultancy, treatment, and social support. The clinic is located on the first floor of the Centre and is open Monday, Wednesday, and Friday mornings. In 2017, we provided 4,142 treatments to children ages 0 to 16 years. In addition to health examinations, medicines and nutritional supplements, we also provided consultations to parents focusing on topics such as malnutrition and physiotherapy treatments.

4,142 408 people attended talks attended talks

3,430 treatments in D8, D12, Tan Phu District, HCMC

1,336 treatments in Long An and Ben Tre Province

Because many parents were forced to travel long distances from outlying districts and other provinces to bring their children to our clinic and travel costs have increased remarkably in recent years, we have extended our services to the community via our Community Outreach Programme. In 2017, we conducted outreach trips to District 8, District 12, and the Tan Phu District in HCMC. These are some of the poorest districts in HCMC where large numbers of migrants from all parts of Vietnam live in below average conditions. We provided 3,430 treatments in these districts in 2017.

Outreach trips to the Mekong Delta helped us reach the poorest communities that have very little access to public healthcare, especially for infants and children. Malnutrition rates among the children we reached are extremely high compared to the national average. In 2017, we provided 1,336 treatments during our trips to Long An and Ben Tre Provinces.

In addition to the treatments and consultations, we organised four health talks to provide basic medical knowledge to parents. The topics of the talks were how to prevent sexual abuse, how to prevent bullying, how to communicate with children to better understand their developmental problems, and how to provide balanced nutritional care to children. 408 people attended these talks and after each talk we conducted a survey to evaluate the parents' understanding of the information provided.



On Site

Pediatric Doctors **Pediatric Nurses** Physiotherapists Pharmacist Health and Education Assistants (Carers) **Pre-School Teachers** Special Needs Teacher Social Worker Cooks/Kitchen Assistance Administrators Finance Officers **Technical Maintenance**

Building Maintenance

1

Laundry Assistants

Driver

1

CNCF Head Programme Staff

Programme Director

1
Health Care Programme Coordinator
1
Volunteer Coordinator
1

Off Site

16

For children requiring more specialised treatment, referrals are made to Pediatric Hospitals #1 and #2 located in HCMC

Dentists and Opticians visit the centre twice a year and provide their services for free.



EDUCATIONAL SERVICES

Kindergarten Day Care

The SSMC hosts a kindergarten/day care facility (called *Son Ca Songbird Unit*) for community children ages 3 to 5 years. The kindergarten provides educational, nutritional, and emotional development support to pre-school children. It also allows parents or guardians to attend or seek out employment comfortable in the knowledge that their children are being provided with much needed early childhood education in a safe and loving environment where their nutrition and health needs are met.

Prior to enrollment, we conduct home visits to assess each family's circumstances and living conditions. This also allows us to understand the needs and immediate requirements of each child coming into our care. Some of our residential children also attend the kindergarten. Our aim is to provide these children with an opportunity to participate in mainstream schooling and receive the benefits of social interaction.

After enrollment, each child undergoes an extensive assessment that measures physical wellbeing, awareness, language, and speech development and ability.

Our classes follow the Vietnam National Curriculum for early childhood education; however, our teaching methods are modified to meet our children's learning needs. We continue to focus on learning through play and fun activities. In 2017, 70 children were nurtured at our *Son Ca* kindergarten. Overall, the children's progress during the school year was outstanding, with 67% receiving an 'excellent' performance rating and 33% receiving a 'good' rating.

70 children nurtured at Son Ca kindergarten

67% received 'excellent' performance rating

33% received 'good' performance rating

Special Needs Education

We provide special needs educational classes for our residential children with developmental delays. Our main goal is to help the children develop the tools needed to live independently: language and non-verbal communication, fine and gross motor skills, and decision making.

A special needs education specialist, assisted by volunteers from our Volunteer Programme, provided daily one-on-one group sessions to 18 children with severe conditions. Across the board, the children exhibited marked increases in concentration levels and overall interaction with their caregivers.

18 children attended Special Needs Education





OUR VOLUNTEERS

Our volunteers are an integral part of our success. Many volunteers are long-term supporters who support our work in many important ways.

Our volunteer programme allows volunteers to work in our operational centres and at the grassroots level. They help to provide an additional level of care and support to our children in SSMC. In Vietnamese society, it is not yet a common practice for children to receive stimulation, targeted sensory development, and educational play. Our dedicated volunteers complement the loving care provided by our local staff by providing daily interactive play sessions with the children and organising activities such as arts and crafts, sensory activities, music, dance, and sport. These activities help the children develop their gross and fine motor skills and verbal and social skills. Volunteers also assist the staff with their daily work duties, maintain daily records for each child noting particular personality traits, behavioural issues, and achievements, and assist with special education classes.

We have long-term partnerships with educational organisations such as the Royal College of Surgeons Ireland (RCSI) where groups of medical students are chosen annually to participate in our summer volunteer programme. Other volunteers can apply directly through our website. Our Volunteer Coordinator ensures that our children and local staff receive the maximum benefits from the programme, while also ensuring a rewarding volunteer experience for our volunteers

While we recognise that everyone who wants to volunteer with us is well-meaning, we do not condone the growing 'voluntourism' industry. Protecting our children's personal space and integrity is our number one priority. Thus, we have very stringent volunteer application and selection procedures.

*CNCF is restricted to how many volunteers it can have at at any one time in the SSMC-this is to ensure employment of locals.

20 VOLUNTEERS worked at SSMC

A very special thank you to all of our volunteers who gave their love, compassion, time and energy to our children.





2017 SSMC Events and Excursions

Lunar New Year Celebration – Organised to celebrate the most important festival in Vietnam. The children enjoyed the performances and the celebration parties. Each child from our kindergarten received a "lucky money" bag, and their parents received a gift package of treats and food. Thanks to the support of generous donors, 150 gift packages were distributed.

Children's Day Celebration – Children performed in several productions, received gifts and attended a carnival.

Mid-Autumn Festival Celebration – A traditional festival, the children received candle lanterns and moon cakes.

Christmas Celebration – Children performed and received gifts.

Throughout the year, the children were taken on regular trips to local parks and participated in outdoor activities with the volunteers.

150 **★** gift packages



OUR STORIES

Brothers In Arms

These two beautiful twin boys were born premarturely and were abandoned by their Mother at the hospital, because she was impoverished and simply did not have the means to take care of them. They were then sent to a local orphanage. Both of them were malnourished and suffered acute respitory problems when they were admitted to SSMC at 8 months old, the local orphange simply did not have the resources or skill to help the twins and neither the funds to send them for the intensive hospital treatment needed. The twins made an incredible all round improvment in 2017, and became quite the characters of the SSMC. Unless their Mother comes forward these beautiful boys have a challenging road ahead of them. In the meantime they have CNCF to watch over them and most importantly.....they have each other.

In 2017
59 RESIDENTIAL CHILDREN
Abandoned or Orphaned





OUR STORIES

A Young Mother and Her Child with Special Needs

Thao's* teenage mother found out she was pregnant just four months before giving birth to Thao. Her young mother worked as a garbage collector and sold lottery tickets on the streets of HCMC. Thao was born premature, weighing only 1.1 kilos, and suffered life-threatening respiratory ssues and deafness in one ear. Thao was referred to CNCF in August 2017 and was admitted to the IMU. She was placed on a special diet and underwent intensive treatment and physiotherapy to improve her lung functon. After five months of intensive care, Thao started to show great improvements and continues to get stronger.

With the care that Thao receives at SSMC and with the support of CNCF, her young mother has come a very long way too. She was able to attend a hairdressing course successfully and is starting to earn a sustainable living. It is only a matter of time before Thao's mother is able to look after her independently, and in the meantime, CNCF will continue to support these 2 very special young people as much as they can, so they too may have a chance to break the poverty cycle.

I was in a very desperate situation when I came to CNCF for help. My wife had passed away and my baby daughter was so ill but I had no money to take her to the hospital. I even considered having to give up my daughter so she could have some chance of life as I could not provide for her. This broke my heart. I cried everyday for many months because of my desperation. Then someone told me about CNCF. CNCF has changed our lives in every way for the better. They took my daughter and made her well again they have also helped me find a job, while they look after my daughter in the day time. Thank you CNCF for giving me and my daughter the chance of a happy and healthy life. I will be always be so grateful to you that I did not have to give my daughter away.

- Father of IMU child now in Son Ca Kindergarten

A Premature Baby Blossoms

Ngoc* is a happy and active girl. Those who meet her now would not believe where she was when she arrived to our SSMC. Ngoc was born premature and was left at the hospital. She was later sent to a local orphanage with a diagnosis of severe malnutrition and cerebral palsy. When she was two years old, she was sent to the SSMC and was admitted to the IMU. From the shy girl who was unable to walk or talk to the active young explorer who loves to run everywhere and sing, Ngoc has come a very long way. She still attends regular speech therapy and physiotherapy sessions. One thing is certain, Ngoc is well on her way to becoming a very independent person.



^{*}Names changed for child protection.





ACKNOWLEDGEMENTS

OUR DONORS AND SUPPORTERS

CNCF is committed to donors' rights and transparency. That is why we make our financial statements, administrative costs and funding available for your review online. CNCF has a proven track record of using donations efficiently and effectively. From school children who send their allowance to the philanthropic donors, we cherish all of our supporters. You can be assured that CNCF uses the valuable resources donors have provided in the most cost-effective ways possible.

Our sincerest appreciation and many thanks to our programme donors who have allowed us to keep our Sunshine Social & Medical Centre operating in 2017. Your support drives our work with the children. Thank you to all those who have also given additional funding, gifts and time in-kind which allows us to provide further childhood services and activities and additional children's supplies.

Primary Donors

Acelity Cares (Acelity/KCI holdings) - Global Anonymous Foundation (USA) CLSA Chairman's Trust Festival Republic UK/Ireland Kulczyck Foundation SHOEfabrik

Secondary Donors

Asiana Foundation

ARRK Copenhagen

BGC Partners

Beacon Hill School

Dubai Baracudas

DUC

Evoke Lab Ltd

Fairyland Nursery & kindergarten

HKFC Tennis Tournament 2016

Jean Yong

Li & Fung Foundation

North to South Vietnam Noble Challengers

MIT Programs

Noble Transitoners

Réhahn Photography

SEA Consortium

Urban Events

Vodafone

Yvette Kruger and friends

Warren Weener

GIFT AND TIME IN KIND

Acelity Cares (Acelity/KCI holdings) - Global

British International Schooll School

Crown Relocations Vietnam

GAP Vietnam

Consulate of South Africa HCMC

John May RCSI

KPMG Vietnam

Li & Fung Company

Li & Fung Foundation

Origamo Italy

Réhahn Photography

SHOEfabrick

Royal College of Surgeons Ireland

Wednesday Afternoon Golf Society

Photo of Royal College of Surgeons Ireland Medical Student Volunteers



FINANCIAL OVERVIEW

Items	FY2017 in USD
Medicines (Medical Centre)	8,625.81
Medicines (Out Patient Clinic)	8,556.04
Medical supplies	3,704.29
Medical equipment	1,097.69
Food Items, Formula, Supplements	31,982.19
Formula and Supplements Out Patient Clinic	14,699.30
Medical tests/hospital fees	823.06
Forms & medical records	546.57
Out patient clinic awareness activity	126.56
Epidemic prevention & control solutions	683.75
Bed linen and cotton nappies	2,249.25
Children's festival	654.66
Children's excursions	255.45
Staff training	856.18
Staff uniforms	2,942.61
Centre Cleaning Services	7,044.87
Repair & maintenance (equipment)	1,433.75
Repair & maintenance (building)	806.04
Fire distinguiser recharge	191.82
Electricity	12,496.44
Gas	1,056.50
Water	1,223.97
Petrol & transportation	2,231.50
Garbage collection	140.23
Office supplies	197.89
Telephone	880.60
Postage	41.06
Staff travel	1,098.88
Official Visitors	642.72

Items	FY2017 in USD	
Miscellaneous	3,316.48	
MOLISA Staff Salary (50 Social & Medical Centre Staff)	244,475.56	
CNCF Programme Staff Salary	27,394.05	
CNCF Programme Management Cost	69,882.79	
TOTAL COST	452,358.55	

Thank you to all those who donated gifts and time in-kind throughout the year enabling us to keep our annual operating costs to a minimum.

*2017 Audit available upon request or online www.cncf.org



If you are interested in supporting our humanitarian efforts please contact us:

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